


## CASE to Care:

Community Alliance and Strategic Efforts  
to End Homelessness

2<sup>nd</sup> Annual Community  
Meeting  
June 25, 2008




## CASE Plan Review

- History & Context
- Planning Process
- Vision & Values
- CASE Plan Goals
  1. Prevent Homelessness
  2. Coordinate Homeless Services
  3. Develop Sufficient Affordable Housing
  4. Engage Community in Communication and Oversight
- Roles and Responsibilities
- Process for Adoption

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## Planning History and Context

- Homelessness in Toledo and Lucas County:  
*A Comprehensive Community Needs Assessment  
and Action Plan, 2004*
- Restructured CoC Planning Process, 2005
- Dennison Report, 2007
- Community Case Meeting, 2007

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## CASE Plan Process

- Core concepts and priorities identified – November 2007
- Community Reviews CASE Plan outline – June 25, 2008
- Draft of complete Plan released for comment – July 15, 2008
- Final Plan adopted by TLCHB and presented to City and  
County – August 8, 2008
- CASE Plan Standing Committees formed – September 2008
- CASE Annual Assessment Report – summer 2009
- 3<sup>rd</sup> Annual CASE Plan Community meeting – summer 2009

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## CASE Plan Vision

*All citizens of Toledo and Lucas County desiring  
to be 'homed', will be. "Homed" is living in safe,  
affordable permanent housing with adequate  
resources and support systems so as to achieve  
one's potential and contribute to the well being  
of one's immediate household and the  
community at large.*

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## CASE Plan Values

- Ending homelessness is the responsibility of the community –  
everyone has a role to play.
- When not preventable, homelessness should exist for the  
shortest time possible
- Manage for positive outcomes that are client-focused and data-  
driven
- Consumers must be involved in the decision-making process,  
including case plan development, implementation, and  
evaluation
- Use best practice models to meet the needs of our community

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## CASE Plan Goals

- Prevent Homelessness
- Coordinate Homeless Services
- Develop Sufficient Affordable Housing
- Engage Community in Communication and Oversight

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## Prevention Strategies

- ☞ Increase agency/public sector **resources and collaboration** for homeless prevention activities.
- ☞ Provide **short-term emergency assistance** to help people maintain stable housing.
- ☞ Coordinate **discharge planning** from mainstream and homeless service systems
- ☞ Increase the supply of **affordable housing**.

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## Coordination Strategies

- ☞ Develop **program standards** for homeless service providers and programs
- ☞ Develop **centralized intake system** to gather consistent verifiable information,
- ☞ Develop **case management standards**
- ☞ Explore feasibility of **centralized case management**
- ☞ Enhance **HMIS data collection** in all organizations serving homeless persons and families

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## Affordable Housing Strategies

- ☞ Make **current rental housing** stock affordable and accessible.
- ☞ Preserve **current public and federally assisted housing** units in Lucas County
- ☞ Secure **additional housing subsidies** for those most at risk of remaining homeless
- ☞ Assist developers with **gap financing** to complement the Low-Income Housing Tax Credit

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## Communication and Oversight Strategies

- ☞ Support **Continuum of Care planning** structure
- ☞ Focus on **resource development** for new initiatives and ongoing programming
- ☞ Use data to **manage for positive outcomes**
- ☞ Facilitate **stakeholder collaboration**
- ☞ Engage and task other stakeholders

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## Roles and Responsibilities

- Toledo Lucas County Homeless Board
  - Implement CASE Plan
  - Engage stakeholders
  - Monitor results
- City of Toledo
- Lucas County
- Lucas County Metropolitan Housing Authority
- Toledo Area Alliance to End Homeless
- Homeless Assistance Providers
- United Way
- Faith Community
- Business Community
- Consumers of Homeless Services
- State of Ohio (DJFS, ODOD, ODMH, ODADAS, ODRC, others)
- Others?

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## Roles and Responsibilities

- With a focused commitment from the entire community, we will be able to address root causes of homelessness through sustainable systemic change involving coordinated decision making, resource development, and funding.
- What will your role be? – Statement of Intent

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## Statement of Intent

- provide the leadership, support and resources necessary to successfully implement a Community wide Plan to End Homelessness in Toledo & Lucas County, Ohio.
- create a Call to Action process including the facilitation of a Business Forum / Infrastructure and Public Service Forum / Homeless Feedback Forum and other forums as warranted for input and feedback.
- create a Blue Ribbon Panel of Community Leaders whose purpose is to provide direction in securing and maximizing local resources and influence to successfully fund and achieve the CASE Plan.
- Lead Contact for your organization signs and returns the SOI

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## Your reactions...

- What aspects of the Plan appeal to you?
- What seems to be missing?
- How would you direct TLCHB to prioritize CASE Plan objectives?
- What collaborations and partnerships are most critical for Plan success?
- What aspects of the Plan do you want to learn more about?

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