

## Before Starting the Special CoC Application

You must submit both of the following parts in order for us to consider your Special NOFO Consolidated Application complete:

1. the CoC Application, and
2. the CoC Priority Listing.

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The Special Notice of Funding Opportunity (Special NOFO) for specific application and program requirements.
2. The Special NOFO Continuum of Care (CoC) Application Detailed Instructions for Collaborative Applicants which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

CoC Approval is Required before You Submit Your CoC's Special NOFO CoC Consolidated Application

- 24 CFR 578.9 requires you to compile and submit the Special NOFO CoC Consolidated Application on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You must upload the [Specific Attachment Name] attachment to the 4A. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

# 1A. Continuum of Care (CoC) Identification

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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**1A-1. CoC Name and Number:** OH-501 - Toledo/Lucas County CoC

**1A-2. Collaborative Applicant Name:** TLC Homelessness Board

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** TLC Homelessness Board

1A-5.	<b>New Projects</b>	
	Complete the chart below by indicating which funding opportunity(ies) your CoC applying for projects under. A CoC may apply for funding under both set asides; however, projects funded through the rural set aside may only be used in rural areas, as defined in the Special NOFO.	
1.	<b>Unsheltered Homelessness Set Aside</b>	Yes
2.	<b>Rural Homelessness Set Aside</b>	No

## 1B. Project Capacity, Review, and Ranking–Local Competition

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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<b>1B-1.</b>	<b>Web Posting of Your CoC Local Competition Deadline–Advance Public Notice. (All Applicants)</b>	
	Special NOFO Section VII.B.1.b.	
	You must upload the Local Competition Deadline attachment to the 4A. Attachments Screen.	
	Enter the date your CoC published the deadline for project application submission for your CoC's local competition.	08/12/2022

<b>1B-2.</b>	<b>Project Review and Ranking Process Your CoC Used in Its Local Competition. (All Applicants)</b>	
	Special NOFO Section VII.B.1.a.	
	You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.	
	Select yes or no in the chart below to indicate how your CoC ranked and selected new project applications during your CoC's local competition:	
	1. Established total points available for each project application type.	Yes
	2. At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
	3. At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes

<b>1B-3.</b>	<b>Projects Rejected/Reduced–Notification Outside of e-snaps. (All Applicants)</b>	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4A. Attachments Screen.	
	1. Did your CoC reject or reduce any project application(s)?	Yes
	2. Did your CoC inform the applicants why their projects were rejected or reduced?	Yes
	3. If you selected yes, for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/05/2022

1B-3a.	<b>Projects Accepted–Notification Outside of e-snaps. (All Applicants)</b>	
	Special NOFO Section VII.B.1.b.	
	You must upload the Notification of Projects Accepted attachment to the 4A. Attachments Screen.	
	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, list the latest date of any notification. For example, if you notified applicants on 6/26/22, 6/27/22, and 6/28/22, then you must enter 6/28/22.	10/05/2022
1B-4.	<b>Web Posting of the CoC-Approved Special NOFO CoC Consolidated Application. (All Applicants)</b>	
	Special NOFO Section VII.B.1.b.	
	You must upload the Web Posting–Special NOFO CoC Consolidated Application attachment to the 4A. Attachments Screen.	
	Enter the date your CoC posted its Special NOFO CoC Consolidated Application on the CoC’s website or affiliate’s website–which included: 1. the CoC Application, and 2. Priority Listings.	10/17/2022

## 2A. System Performance

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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<b>2A-1.</b>	<b>Reduction in the Number of First Time Homeless—Risk Factors.</b>	
	Special NOFO Section VII.B.2.b.	
	Describe in the field below:	
	1. how your CoC determined which risk factors your CoC uses to identify persons becoming homeless for the first time;	
	2. how your CoC addresses individuals and families at risk of becoming homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time or to end homelessness for individuals and families.	

**(limit 2,500 characters)**

1. CE navigation specialists utilize an initial assessment tool (VI-SPDAT). The VI-SDAT tool is designed to prioritize clients by severity of need, allowing clients with the most severe needs to receive assistance first. The CE intake team is in regular communication with the CoC regarding trends and patterns about people experiencing homelessness for the first time.

OH-501 CoC worked with Coordinated Entry staff to develop the Housing Problem Solving Program. This program focuses on diversion, homelessness prevention and rapid resolutions. OH-501 CoC established risk levels on a range of 0-4.

- Risk level 0-Current Housing is Affordable, Safe, and Stable.
- Risk level 1-Housing is Unstable
- Risk level 2-At risk of literal Homelessness within 15-60 days
- Risk level 3-Imminent risk of literal homelessness within 1-14 days
- Risk level 4-Literally Homeless

Individuals and Families at risk levels 3 and 4 often have the highest level of need, and often times may require a referral to mainstream resources verses just one time assistance.

2. Families and individuals can contact Gryphon Place (Toledo 211). Coordinated Entry staff have been trained to implement the Housing Problem Solving techniques. The first step in HPS process is conducting a motivational interview. CE staff can then make a determination based off the risk level what type of homelessness prevention services need to be provided. This service may include eviction prevention, bus fare to another city where there are natural supports for housing, or diversion to mainstream resources for long term housing stability solutions. OH-501 CoC has a dedicated Eviction Prevention Program under the HPS Program model that works with Legal Aid, Able, City of Toledo, Lucas County Commissioners, United Way of Greater Toledo and to increase collaboration of services and improve access to recourse that will prevent eviction for an individual or family when possible.

3. The organization responsible for overseeing the reduction in the number of individuals is the Toledo Lucas County Homelessness Board. We have a dedicated team that includes the Director of Policy and Programming, HPS Coordinator, Referral Specialist, CoC Navigator and Landlord Engagement Specialist. The team homelessness prevention coordination is overseen by the Executive Director and Deputy Executive Director.

2A-2.	Length of Time Homeless–Strategy to Reduce. (All Applicants)	
	Special NOFO Section VII.B.2.c.	
	Describe in the field below:	
	1. your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
	2. how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
	3. provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

**(limit 2,500 characters)**

1. OH-501 CoC strategy to reduce the length of time of individuals and families includes the following:

- Evaluating programs to ensure that housing plans are self-led, the program provides access to mainstream social, health and mental health services, participation in service plans are not a contingency for tenancy, the program accepts referrals from Coordinated Entry, and the agency policies and procedures includes Housing First principles.
- Advocating for Public Policies that would increase the number of safe affordable housing units in OH-501 CoC.
- Improving access to Street Outreach and Increasing access to Health Care
- Offering trainings and education for ESG and CoC funded partners on Housing First, CoC Standards, DEI, LGBTQ+, HIV, Trauma informed service deliver, Housing Families and more.
- Continuing landlord engagement outreach and landlord incentives to increase the number of landlords willing to work with our funded programs
- Working with Anthem and Buckeye insurance through Coordinated Entry to identify individuals and families that would qualify for housing related resources under their current Medicaid and/or Medicare managed insurance plan.
- Monthly/Quarterly review of CoC HMIS data to look for length of stay patterns and trends by project type and by race.
- Increasing PSH units
- Utilizing Housing Voucher Programs
- Implementing Housing Problem Solving Prevention and Diversion programming throughout the CES to divert households from homelessness, thus preserving housing resources for those with more severe service needs, or rapidly exiting lower acuity households from homelessness.
- Expanding HPS into emergency shelters can work to complement traditional housing resources by providing additional assistance to overcome any one-time barriers that may occur in the rehousing process.

2. OH-501 CoC and ESG funded partners currently identifies individuals and families with the longest length of stay in two ways:

- Review of list of individuals that have been identified as chronically homeless
- The SPDAT Waiting List

3. The name of the organization responsible for overseeing OH-501 CoC strategy is the Toledo Lucas County Homelessness Board. TLCHB has a dedicated team that includes a Director of Policy and Programming, Housing Problem Solving Coordinator, CoC Navigator, Referral Specialist and the Landlord Engagement Specialist. This team is overseen by the Executive Director and Deputy

<b>2A-3.</b>	<b>Successful Permanent Housing Placement or Retention. (All Applicants)</b>	
	Special NOFO Section VII.B.2.d.	

Describe in the field below how your CoC will increase the rate that individuals and persons in families residing in:

1.	emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; and
2.	permanent housing projects retain their permanent housing or exit to permanent housing destinations.

**(limit 2,500 characters)**

1. OH-501 CoC will work collaboratively with emergency shelter, safe haven, transitional housing and rapid rehousing providers to increase the rate of exits to permanent housing by:

- Providing SPDAT Training
- Overseeing the Community SPDAT housing wait list
- Regularly meetings with agency providers
- Making referrals to housing programs that have open units
- Tenant Education
- Landlord Engagement to increase housing options
- Connecting providers to diverse funding opportunities that support case management.
- Ongoing feedback from OH-501 CoC Internal System Specialist (People with live experience)
- Utilizing Housing Problem Solving to complement and enhance housing programs.

2. OH-501 CoC will work collaboratively with agency providers to ensure that wraparound services equally assessable to eligible participants served. Also, by reducing unnecessary termination through monitoring the fidelity to the Housing First model. OH-501 CoC will work with our local PHA Financial Opportunity Center to make participant referrals and help participants manage their limited resources. Housing Problem Solving and Eviction Prevention programming can help prevent recidivism to homelessness.

<b>2A-4.</b>	<b>Returns to Homelessness–CoC’s Strategy to Reduce Rate. (All Applicants)</b>
	Special NOFO Section VII.B.2.e.

Describe in the field below:	
1.	how your CoC identifies individuals and families who return to homelessness;
2.	your CoC’s strategy to reduce the rate of additional returns to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.

**(limit 2,500 characters)**

1. OH-501 CoC uses HMIS to identify individuals and families that return to homelessness.
2. OH-501 CoC strategy to reduce the rate of which individuals and families return to homelessness is through fidelity to Housing First Model and increase access to wraparound services. Also, by advocating for additional PSH units that provide more intensive support for participants with a higher severity of needs. We have an established referral program for Eviction Prevention, that provides navigation, mediation, and referrals through OH-501 CoC and Coordinated Access to prevent eviction whenever possible.
3. Toledo Lucas County Homelessness Board is the responsible organization for overseeing OH-501 CoC strategy to reduce the rate individuals and persons in families return to homelessness. The title of the responsible Executive Director, Deputy Executive Director, Director of Policy and Programming and Director of Inclusion and Access.



2A-5.	Increasing Employment Cash Income–Strategy. (All Applicants)	
	Special NOFO Section VII.B.2.f.	
	Describe in the field below:	
1.	the strategy your CoC has implemented to increase employment cash sources;	
2.	how your CoC works with mainstream employment organizations to help individuals and families increase their cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase income from employment.	

**(limit 2,500 characters)**

1. OH-501 CoC Coordinated Entry and the Housing Problem Solving team can make referrals to homeless service providers that have existing workforce development programs, and workforce development programs throughout the region.
2. OH-501 CoC will make referrals to the local PHA Financial Stability Program to offer ongoing financial and employment services tailored to meet each client’s individual needs. Financial counselling, budgeting, credit repair programs to increase credit scores and decrease your debt, income supports, workshops as well as employment and career services.
3. Toledo Lucas County Homelessness Board is the responsible organization for overseeing OH-501 CoC strategy to reduce the rate individuals and persons in families return to homelessness. The title of the responsible Executive Director, Deputy Executive Director, Director of Policy and Programming and Director of Inclusion and Access.

2A-5a.	Increasing Non-employment Cash Income–Strategy. (All Applicants)	
	Special NOFO Section VII.B.2.f.	
	Describe in the field below:	
1.	the strategy your CoC has implemented to increase non-employment cash income;	
2.	your CoC’s strategy to increase access to non-employment cash sources; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase non-employment cash income.	

**(limit 2,500 characters)**

1. All ESG and CoC funded partners are required to provide case management to help participants access non-employment cash income this includes accessing PRC and SSI benefits.
2. OH-501 CoC recent strategy was entering into a contract with ODJS to access TANF funding to increase access to mainstream non-employment resources. We are currently work with five homeless services providers to utilize the PRC process for helping families with children access non-employment resources. For families without children and singles, they work with case management.
3. Toledo Lucas County Homelessness Board is the responsible organization for overseeing OH-501 CoC strategy to reduce the rate individuals and persons in families return to homelessness. The title of the responsible Executive Director, Deputy Executive Director, Director of Policy and Programming and Director of Inclusion and Access.

## 2B. Coordination and Engagement–Inclusive Structure and Participation

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

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2B-1.	<b>Inclusive Structure and Participation–Participation in Coordinated Entry. (All Applicants)</b>	
	Special NOFO Sections VII.B.3.a.(1)	

In the chart below for the period from May 1, 2021 to April 30, 2022:

1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC’s geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing of CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	Agencies serving survivors of human trafficking	Yes	No	Yes
3.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
4.	CoC-Funded Victim Service Providers	Yes	No	Yes
5.	CoC-Funded Youth Homeless Organizations	Yes	No	Yes
6.	Disability Advocates	Yes	No	Yes
7.	Disability Service Organizations	Yes	No	Yes
8.	Domestic Violence Advocates	Yes	No	Yes
9.	EMS/Crisis Response Team(s)	Yes	No	No
10.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
11.	Hospital(s)	Yes	No	Yes
12.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	No	No
13.	Law Enforcement	Yes	No	Yes
14.	Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ+) Advocates	Yes	No	No
15.	LGBTQ+ Service Organizations	Yes	No	Yes
16.	Local Government Staff/Officials	Yes	Yes	Yes
17.	Local Jail(s)	Yes	No	No
18.	Mental Health Service Organizations	Yes	Yes	Yes
19.	Mental Illness Advocates	Yes	No	Yes

20.	Non-CoC Funded Youth Homeless Organizations	Yes	No	Yes
21.	Non-CoC-Funded Victim Service Providers	Yes	No	Yes
22.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	No	Yes
23.	Organizations led by and serving LGBTQ+ persons	Yes	No	Yes
24.	Organizations led by and serving people with disabilities	Yes	No	Yes
25.	Other homeless subpopulation advocates	Yes	No	Yes
26.	Public Housing Authorities	Yes	Yes	Yes
27.	School Administrators/Homeless Liaisons	Yes	No	Yes
28.	Street Outreach Team(s)	Yes	No	Yes
29.	Substance Abuse Advocates	Yes	No	Yes
30.	Substance Abuse Service Organizations	Yes	No	Yes
31.	Youth Advocates	Yes	No	Yes
32.	Youth Service Providers	Yes	No	Yes
	Other:(limit 50 characters)			
33.				
34.				

By selecting "other" you must identify what "other" is.

2B-2.	Open Invitation for New Members. (All Applicants)	
	Special NOFO Section VII.B.3.a.(2), V.B.3.g.	

	Describe in the field below how your CoC:
1.	communicated the invitation process annually to solicit new members to join the CoC;
2.	ensured effective communication with individuals with disabilities, including the availability of accessible electronic formats;
3.	conducted outreach to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join your CoC; and
4.	invited organizations serving culturally specific communities experiencing homelessness in the geographic area to address equity (e.g., Black, Latino, Indigenous, other People of Color, persons with disabilities).

(limit 2,500 characters)

1. OH-501 CoC has an open invitation to the community for anyone interested in learning more about the OH-501 CoC or becoming a member at Community Advisory Council. Community Advisory Council meetings are held once per quarter. OH-501 CoC publishes an open invitation on our website and sends out a e-flyer prior to each meeting. Each time we engage with a new organization, they are invited to participate in the OH-501 CoC. Once engaging in the broader CoC work, interested community members are then invited to participate in workgroups and committees that are addressing the issues that impact the CoC.

2. OH-501 CoC ensures effective communication with individuals with disabilities by offering most Community Advisory Council meetings virtually so that transportation is not a barrier for participation. We also include that caption at the bottom of our meetings and offer materials in large print when requested. We also encourage people with disabilities to attend with direct support staff from disability services providers to communicate if there are any specific accommodations required.

3. OH-501 CoC outreach is mainly done through e-mail, virtual meetings and face-to-face engagements. All meetings are recorded and available to anyone requesting. During our outreach we have identified people experiencing homelessness willingness to participate. We continue to encourage participation by providing opportunities for questions to be answered to help them determine their participation.

4. OH-501 CoC is intentional about sending CoC related information to organizations whose primary clients are Black, Latino or disabled. We send communication to our local NAACP Housing Committee, Lucas County Board of Developmental Disabilities, Lucas County Children Services, Toledo Public Schools and the Mental Health Services and Recovery Board.

2B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness. (All Applicants)	
	Special NOFO Section VII.B.3.a.(3)	

Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information; and
3.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1. OH-501 CoC also has an open invitation for CoC membership and participation in the Community Advisory Council. Community Advisory Council meetings are held once per quarter. OH-501 CoC publishes an open invitation on our website and sends out a e-flyer prior to each meeting. Each time we engage with a new organization, they are invited to participate in the OH-501 CoC. Once engaging in the broader CoC work, interested community members are then invited to participate in workgroups and committees that are addressing the issues that impact the CoC. We solicit and consider opinions from reduced fee legal services providers, human tracking providers, Area Office on Aging, our local courts, Lucas County Health Department, Lucas County Commissioners office, City of Toledo, Department of Neighborhoods and Community Development, mental health services providers, public schools, addiction services providers, Medicaid/Medicare health insurance providers and many more.

2. Our CoC communication outreach is mainly done through e-mail, virtual meetings and face-to-face engagements. All meetings are recorded and available to anyone requesting. During our communication outreach we try to identify people experiencing homelessness willingness to participate. We continue to encourage participation by providing opportunities for questions to be answered to help them determine their participation. We also will send certain CoC communication for a public comment period, in which the public is expected to respond by a designated time.

3. Based of public feedback over the past 12 months, we completed our Region Resources Mapping, established a committee for Coordinated Entry Equity and Access, started and Eviction prevention program, sought additional funding to support Salary and Wages for case management through ODJFS and implemented the Housing Problem Solving program to divert people away from homelessness, prevent homelessness.

<b>2B-4.</b>	<b>Public Notification for Proposals from Organizations Not Previously Funded. (All Applicants)</b>
	Special NOFO Section VII.B.3.a.(4)

Describe in the field below how your CoC notified the public:	
1.	that your CoC's local competition was open and accepting project applications;
2.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
3.	about how project applicants must submit their project applications;
4.	about how your CoC would determine which project applications it would submit to HUD for funding; and
5.	how your CoC effectively communicated with individuals with disabilities, including making information accessible in electronic formats.

**(limit 2,500 characters)**

- 1.OH-501 CoC released the FY22 CoC Annual NOFO and the FY22 Special Unsheltered RFP at the same time on our website on 8/12/22, social media outlets and email.
2. Agencies not currently funded were encouraged to attend the FY22 Special Unsheltered and Annual NOFO trainings 8/17/22 and 8/19/22 held by the CoC. Through the centralized competition email, CoC staff regularly responded to questions and scheduled additional meetings with new applicants that needed a further understanding the CoC Standards, and Housing First, CoC funding and compliance.
3. The CoC had an online applications submission. This year the CoC utilized an online application process to better monitor the completion of application prior to the deadline. Applicants were regularly informed via e-mail and materials made available on our website and through the RF about deadlines and the application process. Both Letters of Intent and the Project Applications were completed thorough an online portal via the CoC's website. New applicants expressed with a letter of interest that hey were submitting a new project, then the CoC staff monitored the online submission portal several times a week for the completed application up until the deadlines for both the Lol and Draft Applications.
- 4.The CoC FY22 Special Unsheltered CoC NOFO Citizen Review Committee determined the scores by utilizing the score cards, but also approached the ranking based off the community need and how closely the application was in alignment with the Special NOFO priorities.
5. OH-501 CoC made sure there we multiple access points for our communication which include website postings, social media, webinars and email.

## 2C. Coordination / Engagement—with Federal, State, Local, Private, and Other Organizations

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2C-1.	Coordination with Federal, State, Local, Private, and Other Organizations. (All Applicants)	
	Special NOFO Section VII.B.3.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC’s coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC’s geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with Planning or Operations of Projects
1.	Funding Collaboratives	Yes
2.	Head Start Program	No
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.		



2C-2.	CoC Consultation with ESG Program Recipients. (All Applicants)	
	Special NOFO Section VII.B.3.b.	

Describe in the field below how your CoC:	
1.	consulted with ESG Program recipients in planning and allocating ESG funds;
2.	participated in evaluating and reporting performance of ESG Program recipients and subrecipients;
3.	provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area; and
4.	provided information to Consolidated Plan Jurisdictions to address homelessness within your CoC's geographic area so it could be addressed in Consolidated Plan update.

**(limit 2,500 characters)**

1. Our CoC is a Third-Party Partner of the City of Toledo, Department of Housing and Community Development. We help design the RFP, establish the score cards, and help establish the priorities for ESG funding. We review all of the applications with the City of Toledo Department of Housing and Community Development staff to ensure they are complete and have all of the required attachments. We attend the Citizen Review Committee scoring session with the City of Toledo Department of Housing and Community Development staff. We also produce the annual monitoring report for the ESG homeless services providers for the CRC to review.

2. Our CoC is funded by the City of Toledo Department of Housing and Community Development to conduct quarterly program monitoring. Our CoC is also funded to do monthly, quarterly and annual data quality and key performance indicators review for ESG funded programs. If an ESG funded partner is not meeting the outcomes of the ESG funding, we mentor, coach, and give regular feedback on opportunities to improve.

3/4 Our CoC provides the PIT and HIC count data and narratives for the Consolidated Plan for our jurisdiction. We attend the Public Hearings give a presentation for the draft Consolidated Plan.

2C-3.	Discharge Planning Coordination. (All Applicants)	
	Special NOFO Section VII.B.3.c.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.		
1.	Foster Care	Yes
2.	Health Care	Yes
3.	Mental Health Care	Yes
4.	Correctional Facilities	Yes

2C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts. (All Applicants)
	Special NOFO Section VII.B.3.d.

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

2C-4a.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts–Formal Partnerships. (All Applicants)
	Special NOFO Section VII.B.3.d.

Describe in the field below:

1.	how your CoC collaborates with the entities checked in Question 2C-4; and
2.	the formal partnerships your CoC has with the entities checked in Question 2C-4.

**(limit 2,500 characters)**

1. Our CoC collaborates informally with local school systems, daycares, and mentoring programs by making connections between homeless service providers and various education providers to allow for referral sources and continuity of care. We do not have a formal partnership with any specific education provider but seek to achieve one in the near future. Our CoC has participating members who collaborate closely with the Ohio Department of Education and the local school boards to seek out new programming options to support educational opportunities amongst those experiencing homelessness or housing instability. Examples include relationships with a local community college and local arts school whereby individuals residing in shelter can explore their educational interests. Our CoC members attend and participate in meetings held by the Toledo Public Schools, the largest public school district in Lucas County that is disproportionately impacted by youth homelessness, in comparison to other local school districts.

2. OH-501 CoC is Third-Party partner with the City of Toledo, Department of Neighborhoods and Community Development for two Toledo Public School collaborative housing programs. We have worked closely with local school officials and the City of Toledo to develop, implement, and monitor these programs. Both programs give priority for support to families with children facing homelessness, or literally homeless. The CoC engages with these programs by attending monthly program monitor meetings, supporting related assessment work using the coordinated entry assessment tool, managing related HMIS data and providing housing navigation to participants. We have successfully served over 360 families and diverted 296 families to the City of Toledo Emergency Rental Assistance Program.

2C-4b.	CoC Collaboration Related to Children and Youth—Informing Individuals and Families Experiencing Homelessness about Eligibility for Educational Services. (All Applicants)	
	Special NOFO Section VII.B.3.d.	

Describe in the field below written policies and procedures your CoC adopted to inform individuals and families who become homeless of their eligibility for educational services

(limit 2,500 characters)

We make referrals to our county Workforce and Development Center that integrates education services and workforce development training. Upon the completion of our new Strategic Plan, we plan to expand on educational opportunities and career tech in our CoC policy and procedures revision. We do not have a formal partnership with any specific education provider but seek to achieve one in the near future. Our CoC has participating members who collaborate closely with the Ohio Department of Education and the local school boards to seek out new programming options to support educational opportunities amongst those experiencing homelessness or housing instability. Examples include relationships with a local community college and local arts school whereby individuals residing in shelter can explore their educational interests. Our CoC members attend and participate in meetings held by the Toledo Public Schools, the largest public school district in Lucas County that is disproportionately impacted by youth homelessness, in comparison to other local school districts

2C-5.	Mainstream Resources—CoC Training of Project Staff. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

Indicate in the chart below whether your CoC trains project staff annually on the following mainstream resources available for program participants within your CoC's geographic area:

	Mainstream Resource	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI—Supplemental Security Income	Yes
3.	TANF—Temporary Assistance for Needy Families	Yes
4.	Substance Abuse Programs	Yes
5.	Employment Assistance Programs	No
6.	Other	

You must select a response for elements 1 through 6 in question 2C-5.

2C-5a.	Mainstream Resources—CoC Collaboration with Project Staff Regarding Healthcare Organizations. (All Applicants)	
	Special NOFO Section VII.B.3.e.	

Describe in the field below how your CoC:

1.	systemically provides up-to-date information on mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within your CoC's geographic area;
2.	works with project staff to collaborate with healthcare organizations to assist program participants with enrolling in health insurance;
3.	provides assistance to project staff with the effective use of Medicaid and other benefits; and
4.	works with projects to promote SOAR certification of program staff.

**(limit 2,500 characters)**

1. CoC regularly works with NPI's PATH team for community-wide rapid resolution efforts (encampments, hotels closing, code enforcement). This team proactively and reactively responds to participants needs by canvassing our geographic area on a daily basis. They interact with individuals on the streets, in encampments, in parking lots/cars, under bridges, behind shopping centers and in many other areas. During engagement, they survey the individual to assess needs and vulnerabilities as well as determine willingness to engage. Wherever possible, they offer immediate needs (food, blankets, hygiene supplies) as well as a connection to temporary shelter, mental health care and substance abuse support if needed, and ongoing case management for connection to mainstream resources. All outreach efforts cover 100% of our geographic area and occur on a daily basis. They also seek to proactively intervene in situations of pending evictions and code enforcement situations (condemned homes) whereby engagement is with individuals who may not otherwise request assistance. The CoC partnerships with the local housing court, elected officials and government bodies, code-enforcement department and the PHA provide us with an opportunity to reach all experiencing or at risk of homelessness in the near future who may not otherwise engage with 211.

Additionally, our CoC works with Safety Net's outreach team to engage runaway youth in need. Our CoC also participates in an annual event called Tent City, where individuals living on the streets can gain access to mainstream resources at one centralized location.

2/3. All CoC funded shelters and housing providers have case managers who assist participants in applying for and obtaining health insurance, Medicaid, and other mainstream health benefits.

4. All CoC staff are encouraged to take any training that aligns with Housing First and trauma informed practices. Housing First and

### 3A. New Projects With Rehabilitation/New Construction Costs

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3A-1.	Rehabilitation/New Construction Costs–New Projects. (Rural Set Aside Only).	
	Special NOFO Section VII.A.	
	If the answer to the question below is yes, you must upload the CoC Letter Supporting Capital Costs attachment to the 4A. Attachments Screen.	
	Is your CoC requesting funding for any new project(s) under the Rural Set Aside for housing rehabilitation or new construction costs?	No

### 3B. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

The CoC Special NOFO page provides HUD-approved resources to assist you in completing the Special NOFO CoC Application, including:

- Special Notice of Funding Opportunity to Address Unsheltered and Rural Homelessness
- 24 CFR part 578
- Special NOFO CoC Application Navigational Guide
- Section 3 Resources
- Frequently Asked Questions

3B-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)	
	Special NOFO Section VII.C.	

Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
--	----

3B-2.	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. (Rural Set Aside Only)	
	Special NOFO Section VII.C.	
	You must upload the Project List for Other Federal Statutes attachment to the 4A. Attachments Screen.	
	If you answered yes to question 3B-1, describe in the field below:	
	1. how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
	2. how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

(limit 2,500 characters)

N/A

## 4A. Attachments Screen For All Application Questions

Please read the following guidance to help you successfully upload attachments and get maximum points:

- |  |    |   |
|--|----|---|
|  | 1. | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.  |
|  | 2. | You must upload an attachment for each document listed where 'Required?' is 'Yes'   |
|  | 3. | We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images and reduces file size. Many systems allow you to create PDF files as a Print Option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube. |
|  | 4. | Attachments must match the questions they are associated with.  |
|  | 5. | Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.  |
|  | 6. | If you cannot read the attachment, it is likely we cannot read it either.<br>- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).<br>- We must be able to read everything you want us to consider in any attachment.                           |
|  | 7. | Open attachments once uploaded to ensure they are the correct attachment for the required Document Type.  |

Document Type	Required?	Document Description	Date Attached
1B-1. Local Competition Announcement	Yes	1B-1 Local Compet...	10/17/2022
1B-2. Local Competition Scoring Tool	Yes	1B-2. Local Compe...	10/17/2022
1B-3. Notification of Projects Rejected-Reduced	Yes	1B-3. Notificatio...	10/17/2022
1B-3a. Notification of Projects Accepted	Yes	1B-3a. Notificati...	10/17/2022
1B-4. Special NOFO CoC Consolidated Application	Yes		
3A-1. CoC Letter Supporting Capital Costs	No		
3B-2. Project List for Other Federal Statutes	No		
P-1. Leveraging Housing Commitment	No	P-1. Leveraging H...	10/17/2022
P-1a. PHA Commitment	No	P-1a. PHA Commitment	10/17/2022
P-3. Healthcare Leveraging Commitment	No	P-3. Healthcare L...	10/17/2022
P-9c. Lived Experience Support Letter	No	P-9c. Lived Exper...	10/17/2022
Plan. CoC Plan	Yes	Special Plan	10/18/2022

## **Attachment Details**

**Document Description:** 1B-1 Local Competition Announcement

## **Attachment Details**

**Document Description:** 1B-2. Local Competition Scoring Tool

## **Attachment Details**

**Document Description:** 1B-3. Notification of Projects Rejected-Reduced

## **Attachment Details**

**Document Description:** 1B-3a. Notification of Projects Accepted

## **Attachment Details**

**Document Description:**

## **Attachment Details**



**Document Description:**

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:** P-1. Leveraging Housing Commitment

## **Attachment Details**

**Document Description:** P-1a. PHA Commitment

## **Attachment Details**

**Document Description:** P-3. Healthcare Leveraging Commitment

## **Attachment Details**

**Document Description:** P-9c. Lived Experience Support Letter

## Attachment Details

**Document Description:** Special Plan

## Submission Summary

Ensure that the Special NOFO Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	10/18/2022
1B. Project Review, Ranking and Selection	10/18/2022
2A. System Performance	10/18/2022
2B. Coordination and Engagement	10/18/2022
2C. Coordination and Engagement–Con't.	10/18/2022
3A. New Projects With Rehab/New Construction	No Input Required
3B. Homelessness by Other Federal Statutes	10/18/2022
4A. Attachments Screen	Please Complete
Submission Summary	No Input Required

# 1B-1. Local Competition Announcement

Funding Opportunities

EDIT Funding Opportunities Page Published

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**Current CoC Application**

[OH-501 Toledo Lucas County CoC Local Competition RFP](#)

[Dual Application for New Projects](#)

[Renewal Projects](#)

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• Click [here](#) to view the 2021 application page.

Kyla Holtsberry  
kholtsberry@tlchb.org

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Dual Application for New Project Annual NOFO Renewal Application Funding Opportunities TLCHB Toledo Lucas County Homeless...

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Toledo Lucas County Homelessness Board

Published by TLCHB Homelessness Board · Just Now

TLCHB Board of Directors issue the OH-501 Toledo Lucas County Continuum of Care Request for Proposals in response to the Notice of Funding Opportunity for the FY2022 Continuum of Care Competition (Annual NOFO) and the 2022 Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness (Special NOFO).

Applicants will be required to submit all project proposals online. The Request for Proposals (RFP) and online application may be accessed on our website at <https://www.endinghomelessness Toledo.org/funding...>

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### Toledo Lucas County Homelessness Board

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TLCHB Board of Directors issue the OH-501 Toledo Lucas County Continuum of Care Request for Proposals in response to the Notice of Funding Opportunity for the FY2022 Continuum of Care Competition (Annual NOFO) and the 2022 Continuum of Care Supplemental to Address Unsheltered and Rural Homelessness (Special NOFO)

Applicants will be required to submit all project proposals online. The Request for Proposals (RFP) and online application may be accessed on our website at <https://lnkd.in/g/ZYtZt-k>

#### Funding Opportunities — TLCHB

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The Homeless Emergency Assistance and Rapid Transition to Housing Act of 2009 (HEARTH) Ac...



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# 1B-2. Local Competition Scoring Tool

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**2022 CoC Written Standards and Other Relevant Information**

[2022 On-Site Tazeda Judge County CoC Written Standards](#)

[FY22 Tazeda / Judge County CoC - Consolidated Entry System Addendum](#)

[FY22 Tazeda / Judge County CoC - Competition Certifications and Policy Addendum](#)

[2020-2024 Consolidated Final and 2021-2022 Action Plan - Substantial Amendment HUD section 108](#)

[For Renew Only - Annual NOFO Renewal Application](#)

[For Renew Only - Final Application For New Projects](#)

[FY22 CoC Competition Sources and RENEWAL Applications](#)

[FY22 CoC Competition Sources and NEW Applications](#)

**2022 HUD NOFO Policy Priorities**

[2022 HUD Policy Priorities for Annual NOFO](#)

[2022 HUD Policy Priorities for Special NOFO](#)

**HUD Definitions**

[Permanent Supportive Housing \(PSH\) - \(§ 578.37\(c\)\(1\)\)](#)

[Rapid Re-Housing \(RRH\) - \(§ 578.37\(c\)\(1\)\(ii\)\)](#)



# FY 2022 OH-501 Toledo Lucas County Continuum of Care Scorecard

## NEW Project Scorecard-COC Competition & Special NOFO

Reviewer Name: Lynn Hammerstrom

Review Date: 9/28/2022

Name of Project Reviewed: Cherry Street Mission Supportive Services

Application Type:  New--Annual NOFO  Special NOFO Is this for an  Expansion or  DV Bonus?

Project Type:  PSH;  RRH;  Joint TH-RRH  Supportive Services Only (SSO)  SSO project for Coordinated Entry (SSO-CE)

Requested Amount: \$961,312

Proposed # Persons Served: 525

### THRESHOLD REQUIREMENTS

Agencies applying for funding must meet the following requirements to be considered for funding:

Standard	Metric	Score
Agencies applying for funding meet the 15 (16 if a DV provider) threshold requirements	All requirements checked= PASS One or more of the Non-DV requirements checked= FAIL	<input checked="" type="checkbox"/> PASS <input type="checkbox"/> FAIL

### AGENCY EXPERIENCE

1.) New project applicants must sufficiently describe experience administering federally funded grants, and submit the most recent financial audit, IRS Form 990, and list of current board members. New projects should also adequately describe how project will reach full operational capacity. New project applications that do not demonstrate capacity to carry out project may be rejected by the review team, 2) Local government applicants (county or municipality) should receive full points for this criterion if match has been adequately demonstrated, 3) Applicants with open (unresolved) monitoring findings or concerns from HUD or any other governmental or foundation funder, that doesn't demonstrate a satisfactory corrective plan of action may lose additional points or be determined not to meet threshold.

Standard	Metric	Response is clear and concise and gives a complete picture of the relevant experience of the applicant AND the ability to rapidly implement proposed project	Response gives an adequate description of related experience, but the experience is limited AND contemplates implementation, but experience is limited	Response unclear and leaves unanswered questions about the experience AND ability to implement the program	Response does not describe experience working with people who are homeless and/or managing a similar program type (PSH, RRH, or TH-RRH)	Score
Agency demonstrates they have the capacity to carry out and implement the project proposed		20	15	5	0	20
<b>TOTAL Points Possible=20</b>		<b>SECTION 1 TOTAL:</b>				<b>20</b>
Reviewer Comments						

**PROGRAM OVERVIEW**

Standard	Metric	Answers question clearly & concisely	Answers question adequately but leaves questions	Question NOT answered	N/A	Score
<b>PROJECT DESCRIPTION</b>  <b>TOTAL Points</b> Possible: All=16 PSH Expansion= add 4 TH-RRH= add 2 SPECIAL NOFO APP= add 20  Range: 16-40	<b>Narrative describes:</b>  Target Population described Plan to meet housing and support service needs of participant Project Outcomes are listed & reasonable Coordination with Community Partners is described Plan to reach full project capacity in a timely manner Explains assurance of timely implementation PSH/RRH EXPANSION ONLY: Additional funds will supplement services and/or increase participants served JOINT TH-RRH ONLY: Describes efforts to target and prioritize efforts to reach vulnerable and high need persons SPECIAL NOFO APPLICANTS ONLY: Describe how the proposed project is consistent with the plan described by the CoC in response to Section VII.B.4 of the Special NOFO SPECIAL NOFO APPLICANTS ONLY: Project ability to reduce homelessness in Toledo/Lucas County SPECIAL NOFO APPLICANTS ONLY: Project exhibits ability to provide prioritized access to appropriate housing and services for households experiencing homelessness with severe service needs Milestones are completed Development responsibilities are delineated	2	1	0		2
		2	1	0		2
		2	1	0		2
		2	1	0		2
		2	1	0		2
		4	2	0		0
		2	1	0		0
		YES	NO	IF NO, not eligible for SPECIAL NOFO FUNDS		
		10	5	0		10
		10	5	0		10
2	1	0		2		
2	1	0		2		
<b>SECTION 2 TOTAL:</b>						<b>36</b>

Reviewer Comments

**PROGRAM PRIORITY**

Standard	Metric	YES	NO	Score
<b>TOTAL Points Possible= 15</b>	<b>Adequately describes:</b>			
	Subpopulations are indicated	1	0	1
	Project will participate in CE process <b>OR</b> is a DV provider	1	0	1
	Project will move participants quickly to permanent housing	1	0	1
	<b>Identifies the following barriers for project acceptance:</b>	<b>Barrier Checked</b>	<b>Barrier NOT Checked</b>	
	Too little income	1	0	1
	Active or history of substance abuse	1	0	1
	Criminal record (w/exception to state or federal mandated restrictions)	1	0	1
	History of victimization (DV, sexual assault, childhood abuse)	1	0	1
	<b>Identifies the following criteria are used for client termination:</b>	<b>Barrier NOT Checked</b>	<b>Barrier Checked</b>	
	Failure to Participate in supportive services	1	0	1
	Failure to follow the individual service plan	1	0	0
	Failure to make progress on service plan	1	0	1
	Loss of income or failure to improve income	1	0	0
	Failed drug and/or alcohol test	1	0	0
Other violations or project rules	1	0	0	
	<b>Answers question clearly &amp; concisely</b>	<b>Answers question adequately but leaves questions</b>	<b>Question NOT answered</b>	
Narrative explains responses to termination questions	2	1	0	2
<b>Adequately describes:</b>		<b>YES</b>	<b>NO</b>	
Project will follow a Housing First Approach		1	0	1
<b>SECTION 3 TOTAL:</b>				<b>12</b>

**Reviewer Comments**

**SUPPORTIVE SERVICES FOR PARTICIPANTS**

Standard	Metric	Answers question clearly & concisely	Answers question adequately but leaves questions	Answer is partial, but leaves multiple questions	Question NOT answered	Score
1) Obtain and remain in permanent housing	Narrative describes	3	2	1	0	3
		6	4	2	0	6
		3	2	1	0	2
		3	2	1	0	3
		3	2	1	0	0
<b>SECTION 4 TOTAL:</b>						<b>14</b>

**Reviewer Comments**

Standard	Metric	Answers question clearly & concisely	Answers question adequately but leaves questions	Answer is partial, but leaves multiple questions	Question NOT answered	Score
2) Coordination with mainstream services	Narrative describes	6	4	2	0	6
		3	2	1	0	3
		3	2	1	0	3
		3	2	1	0	2
<b>TOTAL Points Possible= 15</b>						

SECTION 5 TOTAL: 14

Reviewer Comments

Standard	Metric	Response indicates that at least 11 of 16 services will be offered/provided for the participants to implement a comprehensive program, and description of services is clear, frequency is often, and leaves no unanswered questions	Response indicates that at least 11 of 16 services will be offered/provided for the participants, but description of services is not clear, frequency is acceptable, or leaves some unanswered questions	Response indicates that 7-10 services will be offered/provided for the participants, and description of services is clear, frequency is acceptable, and leaves no unanswered questions	Response indicates that 7-10 services will be offered/provided for the participants, but description of services is not clear, frequency is questionable, or leaves some unanswered questions	Response indicates that less than 7 services will be offered/provided to the participants	Score	
3) Supportive services available to program participants, indicate who will provide them and how often they will be provided.	Response indicates that at least 11 of 16 services will be offered/provided for the participants to implement a comprehensive program, and description of services is clear, frequency is often, and leaves no unanswered questions	5	4	3	1	0	5	
		Narrative describes		Answers question clearly & concisely	Answers question adequately but leaves questions	Answer is partial, but leaves multiple questions	Question NOT answered	
		Additional support services & providers		3	2	1	0	3
		Other Services Provided				YES	NO	
		Transportation services provided				1	0	1
Follow-Up for benefits received				1	0	1		
SSI/SSDI technical assistance available and by which providers				1	0	1		
<b>SECTION 6 TOTAL:</b>							<b>11</b>	

Reviewer Comments

**HOUSING TYPE & LOCATION**

Standard	Metric	YES	NO	Score
Housing Type & Availability	Adequately describes: Housing Type	1	0	1
	Max # of Units Available	1	0	1
	Max # of Beds Available	1	0	1
TOTAL Points Possible = 5	Dedicated & Prioritized Beds Described	1	0	1
	Address is indicated/explained	1	0	1
<b>SECTION 7 TOTAL:</b>				<b>5</b>

**Reviewer Comments**

**PROGRAM PARTICIPANT PROJECTIONS**

Standard	Metric	YES	NO	Score
Households Served	Adequately describes-All:			
	Breakdown of household with children is completed	1	0	1
	Breakdown of household without children is completed	1	0	1
	Breakdown of household with ONLY children is completed	1	0	1
	Veteran household served is completed	1	0	1
	Chronically homeless served is completed	1	0	1
	Youth (ages 18-24) is completed	1	0	1
TOTAL Points Possible: NON-Dedicated=6 Dedicated= add 7	<b>Dedicated Units ONLY</b>		1	0
	Veterans or Unaccompanied Youth >=30% of persons served			
	Answers question clearly & concisely	Answers question adequately but leaves questions	Question NOT answered	
	Narrative explains targeted outreach efforts	2	1	0
Narrative explains project partnerships & referrals	2	1	0	
Narrative explains program need	2	1	0	
Adequately describes:		YES	NO	
Sub-population estimates are completed		1	0	0
<b>SECTION 8 TOTAL:</b>				<b>6</b>

Reviewer Comments

PERFORMANCE MEASURES & PROGRAM EVALUATION

Standard	Metric					No response	Score	
Housing Stability	Response indicates that the project will anticipate at least an 85% housing stability rate	Response indicates that the project will anticipate between 79-84% housing stability rate	2	Response indicates that the project will anticipate a housing stability rate at or below 78%	1	0	1	
		Response indicates that the project will anticipate at least an 54% increase in all income rate	3	Response indicates that the project will anticipate between 45-53% increase in all income rate	2	Response indicates that the project will anticipate an increase in all income rate at below 35%	0	3
Income Stability- Total Income-all sources	Response indicates that the project will anticipate at least an 54% increase in all income rate	Response indicates that the project will anticipate between 45-53% increase in earned income rate	2	Response indicates that the project will anticipate between 35-44% increase in earned income rate	1	Response indicates that the project will anticipate an increase in earned income rate at below 35%	0	3
		Response indicates that the project will anticipate at least an 54% increase in earned income rate	3	Response indicates that the project will anticipate between 45-53% increase in earned income rate	2	Response indicates that the project will anticipate an increase in earned income rate at below 35%	0	3
Program Evaluation	Description of project and agency evaluation is thorough, realistic, and leaves no unanswered questions	2	1	1	0	Agency shows no project and agency evaluation, or description is incomplete	2	
		2	1	1	0	Agency shows no project and agency evaluation, or description is incomplete	2	
Total Points Possible= 11	<b>SECTION 9 TOTAL</b>						9	
Reviewer Comments								

**EQUITY**

Standard	Metric	YES	NO	Score	
Pursuit of Equity and Inclusion	Adequately describes:	Applicant has BIPOC individuals in managerial and leadership positions	2	0	2
		Applicant's board of directors includes representation from persons with lived experience that actively participate.	2	0	2
TOTAL Points Possible= 16		Applicant has a process for receiving and incorporating feedback from persons with lived experience	2	0	2
		Applicant has individual(s) with lived experience employed on their team	2	0	2
		Applicant has reviewed internal policies and procedures with an equity lens and has a plan for updating policies that currently center white dominant culture	2	0	2
		Applicant has reviewed agency's program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender identity, and/or age	2	0	2
	Applicant has identified programmatic changes needed to make agency's program participant outcomes more equitable and developed a plan to make those changes	2	0	2	
	Applicant is working with HMIS lead to review HMIS data with disaggregation by race, ethnicity, gender identity, and or/age <b>OR</b> if not a current HMIS participant, applicant commits to participate in this review	2	0	2	
		<b>SECTION 10 TOTAL:</b>		<b>16</b>	

Reviewer Comments



**FUNDING REQUEST & BUDGET BREAKOUTS**

Standard	Metric	YES	NO	Score
<b>GENERAL INFORMATION</b>	<b>Adequately describes:</b>			
	Will it be feasible for the project to be under grant agreement by September 15, 2023?	1	0	1
	Type of CoC funding requested is described	1	0	1
	Does this project propose to allocate funds according to an indirect cost rate?	1	0	0
	Requested Funding categories is completed	1	0	1
	Grant Term duration is completed	1	0	1
<b>SUPPORTIVE SERVICES</b>	<b>Adequately describes:</b>			
	Amount and description of funds requested	5	0	5
<b>OPERATING BUDGET</b>	<b>Adequately describes:</b>			
	Amount and description of funds requested	5	0	5
<b>TOTAL POINTS POSSIBLE= 15</b>		5	0	5
		<b>SECTION 11 TOTAL:</b>		

Reviewer Comments

<b>SOURCE of MATCH &amp; LEVERAGE</b>				
Standard	Metric	YES	NO	Score
<b>Required Match &amp; Leverage Thresholds Met</b>	<b>Adequately describes:</b>			
	Total Match is >=25% of Amt. Requested	2	0	2
	Match amount appears adequate and listed match source does not raise concerns	Match amount appears inadequate and/or the match source(s) raise some concerns	8	5
<b>TOTAL Points Possible = 24</b>	Leverage amount appears adequate and listed match source does not raise concerns	Leverage amount appears inadequate and/or the match source(s) raise some concerns	Leverage is not listed, or match sources raise significant eligibility concerns	
	10	8	5	10

	10	8	5	10
Adequately describes:		YES	NO	
Total Match & Leverage is >=150% of Amount Requested		2	0	2
<b>SECTION 12 TOTAL:</b>				<b>24</b>
<b>Reviewer Comments</b>				

Applicants were asked to provide information regarding the project budget amount, unexpended funds, outstanding federal debt, HUD monitoring findings, and utilization. Reviewers should consider this information to provide a score.

**SUMMARY BUDGET**

TOTAL Points Possible = 10	Metric	The budgets and rationale for the requested amounts are complete, accurate, and realistic, and leave no questions	The budgets and rationale for the requested amounts are complete, accurate, and realistic, but leave unanswered questions	The budgets and rationale for the requested amounts are acceptable, but leave unanswered questions	The budgets and rationale for the requested amounts are not clear, complete, accurate, or realistic, and/or leave too many unanswered questions	Score
		10	7	5	0	10
<b>SECTION 13 TOTAL:</b>						<b>10</b>
<b>Reviewer Comments</b>						

**CHECKLIST**

Standard	Metric	Score
All Required Attachments are provided	YES	7
TOTAL Points Possible = 7	7	7
<b>SECTION 14 TOTAL:</b>		<b>7</b>

**Overall Reviewer Comments**

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## CRC SCORING SUMMARY

Agency Reviewed: Cherry Street Mission

Project Name: CTMS Supportive Services

	POINTS POSSIBLE	POINTS ACCRUED	
AGENCY EXPERIENCE	20	SECTION 1 TOTAL	20
PROGRAM OVERVIEW	All=16 PSH Expansion= add 4 TH-RRH= add 2 SPECIAL NOFO APP= add 20	SECTION 2 TOTAL	36
PROGRAM PRIORITY	Range: 16-40	SECTION 3 TOTAL	12
SUPPORTIVE SERVICES FOR PARTICIPANTS -1	18	SECTION 4 TOTAL	14
SUPPORTIVE SERVICES FOR PARTICIPANTS -2	15	SECTION 5 TOTAL	14
SUPPORTIVE SERVICES FOR PARTICIPANTS -3	11	SECTION 6 TOTAL	11
HOUSING TYPE & LOCATION	5	SECTION 7 TOTAL	5
PROGRAM PARTICIPANT PROJECTIONS	ALL=6 Dedicated= add 7	SECTION 8 TOTAL	6
PERFORMANCE MEASURES & PROGRAM EVALUATION	11	SECTION 9 TOTAL	9
EQUITY	16	SECTION 10 TOTAL	16
FUNDING REQUEST & BUDGET BREAKOUTS	15	SECTION 11 TOTAL	14
SOURCE OF MATCH & LEVERAGE	24	SECTION 12 TOTAL	24
SUMMARY BUDGET	10	SECTION 13 TOTAL	10
CHECKLIST	7	SECTION 14 TOTAL	7
<b>TOTAL POSSIBLE POINTS</b>	<b>189-220</b>	<b>TOTAL SCORE</b>	<b>198</b>

# FY 2022 OH-501 Toledo Lucas County Continuum of Care Scorecard

## NEW Project Scorecard-COC Competition & Special NOFO

Reviewer Name: \_\_\_\_\_ Review Date: \_\_\_\_\_

Name of Project Reviewed: \_\_\_\_\_

Application Type:  New--Annual NOFO  Special NOFO Is this for an  Expansion or  DV Bonus?

Project Type:  PSH;  RRH;  Joint TH-RRH  Supportive Services Only (SSO)  SSO project for Coordinated Entry (SSO-CE)

Requested Amount: \_\_\_\_\_ Proposed # Persons Served: \_\_\_\_\_

### THRESHOLD REQUIREMENTS

Agencies applying for funding must meet the following requirements to be considered for funding:

Standard	Metric	Score
Agencies applying for funding meet the 15 (16 if a DV provider) threshold requirements	All requirements checked= PASS One or more of the Non-DV requirements checked= FAIL	<input type="checkbox"/> PASS <input type="checkbox"/> FAIL

### AGENCY EXPERIENCE

1.) New project applicants must sufficiently describe experience administering federally funded grants, and submit the most recent financial audit, IRS Form 990, and list of current board members. New projects should also adequately describe how project will reach full operational capacity. New project applications that do not demonstrate capacity to carry out project may be rejected by the review team, 2.) Local government applicants (county or municipality) should receive full points for this criterion if match has been adequately demonstrated, 3.) Applicants with open (unresolved) monitoring findings or concerns from HUD or any other governmental or foundation funder, that doesn't demonstrate a satisfactory corrective plan of action may lose additional points or be determined not to meet threshold.

Standard	Metric	Response is clear and concise and gives a complete picture of the relevant experience of the applicant AND the ability to rapidly implement proposed project	Response gives an adequate description of related experience, but the experience is limited AND contemplates implementation, but experience is limited	Response unclear and leaves unanswered questions about the experience AND ability to implement the program	Response does not describe experience working with people who are homeless and/or managing a similar program type (PSH, RRH, or TH-RRH)	Score
Agency demonstrates they have the capacity to carry out and implement the project proposed	20	15	5	0		
TOTAL Points Possible=20	SECTION 1 TOTAL:					
Reviewer Comments						

**PROGRAM OVERVIEW**

Standard	Metric	Answers question clearly & concisely	Answers question adequately but leaves questions	Question NOT answered	N/A	Score
<b>PROJECT DESCRIPTION</b>  <b>TOTAL Points</b> Possible: All=16 PSH Expansion= add 4 TH-RRH= add 2 SPECIAL NOFO APP= add 20  Range: 16-40	<b>Narrative describes:</b>					
	Target Population described	2	1	0		
	Plan to meet housing and support service needs of participant	2	1	0		
	Project Outcomes are listed & reasonable	2	1	0		
	Coordination with Community Partners is described	2	1	0		
	Plan to reach full project capacity in a timely manner	2	1	0		
	Explains assurance of timely implementation	2	1	0		
	PSH/RRH EXPANSION ONLY: Additional funds will supplement services and/or increase participants served	4	2	0		
	JOINT TH-RRH ONLY: Describes efforts to target and prioritize efforts to reach vulnerable and high need persons	2	1	0		
	SPECIAL NOFO APPLICANTS ONLY: Describe how the proposed project is consistent with the plan described by the CoC in response to Section VII.B.4 of the Special NOFO	YES		NO	IF NO, not eligible for SPECIAL NOFO FUNDS	
SPECIAL NOFO APPLICANTS ONLY: Project ability to reduce homelessness in Toledo/Lucas County	10	5	0			
SPECIAL NOFO APPLICANTS ONLY: Project exhibits ability to provide prioritized access to appropriate housing and services for households experiencing homelessness with severe service needs	10	5	0			
Milestones are completed	2	1	0			
Development responsibilities are delineated	2	1	0			
<b>SECTION 2 TOTAL:</b>						

**Reviewer Comments**

**PROGRAM PRIORITY**

Standard	Metric	YES	NO	Score
<b>TOTAL Points Possible= 15</b>	<b>Adequately describes:</b>			
	Subpopulations are indicated	1	0	
	Project will participate in CE process <b>OR</b> is a DV provider	1	0	
	Project will move participants quickly to permanent housing	1	0	
	<b>Identifies the following barriers for project acceptance:</b>	<b>Barrier Checked</b>	<b>Barrier NOT Checked</b>	
	Too little income	1	0	
	Active or history of substance abuse	1	0	
	Criminal record (w/exception to state or federal mandated restrictions)	1	0	
	History of victimization (DV, sexual assault, childhood abuse)	1	0	
	<b>Identifies the following criteria are used for client termination:</b>	<b>Barrier NOT Checked</b>	<b>Barrier Checked</b>	
Failure to Participate in supportive services	1	0		
Failure to follow the individual service plan	1	0		
Failure to make progress on service plan	1	0		
Loss of income or failure to improve income	1	0		
Failed drug and/or alcohol test	1	0		
Other violations or project rules	1	0		
	<b>Answers question clearly &amp; concisely</b>	<b>Answers question adequately but leaves questions</b>	<b>Question NOT answered</b>	
Narrative explains responses to termination questions	2	1	0	
<b>Adequately describes:</b>		<b>YES</b>	<b>NO</b>	
Project will follow a Housing First Approach	1	1	0	
<b>SECTION 3 TOTAL:</b>				

**Reviewer Comments**

**SUPPORTIVE SERVICES FOR PARTICIPANTS**

Standard	Metric	Answers question clearly & concisely	Answers question adequately but leaves questions	Answer is partial, but leaves multiple questions	Question NOT answered	Score
1) Obtain and remain in permanent housing  TOTAL Points Possible= 18	Plan to assess participant needs thru case management	3	2	1	0	
	Plans to maintain/improve primary health services, mental health services, educational services, employment services, life skills, and/or childcare services.	6	4	2	0	
	Plans to identify rent reasonable units	3	2	1	0	
	Coordination with landlords and providers	3	2	1	0	
	Availability of units described	3	2	1	0	
<b>SECTION 4 TOTAL:</b>						

**Reviewer Comments**

Standard	Metric	Answers question clearly & concisely	Answers question adequately but leaves questions	Answer is partial, but leaves multiple questions	Question NOT answered	Score
2) Coordination with mainstream services  TOTAL Points Possible= 15	Plan to coordinate and integrate with other mainstream health, social, and employment programs	6	4	2	0	
	Plans to identify and enroll participants in Medicaid services	3	2	1	0	
	Includes Medicaid-financed services and provider roles	3	2	1	0	
	Leverage of non-Medicaid resources	3	2	1	0	
	<b>SECTION 5 TOTAL:</b>					



Reviewer Comments

Standard	Metric	Response indicates that at least 11 of 16 services will be offered/provided for the participants to implement a comprehensive program, and description of services is clear, frequency is often, and leaves no unanswered questions	Response indicates that at least 11 of 16 services will be offered/provided for the participants, but description of services is not clear, frequency is acceptable, or leaves some unanswered questions	Response indicates that 7-10 services will be offered/provided for the participants, and description of services is clear, frequency is acceptable, and leaves no unanswered questions	Response indicates that 7-10 services will be offered/provided for the participants, but description of services is not clear, frequency is questionable, or leaves some unanswered questions	Response indicates that less than 7 services will be offered/provided to the participants	Score	
3) Supportive services available to program participants, indicate who will provide them and how often they will be provided.	Response indicates that at least 11 of 16 services will be offered/provided for the participants to implement a comprehensive program, and description of services is clear, frequency is often, and leaves no unanswered questions	5	4	3	1	0		
		Narrative describes		Answers question clearly & concisely	Answers question adequately but leaves questions	Answer is partial, but leaves multiple questions	Question NOT answered	
		Additional support services & providers		3	2	1	0	
		Other Services Provided				YES	NO	
		Transportation services provided				1	0	
Follow-Up for benefits received				1	0			
SSI/SSDI technical assistance available and by which providers				1	0			
<b>SECTION 6 TOTAL:</b>								

Reviewer Comments

**HOUSING TYPE & LOCATION**

Standard	Metric	YES	NO	Score
Housing Type & Availability	Adequately describes: Housing Type	1	0	
	Max # of Units Available	1	0	
	Max # of Beds Available	1	0	
TOTAL Points Possible = 5	Dedicated & Prioritized Beds Described	1	0	
	Address is indicated/explained	1	0	
<b>SECTION 7 TOTAL:</b>				

Reviewer Comments

**PROGRAM PARTICIPANT PROJECTIONS**

Standard	Metric	YES	NO	Score	
Households Served	Adequately describes-All:		YES		
	Breakdown of household with children is completed	1	0		
	Breakdown of household without children is completed	1	0		
	Breakdown of household with ONLY children is completed	1	0		
	Veteran household served is completed	1	0		
	Chronically homeless served is completed	1	0		
	Youth (ages 18-24) is completed	1	0		
TOTAL Points Possible: NON-Dedicated=6 Dedicated= add 7	<b>Dedicated Units ONLY</b>				
	Veterans or Unaccompanied Youth >=30% of persons served		1	0	
		Answers question clearly & concisely	2	0	
		Answers question adequately but leaves questions	1	0	
		Question NOT answered	0	0	
	Narrative explains targeted outreach efforts	2	0		
	Narrative explains project partnerships & referrals	2	0		
	Narrative explains program need	1	0		
	Adequately describes:	YES	NO		
	Sub-population estimates are completed	1	0		
<b>SECTION 8 TOTAL:</b>					

Reviewer Comments

PERFORMANCE MEASURES & PROGRAM EVALUATION

Standard	Metric						Score	
Housing Stability	Response indicates that the project will anticipate at least an 85% housing stability rate	Response indicates that the project will anticipate between 79-84% housing stability rate	2	Response indicates that the project will anticipate a housing stability rate at or below 78%	1	No response		
		Response indicates that the project will anticipate between 45-53% increase in all income rate	2	Response indicates that the project will anticipate between 35-44% increase in all income rate	1	Response indicates that the project will anticipate an increase in all income rate at below 35%	0	
Income Stability- Total Income-all sources	Response indicates that the project will anticipate at least an 54% increase in all income rate	Response indicates that the project will anticipate between 45-53% increase in earned income rate	2	Response indicates that the project will anticipate between 35-44% increase in earned income rate	1	Response indicates that the project will anticipate an increase in earned income rate at below 35%	0	
		Response indicates that the project will anticipate at least an 54% increase in earned income rate	3					
Program Evaluation	Description of project and agency evaluation is thorough, realistic, and leaves no unanswered questions	Description of project and agency evaluation is thorough, realistic, but leaves some unanswered questions	2	Description of project and agency evaluation is thorough, realistic, but leaves some unanswered questions	1	Agency shows no project and agency evaluation, or description is incomplete	0	
			2					
Total Points Possible= 11							SECTION 9 TOTAL	
Reviewer Comments								

**EQUITY**

<b>Standard</b>	<b>Metric</b>	<b>YES</b>	<b>NO</b>	<b>Score</b>
<b>Pursuit of Equity and Inclusion</b>	<b>Adequately describes:</b>			
	Applicant has BIPOC individuals in managerial and leadership positions	2	0	
	Applicant's board of directors includes representation from persons with lived experience that actively participate.	2	0	
	Applicant has a process for receiving and incorporating feedback from persons with lived experience	2	0	
	Applicant has individual(s) with lived experience employed on their team	2	0	
	Applicant has reviewed internal policies and procedures with an equity lens and has a plan for updating policies that currently center white dominant culture	2	0	
	Applicant has reviewed agency's program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender identity, and/or age	2	0	
	Applicant has identified programmatic changes needed to make agency's program participant outcomes more equitable and developed a plan to make those changes	2	0	
	Applicant is working with HMIS lead to review HMIS data with disaggregation by race, ethnicity, gender identity, and or/age <b>OR</b> If not a current HMIS participant, applicant commits to participate in this review	2	0	
		<b>SECTION 10 TOTAL:</b>		

**Reviewer Comments**

**FUNDING REQUEST & BUDGET BREAKOUTS**

Standard	Metric	YES	NO	Score
<b>GENERAL INFORMATION</b>	<b>Adequately describes:</b>			
	Will it be feasible for the project to be under grant agreement by September 15, 2023?	1	0	
	Type of CoC funding requested is described	1	0	
	Does this project propose to allocate funds according to an indirect cost rate?	1	0	
	Requested Funding categories is completed	1	0	
	Grant Term duration is completed	1	0	
<b>SUPPORTIVE SERVICES</b>	<b>Adequately describes:</b>	Answers question clearly & concisely	Answers question adequately but leaves questions	Question NOT answered
	Amount and description of funds requested	5	3	0
<b>OPERATING BUDGET</b>	<b>Adequately describes:</b>	Answers question clearly & concisely	Answers question adequately but leaves questions	Question NOT answered
	Amount and description of funds requested	5	3	0
<b>TOTAL POINTS POSSIBLE = 15</b>		<b>SECTION 11 TOTAL:</b>		
<b>Reviewer Comments</b>				

**SOURCE OF MATCH & LEVERAGE**

Standard	Metric	YES	NO	Score
<b>Required Match &amp; Leverage Thresholds Met</b>	<b>Adequately describes:</b>			
	Total Match is >=25% of Amt. Requested	2	0	
	Match amount appears adequate and listed match source does not raise concerns	Match amount appears inadequate and/or the match source(s) raise some concerns	Match is not listed, or match sources raise significant eligibility concerns	
	10	8	5	
<b>TOTAL Points Possible = 24</b>	Leverage amount appears adequate and listed match source does not raise concerns	Leverage amount appears inadequate and/or the match source(s) raise some concerns	Leverage is not listed, or match sources raise significant eligibility concerns	

10	8	5
Adequately describes:	YES	NO
Total Match & Leverage is >=150% of Amount Requested	2	0
<b>SECTION 12 TOTAL:</b>		

Reviewer Comments

Applicants were asked to provide information regarding the project budget amount, unexpended funds, outstanding federal debt, HUD monitoring findings, and utilization. Reviewers should consider this information to provide a score.

**SUMMARY BUDGET**

TOTAL Points Possible = 10	Metric	The budgets and rationale for the requested amounts are complete, accurate, and realistic, and leave no questions	The budgets and rationale for the requested amounts are complete, accurate, and realistic, but leave unanswered questions	The budgets and rationale for the requested amounts are acceptable, but leave unanswered questions	The budgets and rationale for the requested amounts are not clear, complete, accurate, or realistic, and/or leave too many unanswered questions	Score
10			7	5	0	
<b>SECTION 13 TOTAL:</b>						

Reviewer Comments

**CHECKLIST**

Standard	Metric	Score
All Required Attachments are provided	YES	1
TOTAL Points Possible = 7	7	0
<b>SECTION 14 TOTAL:</b>		

**Overall Reviewer Comments**

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## CRC SCORING SUMMARY

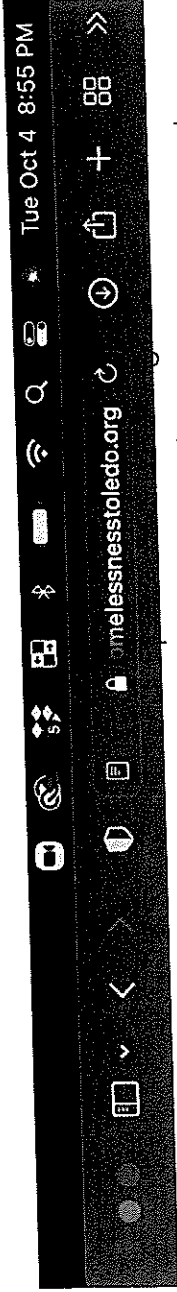
Agency Reviewed:

Project Name:

	POINTS POSSIBLE	POINTS ACCRUED
AGENCY EXPERIENCE	20	SECTION 1 TOTAL
PROGRAM OVERVIEW	All=16 PSH Expansion= add 4 TH-RRH= add 2 SPECIAL NOFO App= add 20	SECTION 2 TOTAL
PROGRAM PRIORITY	Range: 16-40 15	SECTION 3 TOTAL
SUPPORTIVE SERVICES FOR PARTICIPANTS -1	18	SECTION 4 TOTAL
SUPPORTIVE SERVICES FOR PARTICIPANTS -2	15	SECTION 5 TOTAL
SUPPORTIVE SERVICES FOR PARTICIPANTS -3	11	SECTION 6 TOTAL
HOUSING TYPE & LOCATION	5	SECTION 7 TOTAL
PROGRAM PARTICIPANT PROJECTIONS	ALL=6 Dedicated= add 7	SECTION 8 TOTAL
PERFORMANCE MEASURES & PROGRAM EVALUATION	11	SECTION 9 TOTAL
EQUITY	16	SECTION 10 TOTAL
FUNDING REQUEST & BUDGET BREAKOUTS	15	SECTION 11 TOTAL
SOURCE of MATCH & LEVERAGE	24	SECTION 12 TOTAL
SUMMARY BUDGET	10	SECTION 13 TOTAL
CHECKLIST	7	SECTION 14 TOTAL
TOTAL POSSIBLE POINTS	189-220	TOTAL SCORE



# 1B-3. Notification of Project Reject and Reduced



Development's Notice of Funding Opportunity's (NOFO) issued for the Annual NOFO (Docket No. FR-6600-N-25) and the Special NOFO (Docket No. FR-6500-N-25S). Prospective applicants should carefully read all instructions in all sections of this document as well as the Annual NOFO and Special NOFO to avoid sending an incomplete or ineligible application.

The Continuum of Care (CoC) Program is designed to promote a community-wide commitment to the goal of ending homelessness; to provide funding for efforts by nonprofit providers and local governments to quickly rehouse homeless individuals, families, persons fleeing domestic violence, dating violence, sexual assault, and stalking, and youth while minimizing the trauma and dislocation caused by homelessness; to promote access to and effective utilization of mainstream programs by homeless individuals and families, and to optimize self-sufficiency among those experiencing homelessness.

**Important Information for Potential Applicants HERE:**

**OH-501 Toledo Lucas County CoC Local Competition Request for Proposals**

**2022 Special NOFO Project Priority Listing OH-501.pdf**

**OH-501 Toledo Lucas County CoC Priority Listing**

**OH-501 Toledo Lucas County CoC FY22 Draft Application**

**FY22 Consolidated Application Approved 9/28/2022**

**FY22 Annual Consolidated Application**

## Candace Bishop

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**From:** Candace Bishop  
**Sent:** Tuesday, October 4, 2022 9:30 PM  
**To:** OH-501 Toledo Lucas County Continuum of Care  
**Cc:** Michael Hart; Candace Bishop; Laura Shaffer; Julie Embree; Kyla Holtsberry  
**Subject:** FY22 Special Unsheltered NOFO Priority Listing Ranking Posted 10/4/22

Hello OH-501 CoC,

Please let this email serve as notification that the FY22 Special Unsheltered NOFO Priority Listing Ranking has been posted to the [Funding Opportunities — TLCHB \(endinghomelessness.toledo.org\)](https://endinghomelessness.toledo.org) web page.

Please feel free to visit this page to review the Priority Listing. For any questions please email [communications@tlchb.org](mailto:communications@tlchb.org).

Thank you,

Candace Bishop  
Deputy Executive Director  
Toledo Lucas County Homelessness Board

### Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:29 PM

To: Johnetta McCollough <jmccollough@tascnwo.org>;awobser@tascnwo.org <awobser@tascnwo.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
2	TASC of Northwest OH	Warren Commons	SSO	\$1,147,986	\$660,000

**Below you will find any detailed feedback on your review application from reviewers.**

NONE

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

## Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:29 PM

To: Joe Habib <jhabib@spcc-toledo.org>; Lisa Pengov <lpengov@spcc-toledo.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
3	St. Paul's Community Center	PSH for Single Adults	PSH	\$926,220	\$660,000
13	St. Paul's Community Center	Housing Navigation	SSO	\$360,000	\$347,670

**Below you will find any detailed feedback on your review application from reviewers.**

NONE

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

## Notification of Placement for Special NOFO CoC application

Communications <communications@tlchb.org>

Tue 10/4/2022 4:20 PM

To: cbain@nationalchurchresidences.org

<cbain@nationalchurchresidences.org>;mzimmerman@nationalchurchresidences.org

<mzimmerman@nationalchurchresidences.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
4	National Church Residences	Commons at Garden Lake	PSH	\$225,000	\$225,000

**Below you will find any detailed feedback on your review application from reviewers.**

NONE

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

## Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:27 PM

To: jguenther@neighborhoodproperties.org <jguenther@neighborhoodproperties.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
5	Neighborhood Properties	New Hope	PSH	\$1,203,420	\$660,000

**Below you will find any detailed feedback on your review application from reviewers.**

NONE

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

### Notification of Placement in Special NOFO CoC Application

Communications <communications@tlchb.org>

Tue 10/4/2022 4:22 PM

To: Steve Piller <spiller@csmm.org>;annebbert@csmm.org <annebbert@csmm.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen’s review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
6	Cherry Street Mission	Support Services	SSO	\$3,028,133	\$660,000

**Below you will find any detailed feedback on your review application from reviewers.**

NONE

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD’s e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).



## Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:31 PM

To: akern@unisonhealth.org <akern@unisonhealth.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
7	UNISON	Housing First	PSH	\$775,000	\$660,000

**Below you will find any detailed feedback on your review application from reviewers.**

*-Does not expand on the ability to reduce homelessness. Offers indication of support service available.*

*-Narrative: What efforts does the property manager take? Should a program manager work on re-engagement?*

*-Medicaid is not mentioned as a specific option. It appears they will assist in securing however the process is not identified in the narrative.*

*-No leverage entered*

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

## Notification of Placement in Special NOFO CoC Application

Communications <communications@tlchb.org>

Tue 10/4/2022 4:24 PM

To: executivedirector@familyhousetoledo.org <executivedirector@familyhousetoledo.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
10	Family House	Emergency Family Shelter	RRH	\$1,803,039	\$700,000

**Below you will find any detailed feedback on your review application from reviewers.**

*Overall, Family House provided an RRH plan that includes a multitude of community partners to deliver supportive services as well as a detailed approach on how their case managers will assist in housing selection, benefit and services enrollment, follow up and care. The creation of the Landlord/Tenant Resource Fair is a creative way to build understanding and foster relationships with clients and their landlords and the sub-committee of formerly unhoused people to provide the agency with feedback is very valuable. The fact that their Program Director is a former RRH case manager and the overall diversity and skillset of the leadership team in respect to lived experiences is a positive for the organization.*

*The applicant did fail to include where their target of available units are located as well as targeted outreach efforts.*

*Family House's target percentage in respect to housing and income stability are below the target set forth in the guidelines. In terms of housing stability, Family House has a goal of 65% while the income targets are 20% from clients who will increase their total income from all sources and 10% target of clients who will increase their earned income.*

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

## Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:28 PM

To: Bradley, Adrienne <adrienne.bradley@promedica.org>; michael.szuberla@promedica.org  
<Michael.Szuberla@ProMedica.org>

Cc: Borer, Ciarra <Ciarra.Borer@ProMedica.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
11	Promedica	Lucas County Street Medicine Team	SSO	\$1,053,023	\$1,000,000

**Below you will find any detailed feedback on your review application from reviewers:**

*-Std 2, plan to reach capacity not clear*

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

### Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:25 PM

To: jjacobs@lfhtoledo.org <jjacobs@lfhtoledo.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
12	Leading Families Home	Steps to Home Unsheltered Project	SSO	\$1,800,000	\$700,000

**Below you will find any detailed feedback on your review application from reviewers:**

*None*

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

## Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:32 PM

To: tjaksetic@lssnwo.org <tjaksetic@lssnwo.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests totaling \$17,566,508 for the \$7,387,670 potentially available to our community.

**The project listed below was not selected to be funded due to insufficient funds:**

Lutheran Social Services	Housing Counseling/Financial Stability Program	SSO	\$862,267
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**Below you will find any detailed feedback on your review application from reviewers.**

*Clear, concise, could be a little more specific with details*

*Rule violation criteria seems unrealistic given the population and current housing market*

*Medicaid section unclear*

*The frequency metric indicates often - responses seem aligned*

*Applicant has plan to fill managerial and leadership positions with BIPOC individuals but no scoring metric*

*Breakdown of costs is somewhat unclear – but may need more clarity on metrics*

*Missing leverage section*

*Realistic salary, could be closer to market but not terrible, but unclear re portions of salary v benefits v fringe, etc. – but may need more clarity on metrics*

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

# Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:31 PM

To: jjacobs@lfhtoledo.org <jjacobs@lfhtoledo.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests totaling \$17,566,508 for the \$7,387,670 potentially available to our community.

**The project(s) listed below was/were not selected to be funded due to insufficient funds:**

Leading Families Home	Steps to Home Supportive Services 2022 – LFH	SSO	\$1,635,000
Leading Families Home	Steps to Home DV Program	RRH	\$1,032,420

**Below you will find any detailed feedback on your review application from reviewers.**

Steps to Home DV Program:

*Development question blank – unsure if award full or no points where not applicable, criteria and instructions unclear*

*No discussion of Medicaid*

*Metrics unclear re dedicated beds described*

Steps to Home Supportive Services 2022 – LFH:

*Budget needs more detail, unclear what portion FTE funds will cover, what FTE salary is for each position, etc.*

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. TLCHB looks If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

### Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:33 PM

To: Rachel Freeman MS, BCPA <rfreeman@zepfcenter.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests totaling \$17,566,508 for the \$7,387,670 potentially available to our community.

**The project listed below was not selected to be funded due to insufficient funds:**

Zepf	Street Outreach	SSO	\$300,000
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**Below you will find any detailed feedback on your review application from reviewers.**

*Needs detail on implementation*

*outcomes and housing provided unclear for 17 and under*

*Plans for high-barrier population includes collaboration with government agencies which often are the barrier for youth, but no plans on how to remedy this issues. E.g. CSB and LE collaboration but no discussion about how collaboration reduces the barrier*

*Unclear how the applicant will provide housing and shelter and for how long for 17 and under, needs detail on finding relatives and connection to project, etc.*

*No discussion of Medicaid services or how each population will be linked, history of linkage from prior funds, etc – just lists services*

*Supplemental services question seems incomplete*

*Evaluation seems incomplete*

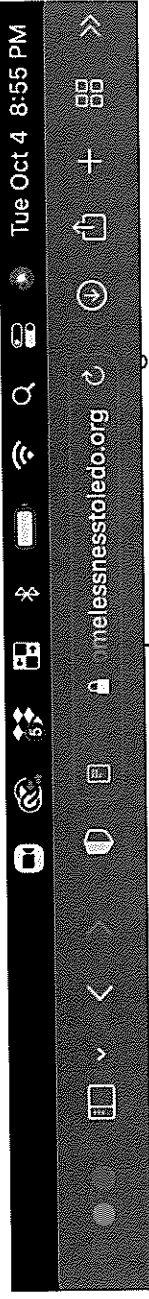
*Salary proposed is inadequate for proposed activities such as building rapport over time (staff retention) and hiring staff with experience with the population*

*Salary is unrealistic and low, needs more detail*

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

# 1B-3A. Notification of Projects Accepted





Development's Notice of Funding Opportunity's (NOFO) issued for the Annual NOFO (Docket No. FR-6600-N-25) and the Special NOFO (Docket No. FR-6500-N-25S). Prospective applicants should carefully read all instructions in all sections of this document as well as the Annual NOFO and Special NOFO to avoid sending an incomplete or ineligible application.

The Continuum of Care (CoC) Program is designed to promote a community-wide commitment to the goal of ending homelessness; to provide funding for efforts by nonprofit providers and local governments to quickly rehouse homeless individuals, families, persons fleeing domestic violence, dating violence, sexual assault, and stalking, and youth while minimizing the trauma and dislocation caused by homelessness; to promote access to and effective utilization of mainstream programs by homeless individuals and families, and to optimize self-sufficiency among those experiencing homelessness.

**Important Information for Potential Applicants HERE:**

**OH-501 Toledo Lucas County CoC Local Competition Request for Proposals**

**2022 Special NOFO Project Priority Listing OH-501.pdf**

**OH-501 Toledo Lucas County CoC Priority Listing**

**OH-501 Toledo Lucas County CoC FY22 Draft Application**

**FY22 Consolidated Application Approved 9/28/2022**

**FY22 Annual Consolidated Application**

## Candace Bishop

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**From:** Candace Bishop  
**Sent:** Tuesday, October 4, 2022 9:30 PM  
**To:** OH-501 Toledo Lucas County Continuum of Care  
**Cc:** Michael Hart; Candace Bishop; Laura Shaffer; Julie Embree; Kyla Holtsberry  
**Subject:** FY22 Special Unsheltered NOFO Priority Listing Ranking Posted 10/4/22

Hello OH-501 CoC,

Please let this email serve as notification that the FY22 Special Unsheltered NOFO Priority Listing Ranking has been posted to the [Funding Opportunities — TLCHB \(endinghomelessness.toledo.org\)](https://endinghomelessness.toledo.org) web page.

Please feel free to visit this page to review the Priority Listing. For any questions please email [communications@tlchb.org](mailto:communications@tlchb.org).

Thank you,

Candace Bishop  
Deputy Executive Director  
Toledo Lucas County Homelessness Board

### Notification of Placement in Special NOFO CoC Competition

Communications <communications@tlchb.org>

Tue 10/4/2022 4:26 PM

To: rgagnon@lucasmha.org <rgagnon@lucasmha.org>

**Good afternoon,**

Your project application(s) for funding through the Toledo Lucas County Continuum of Care (CoC) in the HUD FY 2022 Special Notice of Funding Opportunity (NOFO) competition has/have been evaluated by the citizen's review committee (CRC). TLCHB received an overwhelming number of requests exceeding \$17,500,000 for the \$7,387,670 potentially available to our community. Therefore, the CRC made determinations to reduce most project amounts to stay within this community max funds possible.

**Your application(s) will be included in the final project listing submitted to HUD for funding consideration as follows:**

Rank	Applicant Name	Project Name	Project Component	Funding Requested	Recommended Funding
1	Lucas Metropolitan Housing	Park Apartments PSH	PSH	\$660,000	\$660,000

**Below you will find any detailed feedback on your review application from reviewers.**

NONE

**Applications will be released in E-snaps by 10AM tomorrow, 10/5/22. Please adjust applications to reflect the recommended funding levels no later than 5:00 PM/COB Friday, 10/7/22.**

Please note that while your review application has been accepted, the Toledo Lucas County Homelessness Board (TLCHB) may reach out to request further modification of your final application(s) in HUD's e-snaps system. Timely and accurate response to any such requests is critical for project submission to HUD.

We sincerely appreciate your hard work during this application process, and your efforts to end homelessness in Toledo Lucas County. If you have any questions or concerns, please reach out to TLCHB at [communications@tlchb.org](mailto:communications@tlchb.org).

# P-1 Leveraging Housing Commitment



**Lucas Metropolitan Housing**  
 211 S. Byrne Road  
 Toledo, OH 43615  
 419-259-9448 Fax 419-259-9495  
 TRS: Dial 711  
[www.lucasmha.org](http://www.lucasmha.org)

January 27, 2022

Lucas Housing Services Corporation  
 Attn: Matthew Sutter, Chief of Real Estate Development & Modernization  
 201 Belmont Street  
 Toledo, OH 43604

RE: Project-Based Vouchers for Transition Age Youth Commitment

Dear Mr. Sutter:

Lucas Metropolitan Housing (LMH) has selected Lucas Housing Services Corporation (LHSC) for the commitment to award **45** project-based vouchers for the Transition Aged Youth (TAY) Initiative.

This commitment authorizes project-based vouchers for your permanent supportive housing community, Park Hotel redevelopment, located at 201 Knapp Street, Toledo, Ohio 43604 as follows:

Bedroom Size	Number of Units	Proposed Gross Rent	Potential Monthly HAP	Potential Annual HAP
One	41	\$650	\$26,650	\$319,800
Two	4	\$886	\$3,544	\$42,528

Lucas Housing Services Corporation must satisfy all relevant requirements necessary to enter into a Section 8 Project-Based Voucher Program PBV Agreement to Enter into Housing Assistance Payments Contract (AHAP) and subsequent Section 8 Project-Based Voucher Program PBV Housing Assistance Payments Contract (HAP).

LMH looks forward to the partnership and the opportunities this development will provide to Toledo. If you have any questions regarding this commitment, please contact us for clarity and guidance.

Sincerely,

P.P.

Meta C. Lim,  
 Vice President of Housing Choice Voucher Program  
 Lucas Metropolitan Housing

Joaquin Cintron Vega, *President and Chief Executive Officer*  
 Board of Commissioners

Hugh W. Grefe, Chair, Alisha M. Gant, Vice Chair, William J. Brennan, Pastor Michael Hanck, Michael K. Hart





Lucas Metropolitan Housing  
 211 S. Byrne Road  
 Toledo, OH 43615  
 419-259-9448 Fax 419-259-9495  
 TRS: Dial 711  
[www.lucasmha.org](http://www.lucasmha.org)

June 1, 2022

Ms. Samantha Shuler, Chief Executive Officer  
 Community Housing Network Inc.  
 1680 Watermark Drive  
 Columbus, Ohio 43215

Ms. Johnetta McCollough, Executive Director  
 TASC of Northwest Ohio  
 701 Jefferson Ave # 101  
 Toledo, OH 43604

Re: Project Based Vouchers for Warren Commons Project: Subsidy Layering Review Approved Rents for New Units

Dear Ms. Shuler and Ms. McCollough:

Lucas Metropolitan Housing (LMH) has selected TASC of Northwest Ohio for the commitment to award 46 project-based vouchers for addressing individuals who are homelessness and/or are incarcerated and re-entering society without access to stable housing. This commitment authorizes project-based vouchers for your supportive housing community, Warren Commons, located at 2011 Franklin Avenue, Toledo, Ohio 43620, as follows:

Property	Property/Unit Type	# Units	Requested Gross Rent for SLR	Utility Allowance	Requested Net Rent for SLR Approval	Gross Rent Standard	Subsidy Program
2011 Franklin Avenue, Toledo, Ohio 43620	Midrise/One-BR-Garden	46	\$685	\$0	\$685	\$685	HCV

As you know, the above rents are at or below LMH's Payment Standard Rents for their respective programs.

A rent comp study has been conducted by LMH using HUD 92273 Rent Comparability Form for Warren Commons and the results demonstrate that the above proposed rents by LMH will be acceptable based on 24 CFR 983.301 Determining Rent to Owner (b)(1-3). Further, the proposed rents will allow the project to be financially sound and fit within our rent limits. The initial rents will be finalized at the HAP Contract stage once construction is complete.

If you have any questions or need any additional information, please feel free to contact me at (419) 259-9456.

Sincerely,

Meia Lim  
 Vice President of Housing Choice Voucher Program

Joaquin Cintron Vega, *President and Chief Executive Officer*  
 Board of Commissioners

Alisha M. Gant, Vice Chair, William J. Brennan, Pastor Michael Hanck, Michael K. Hart, Virginia Rodgers



## Rent Reasonable Valuation

	Subject	Comparable 1	Comparable 2	Comparable 3
Address	2011 Franklin Ave 101	641 South Ave 649C	3843 Peru St	641 South Ave
Model		1/1/0/550	1/1/0/579	1/1/0/550
City	Toledo 43620	Toledo 43609	Toledo 43612	Toledo 43609
<b>LOCATION</b>				
Subdivision				
Proximity to Subject		2.16	2.22	2.16
Adjustment		Similar / Adj: \$0.00	Similar / Adj: \$0.00	Similar / Adj: \$0.00
<b>Size</b>				
Beds/Baths/Half Baths	1/1/0	1/1/0	1/1/0	1/1/0
Sq. Ft.	700	550	579	550
Adjustment		Inferior / Adj: \$27.00	Inferior / Adj: \$21.78	Inferior / Adj: \$27.00
<b>TYPE</b>				
Property Type	apartment	apartment	apartment	apartment
Adjustment		Similar / Adj: \$0.00	Similar / Adj: \$0.00	Similar / Adj: \$0.00
<b>AGE</b>				
Year Built	2022			
Adjustment		Similar / Adj: \$0.00	Similar / Adj: \$0.00	Similar / Adj: \$0.00
<b>CONDITION &amp; QUALITY</b>				
Rating	Average	Average	Average	Average
Adjustment		Similar / Adj: \$0.00	Similar / Adj: \$0.00	Similar / Adj: \$0.00
<b>UTILITIES</b>				
Heat	Electric / Owner	Natural Gas / Owner	Electric / Owner	Natural Gas / Owner
Hot Water / Paid By	Electric / Owner	Natural Gas / Tenant	Electric / Owner	Natural Gas / Owner
Cooking / Paid By	Electric / Owner	Electric / Tenant	Electric / Owner	Electric / Owner
Sewer Type / Paid By	unknown / Owner	Public Sewer / Owner	Public Sewer / Owner	Public Sewer / Owner
Water Type / Paid By	City Water / Owner	City Water / Owner	City Water / Owner	City Water / Owner
Lights / Other Electric	Owner	Owner	Owner	Owner
Adjustment		Inferior / Adj: \$33.00	Similar / Adj: \$0.00	Inferior / Adj: \$23.00
<b>MAINTENANCE</b>				
Maintenance	Lawn, Pest, Trash	Lawn, Pest, Trash	Lawn, Trash	Lawn, Pest, Trash
Adjustment		Similar / Adj: \$0.00	Inferior / Adj: \$10.00	Similar / Adj: \$0.00
<b>AMENITIES</b>				
Amenities	Washer, W/D Hookups, Microwave, Refrigerator, Stove	Washer, Dryer, W/D Hookups, Refrigerator, Stove, Fireplace	Washer, Dryer, W/D Hookups, Refrigerator, Stove	Washer, Dryer, W/D Hookups, Refrigerator, Stove, Fireplace
AC	Central	Central	Central	Central
Heat	Baseboard	Unknown	Unknown	Unknown
Parking	Unknown	Unknown	None	Unknown
Exterior Features				
Lot Size				
Adjustment		Superior / Adj: -\$15.00	Superior / Adj: -\$15.00	Superior / Adj: -\$15.00
<b>RENT ADJUSTMENTS</b>				
Data Source		Internet Listing	Internet Listing	Internet Listing
Date Listed		5/9/2022	2/22/2022	4/28/2022
Date Rented				
Listing Status		Rented	Rented	Rented
Asking Rent	\$685.00	\$675.00	\$600.00	\$675.00
Actual Rent				
Adjustment		\$45.00	\$16.78	\$35.00
Adjusted Monthly Rent		\$720.00	\$616.78	\$710.00
<b>COMPARABLE BREAKDOWN</b>				
5,944 Recent comparables in jurisdiction				
871 Similar 1 bedroom comparables in Lucas County				
782 Similar 1 bedroom comparables in the City of Toledo				
170 Within 2.25 miles				
<b>CERTIFICATION</b>				
I (we) estimate the monthly market rent of the subject as of 05/27/2022 to be \$720.00.				
The adjusted reasonable rent range is \$616.78 to \$720.00.				
Requested Rent Amount: \$685.00 Rent Approved: \$685.00.				
RR Certifier Signature: <u>Amy Gerber</u>				
QC Certifier Signature: _____				
In accordance with 24 CFR 982.4, 982.54 (d) (15), 982.158(f)(7) and 982.507, I certify that based on the information provided to the Lucas Metro Housing Authority, the requested rent of \$685.00 IS reasonable, and the approved rent of \$685.00 IS reasonable.				
		Certification ID <a href="#">F1DE26BB-5F43-4E9D-A324-42A3E808D8FB</a> Certification Date 2022-5-27 Version AVM 6.1, RRC 7.0, RWS Client Reference Rent Survey Voucher Bedroom 1 Family Name Warren Commns Housing Authority Lucas Metro Housing Authority Certifier Amy Gerber Utility Schedule Greater Toledo Area - Apartment Page 1 of 1 excluding appendices.		

OMB Approval No. 2577-0169  
(exp. 04/30/2018)

**U.S. Department Of Housing and Urban Development  
Office of Public and Indian Housing**

**SECTION 8 PROJECT-BASED VOUCHER PROGRAM**

**PBV HOUSING ASSISTANCE PAYMENTS CONTRACT  
NEW CONSTRUCTION OR REHABILITATION**

**PART 1 OF HAP CONTRACT**

This agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless that collection displays a valid OMB control number. Assurances of confidentiality are not provided under this collection.

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**1. CONTRACT INFORMATION**

**a. Parties**

This housing assistance payments (HAP) contract is entered into between:

Lucas Metropolitan Housing Authority (PHA) and

The Commons at Garden Lake Housing Limited Partnership(owner).

**b. Contents of contract**

The HAP contract consists of Part 1, Part 2 and the contract exhibits listed in paragraph c.

**c. Contract exhibits**

The HAP contract includes the following exhibits:

**EXHIBIT A: TOTAL NUMBER OF UNITS IN PROJECT COVERED BY THIS HAP CONTRACT; INITIAL RENT TO OWNER; AND THE NUMBER AND DESCRIPTION OF THE CONTRACT UNITS. (See 24 CFR 983.203 for required items.) If this is a multi-stage project, this exhibit must include a description of the units in each completed phase.**

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**Project-based Voucher Program  
HAP Contract for New Construction or Rehabilitation**

Previous editions are obsolete

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EXHIBIT B: SERVICES, MAINTENANCE AND EQUIPMENT TO BE PROVIDED BY THE OWNER WITHOUT CHARGES IN ADDITION TO RENT TO OWNER

EXHIBIT C: UTILITIES AVAILABLE IN THE CONTRACT UNITS, INCLUDING A LISTING OF UTILITY SERVICES TO BE PAID BY THE OWNER (WITHOUT CHARGES IN ADDITION TO RENT TO OWNER) AND UTILITIES TO BE PAID BY THE TENANTS

EXHIBIT D: FEATURES PROVIDED TO COMPLY WITH PROGRAM ACCESSIBILITY FEATURES OF SECTION 504 OF THE REHABILITATION ACT OF 1973

ADDITIONAL EXHIBITS

**d. Single-Stage and Multi-Stage Contracts (Check the applicable box.)**

1.  **Single-Stage Project**

This is a single-stage project.

For all contract units, the effective date of the HAP contract is:

November 17, 2015 for Additional 40 HCV Project Based Units

The PHA enters the effective date, and executes the HAP contract, after completion and PHA acceptance of all units in the single stage project.

2.  **Multi-Stage Project**

This is a multi-stage project. The units in each completed stage are designated in Exhibit A.

The PHA enters the effective date for each stage after completion and PHA acceptance of all units in that stage. The PHA enters the effective date for each stage in the "Execution of HAP contract for contract units completed in stages" (starting on page 8).

The annual anniversary date of the HAP contract for all contract units in this multi-stage project is the anniversary of the effective date of the HAP contract for the contract units included in the first stage. The expiration date of the HAP contract for all of the contract units completed in stages must be concurrent with the end of the HAP contract term for the units included in the first stage. (See 24 CFR 983.206(c).)

**e. Term of the HAP contract**

**1. Beginning of Term**

The PHA may not enter into a HAP contract for any contract unit until the PHA has determined that the unit complies with the housing quality standards. The term of the HAP contract for any unit begins on the effective date of the HAP contract.

**2. Length of initial term**

a. Subject to paragraph 2.b, the initial term of the HAP contract for any contract units is:  
15 years.

b. The initial term of the HAP contract for any unit may not be less than one year, nor more than fifteen years.

**3. Extension of term**

The PHA and owner may agree to enter into an extension of the HAP contract at the time of initial HAP contract execution or any time prior to expiration of the contract. Any extension, including the term of such extension, must be in accordance with HUD requirements.

A PHA must determine that any extension is appropriate to achieve long-term affordability of the housing or expand housing opportunities.

**4. Requirement for sufficient appropriated funding**

a. The length of the initial term and any extension term shall be subject to availability, as determined by HUD, or by the PHA in accordance with HUD requirements, of sufficient appropriated funding (budget authority), as provided in appropriations acts and in the PHA's annual contributions contract (ACC) with HUD, to make full payment of housing assistance payments due to the owner for any contract year in accordance with the HAP contract.

b. The availability of sufficient funding must be determined by HUD or by the PHA in accordance with HUD requirements. If it is determined that there may not be sufficient funding to continue housing assistance payments for all contract units and for the full term of the HAP contract, the PHA has the right to terminate the HAP contract by notice to the owner for all or any of the contract units. Such action by the PHA shall be implemented in accordance with HUD requirements.

**f. Occupancy and payment**

**1. Payment for occupied unit**

During the term of the HAP contract, the PHA shall make housing assistance payments to the owner for the months during which a contract unit is leased to and occupied by an eligible family. If an assisted family moves out of a contract unit, the owner may keep the housing assistance payment for the calendar month when the family moves out ("move-out month"). However, the owner may not keep the payment if the PHA determines that the vacancy is the owner's fault.

**2. Vacancy payment (VACANCY PAYMENTS WILL NOT APPLY)**

THE PHA HAS DISCRETION WHETHER TO INCLUDE THE VACANCY PAYMENT PROVISION (PARAGRAPH f.2), OR TO STRIKE THIS PROVISION FROM THE HAP CONTRACT FORM.

- a. If an assisted family moves out of a contract unit, the PHA may provide vacancy payments to the owner for a PHA-determined vacancy period extending from the beginning of the first calendar month after the move-out month for a period not exceeding two full months following the move-out month.
- b. The vacancy payment to the owner for each month of the maximum two-month period will be determined by the PHA, and cannot exceed the monthly rent to owner under the assisted lease, minus any portion of the rental payment received by the owner (including amounts available from the tenant's security deposit). Any vacancy payment may only cover the period the unit remains vacant.
- c. The PHA may only make vacancy payments to the owner if:
  1. The owner gives the PHA prompt, written notice certifying that the family has vacated the unit and the date when the family moved out (to the best of the owner's knowledge and belief);
  2. The owner certifies that the vacancy is not the fault of the owner and that the unit was vacant during the period for which payment is claimed;
  3. The owner certifies that it has taken every reasonable action to minimize the likelihood and length of vacancy; and

4. The owner provides any additional information required and requested by the PHA to verify that the owner is entitled to the vacancy payment.
- d. The PHA must take every reasonable action to minimize the likelihood and length of vacancy.
- c. The owner may refer families to the PHA, and recommend selection of such families from the PHA waiting list for occupancy of vacant units.
- f. The owner must submit a request for vacancy payments in the form and manner required by the PHA and must provide any information or substantiation required by the PHA to determine the amount of any vacancy payments.

**3. PHA is not responsible for family damage or debt to owner**

Except as provided in this paragraph f (Occupancy and Payment), the PHA will not make any other payment to the owner under the HAP contract. The PHA will not make any payment to owner for any damages to the unit, or for any other amounts owed by a family under the family's lease.

**g. Income-mixing requirement**

1. Except as provided in paragraphs g.2 and 3, the PHA will not make housing assistance payments under the HAP contract for more than 25 percent of the total number of dwelling units (assisted or unassisted) in any project. The term "project" means a single building, multiple contiguous buildings, or multiple buildings on contiguous parcels of land assisted under this HAP contract.
2. The limitation in paragraph g.1 does not apply to single-family buildings.
3. In referring eligible families to the owner for admission to the number of contract units in any project exceeding the 25 percent limitation under paragraph g.1, the PHA shall give preference to elderly or disabled families, or to families receiving supportive services, for the number of contract units designated for occupancy by such families. The owner shall rent the designated number of contract units to such families referred by the PHA from the PHA waiting list.
4. The PHA and owner must comply with all HUD requirements regarding income mixing.

5. The following specifies the number of contract units (if any):
- a. Designated for occupancy by disabled families;
  - b. Designated for occupancy by elderly families;
  - c. Designated for occupancy by elderly or disabled families; or
  - d. Designated for occupancy by families receiving supportive services.

Check this box if any contract units are designated for disabled families.

The following number of contract units shall be rented to disabled families: All Units.

Check this box if any contract units are designated for elderly families.

The following number of contract units shall be rented to elderly families:

\_\_\_\_\_.

Check this box if any contract units are designated for elderly or disabled families.

The following number of contract units shall be rented to elderly or disabled families:

Any unit can be occupied regardless of age.

Check this box if any contract units are designated for families receiving supportive services.

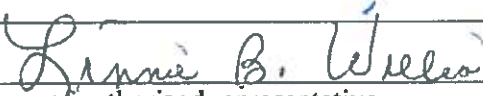

The following number of contract units shall be rented to families

receiving supportive services: All units.

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**Project-based Voucher Program  
HAP Contract for New Construction or Rehabilitation**

**EXECUTION OF HAP CONTRACT FOR SINGLE-STAGE PROJECT**

<b>PUBLIC HOUSING AGENCY (PHA)</b>
<b>Name of PHA (Print)</b> Lucas Metropolitan Housing Authority
<b>By:</b> 
Signature of authorized representative
<b>Name and official title (Print)</b> Linnie B. Willis, Executive Director
<b>Date</b> November 17, 2015
<b>OWNER</b>
<b>Name of Owner (Print)</b> The Commons at Garden Lake Housing Limited Partnership
<b>By:</b> 
Signature of authorized representative
<b>Name and title (Print)</b> Julia Fratiagne, Secretary/Treasurer
<b>Date</b> November 17, 2015

**EXECUTION OF HAP CONTRACT FOR CONTRACT UNITS COMPLETED AND ACCEPTED IN STAGES**

(For multi-stage projects, at acceptance of each stage, the PHA and the owner sign the HAP contract execution for the completed stage.)

STAGE NO. 1. The Contract is hereby executed for the contract units in this stage.
STAGE EFFECTIVE DATE. The effective date of the Contract for this stage is:
PUBLIC HOUSING AGENCY (PHA) Name of PHA (Print)
By: Signature of authorized representative
Name and official title (Print) Date
OWNER Name of Owner (Print)
By: Signature of authorized representative
Name and title (Print) Date

**Project-based Voucher Program  
HAP Contract for New Construction or Rehabilitation**

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<p>STAGE NO. 2. The Contract is hereby executed for the contract units in this stage.</p> <p>STAGE EFFECTIVE DATE. The effective date of the Contract for this stage is:</p>
<p>PUBLIC HOUSING AGENCY (PHA) Name of PHA (Print)</p>
<p>By: Signature of authorized representative</p>
<p>Name and official title (Print) Date</p>
<p>OWNER Name of Owner (Print)</p>
<p>By: Signature of authorized representative</p>
<p>Name and title (Print) Date</p>

**Project-based Voucher Program  
HAP Contract for New Construction or Rehabilitation**

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<p>STAGE NO. 3. The Contract is hereby executed for the contract units in this stage.</p> <p>STAGE EFFECTIVE DATE. The effective date of the Contract for this stage is:</p>
<p>PUBLIC HOUSING AGENCY (PHA) Name of PHA (Print)</p>
<p>By: Signature of authorized representative</p>
<p>Name and official title (Print) Date</p>
<p>OWNER Name of Owner (Print)</p>
<p>By: Signature of authorized representative</p>
<p>Name and title (Print) Date</p>

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**Project-based Voucher Program  
HAP Contract for New Construction or Rehabilitation**

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<p>STAGE NO. ____ The Contract is hereby executed for the contract units in this stage.          STAGE EFFECTIVE DATE. The effective date of the Contract for this stage is:</p>
<p>PUBLIC HOUSING AGENCY (PHA)          Name of PHA (Print)</p>
<p>By:          Signature of authorized representative</p>
<p>Name and official title (Print)          Date</p>
<p>OWNER          Name of Owner (Print)</p>
<p>By:          Signature of authorized representative</p>
<p>Name and title (Print)</p>
<p>Date</p>

**Project-based Voucher Program  
HAP Contract for New Construction or Rehabilitation**

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PBV HOUSING ASSISTANCE PAYMENT CONTRACT BETWEEN  
THE LUCAS COUNTY METROPOLITAN HOUSING AUTHORITY (LMHA)  
AND  
THE COMMONS AT GARDEN LAKE HOUSING LIMITED PARTNERSHIP

EXHIBIT A

In Accordance with 24 CFR 983.203 Following is a Description of the Housing:

- A. The total number of contract units is 35 PBV VASH units and 40 PBV units that will give preference to homeless and/or disabled veterans.
- B. Commons at Garden Lake will be a new construction, single-structure building. The building will be located at 1065 Garden Lake Parkway, Toledo, Ohio 43614. This project is located in census tract 102 which was formerly part of census tract 43.02.
- C. The building will contain seventy-five (75) one-bedroom and bathroom units. Commons at Garden Lake will be comprised of 75 units; the 35 PBV VASH units and 40 PBV units will be scattered throughout the development. See Exhibit E.
- D. The initial contract rent is \$568.00 for each unit for the first 12 months of the contract term.
- E. The development will work with the U.S. Department of Veteran Affairs Ann Arbor Healthcare System (VAAHS), shelter and outreach workers and other social service providers to identify appropriate candidates for referral to Commons at Garden Lake.
- F. Pursuant to U.S. Department of Housing and Urban Development (HUD) Supportive Housing Program (SHP), not less than 16 units shall be designated as HUD Chronic Homeless.

P-1a PHA



Lucas Metropolitan Housing
435 Nebraska Avenue, PO Box 477
Toledo, Ohio 43697-0477
419-259-9400 Fax 419-259-9494
TRS: Dial 711
www.lucasmha.org

September 19, 2022

Toledo Lucas County Homelessness Board
Attn: Candance Bishop
1220 Madison Avenue
Toledo, OH 43604

Dear Ms. Bishop,

On behalf of our leadership team and Board of Commissioners, Lucas Metropolitan Housing is pleased to offer support and collaboration to the Toledo Lucas County Homelessness Board in its efforts to develop a community-wide resource map and strategic plan for the local Continuum of Care.

The mission of Lucas Metropolitan Housing is to create and maintain sustainable, affordable housing opportunities, provide pathways to a better quality of life, and empower vibrant communities across Toledo and Lucas County, Ohio. We serve approximately 18,000 individuals in this region through our main programs: Low Income Public Housing, Housing Choice Voucher, and our various mixed-finance housing developments.

We believe that the development of an updated, local CoC Strategic Plan will assist our community by understanding where our community is and where we should be headed in the years to come. Such a strategy will ensure that collectively we are able to provide a comprehensive continuum of resources available to meet community members in need where they are and help them achieve not only stability but success.

We commit to actively support, engage, and collaborate with the Continuum of Care in its planning and subsequent implementation of the Stability Vouchers. We recognize that for such an initiative to be effective, any resulting plan should be inclusive of input from different members of our team—from front-line staff to leadership and Board members alike. We also commit to facilitating the engagement of our clients with lived experience in the planning process wherever possible, so that we may as a system remain in alignment with the specific needs of the individuals we support.

Through this effort, we believe our community can move into the next decade with a robust scope of resources and support, and a clear plan to improve our Continuum. Lucas Metropolitan Housing wishes the TLCHB and broader Continuum of Care success in its pursuit of this exciting opportunity and is eager to play our part in the months and years to come.

Sincerely,

DocuSigned by:
Joaquin Cintron Vega
Joaquin Cintron Vega
President and Chief Executive Officer

DocuSigned by:
Alisha Gant
Alisha M. Gant, Chair
LMH Board of Commissioners



# P-3 Healthcare Leveraging Commitment



VA Ann Arbor Healthcare System  
2215 Fuller Road (122)  
Ann Arbor, Michigan 48105  
www.annarbor.va.gov

In Reply Refer To: 506/116b

September 6, 2022

National Church Residences  
Permanent Supportive Housing Services  
Attn. Marsha Zimmerman  
398 South Grant Ave.  
Columbus, Ohio 43215

Re: Healthcare Commitment for National Church Residences; Permanent Supportive Housing Services at Commons at Garden Lake. Expansion Supplemental NOFO Application

Ms. Zimmerman,

Please accept this letter of commitment for NCRPSHS' Commons at Garden Lake Expansion project. The VA Ann Arbor Healthcare System is committed to providing integrated Primary and Behavioral Healthcare to the 60 VA eligible Homeless Veterans who reside at Commons at Garden Lake.

VA Integrated Primary and Behavioral Healthcare support are provided to VA eligible Homeless Veterans residing at Commons at Garden Lake and averages \$22,000 per Veteran annually (\$1,320,000). In-kind services and support delivered during the reporting period of July 1, 2023 through June 30, 2026 are valued at \$3,960,000.

We support National Church Residences in pursuing opportunities to provide support and services to Homeless Veteran residents at Commons at Garden Lake.

Sincerely,

Ginny L.  
Creasman  
195050

Digitally signed by Ginny  
L. Creasman 195050  
Date: 2022.09.06  
15:54:29 -04'00'

Ginny L. Creasman, Pharm.D., FACHE  
Medical Center Director  
VA Ann Arbor Healthcare System

**WORKING AGREEMENT**  
**Between**  
**TASC of Northwest Ohio, Inc.**  
**And**  
**New Concepts**

It is the policy of TASC OF NORTHWEST OHIO, INC. to adhere to the philosophy of TASC, its orthodoxy, and incorporate into its operation the ten critical elements identified by the Bureau of Justice Assistance and the Ohio Department of Alcohol and Drug Addiction Services.

This Working Agreement between Treatment Accountability for Safer Communities, Inc. herein referred to as "TASC Inc." and New Concepts herein referred to as "New Concepts" will commence on **July 1, 2022 and end on June 30, 2025**. Either party may terminate this Agreement, at its sole discretion, at any time, upon 90 days written notice to the other party, provided that no termination of this Agreement shall affect the amount of fees to be charged by or owed to TASC for any consumer referred by TMC undergoing treatment at the time of termination of this Agreement.

This agreement is intended to document a referral relationship between TASC to NEW CONCEPTS through mutual understanding of the procedures and expectations of each party. This agreement is not intended to indicate a contractual relationship, endorsement or liability between the organizations.

**A. NEW CONCEPTS's Responsibilities**

1. NEW CONCEPTS agrees to accept TASC referred consumers who:
  - a. Meet the Clinical protocols for levels of care as determined by NEW CONCEPTS, and
  - b. Are able to benefit from these services as determined by NEW CONCEPTS
2. NEW CONCEPTS agrees to provide the necessary personnel and materials to provide treatment and rehabilitation services to drug and alcohol abusing persons referred by TASC for their continuum of care at NEW CONCEPTS
3. NEW CONCEPTS agrees to accept and utilize TASC assessments in determining the appropriate level of care. Updates to the TASC assessment may be conducted when determined appropriate by NEW CONCEPTS
4. NEW CONCEPTS will develop all consumer treatment plans.



5. NEW CONCEPTS agrees to communicate with TASC regarding information sharing on mutual consumers referred by TASC.
6. NEW CONCEPTS will supply written monthly updates regarding treatment progress in lieu of attending the TASC weekly staffing. Reports will be supplied within five (5) working days of the month's end.
7. Within one (1) working day and via telephone contact, NEW CONCEPTS will notify the TASC Case Manager of any TASC referred consumer terminated from NEW CONCEPTS
8. NEW CONCEPTS agrees to provide written results of urinalysis and breathalyzer tests done on TASC consumers to TASC and in accordance with appropriate written releases. Positive results will be verbally communicated within 24 hours and written reports will be forwarded within 5 working days for all results.
9. NEW CONCEPTS agrees to provide written verification of consumer admission within five (5) working days, and agrees to provide consumer discharge summaries within five (5) working days.
10. NEW CONCEPTS will participate in an evaluation study for purposes of research, if requested, and have all expenses reimbursed by TASC.

**B. TASC's Responsibilities**

TASC will furnish the necessary materials, services and qualified personnel to provide the consumer substance abuse assessment, referral, interim services, case management and education to alcohol and/or other drug abusing persons in accordance with the specifications mentioned below. TASC will notify NEW CONCEPTS prior to any changes in TASC's procedures regarding existing consumer services.

1. All prospective TASC consumers will be screened and assessed by TASC for substance abuse treatment eligibility prior to referral.
2. TASC will schedule a referral appointment for all consumers referred to NEW CONCEPTS via telephone.
3. TASC will forward to NEW CONCEPTS an electronic copy of the assessment using the MHR SB FTP site. The assessment will contain the consumer's legal history and custody status.

4. TASC agrees to distribute referrals based upon the following:
  - a. Consumer's DSM V diagnostics and recommended level of care as determined by TASC, Inc.'s SOQIC assessment and Clinical Protocols for Levels of Care.
  - b. Consumer choice in which treatment agency they wish to attend.
  - c. Availability of the appropriate level of care recommended. It is the goal of TASC to have consumer's access treatment services as soon as possible. Therefore, TASC consumers who have not started the recommended level of care within seven (7) working days of admission may be referred elsewhere for services, except in the instance when the treatment agency providing services is the sole provider. In the instance of a sole provider situation, if the consumer has not accessed the recommended level of care within seven (7) working days from the Treatment Agency, TASC may provide interim services.
5. TASC agrees that once a consumer is admitted to NEW CONCEPTS, TASC will consult with NEW CONCEPTS prior to referring the consumer to another agency.
6. TASC will be the Case Manager and be responsible for monitoring consumer progress, forwarding all information received from NEW CONCEPTS to the Court and all TASC and Court information to NEW CONCEPTS within five (5) working days.
7. TASC will assure the consumer's continuation at NEW CONCEPTS through close consumer supervision and case representation in the Court when necessary.
8. TASC will be responsible for Case Management. Primary responsibilities include accessing community resources, ensuring continuity of consumer care, and coordination between NEW CONCEPTS, the Courts, and TASC.
9. TASC agrees to communicate with NEW CONCEPTS regarding information sharing on mutual consumers referred by TASC.
10. Within one (1) working day and via telephone contact, TASC will notify NEW CONCEPTS contact counselor of any consumer terminated from TASC.
11. TASC agrees to provide written results of urinalysis and breathalyzer tests done on NEW CONCEPTS consumers to NEW CONCEPTS and in accordance within appropriate written releases. Positive results will be verbally communicated within

twenty-four (24) hours and written reports will be forwarded within five (5) working days for all results.

12. The TASC Case Manager will coordinate urinalysis with both NEW CONCEPTS and the Criminal Justice Referral Agent. If either or both conduct urinalysis, the Case Manager will see that there is no duplicate testing, testing is random and that results are shared within two (2) working days, upon receipt of the results. This **does not** exclude any agency from testing consumers on an as needed basis.

#### **C. Confidentiality**

Both parties acknowledge that, in exchanging any information about mutual consumers, each is fully bound by the provisions of the Federal Regulations governing the confidentiality of alcohol and drug consumers' records (Title 42, CFR; Part 2).

This agreement establishes that both TASC and NEW CONCEPTS will have signed releases of information meeting the standards for treatment agencies that have not been voided or expired.

Both parties agree that it will enter into and maintain compliance with Business Associate Agreements as appropriate and defined by the Health Insurance Portability and Accountability Act of 1996.

#### **D. Conflict Resolution**

If either party has a complaint to register concerning services provided as outlined in this agreement, the following is to occur:

Each party will commit to resolving differences regarding this agreement at the lowest level necessary to affect change. Therefore, if either party has a complaint to register all attempts should be made to resolve the issue at direct service provider level. Failure to resolve the issue at this level will result in supervision intervention. If the respective supervisors are not able to resolve the issue, the Executive Directors will arrange a meeting within ten (10) working days. At all levels, the resolution process should not take longer than ten (10) working days.

#### **E. Termination of Agreement**

Either party may terminate this agreement within thirty (30) days written notice.

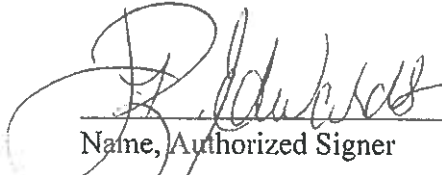
**F. Revision of Working Agreement**

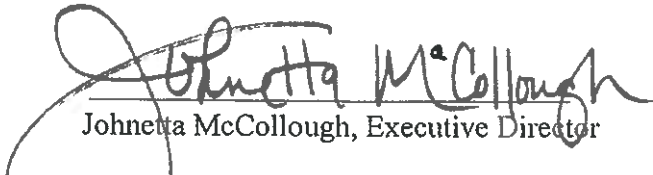
The involved parties agree to meet annually to discuss any changes necessary to the agreement.

I HEREBY FORMALIZE THIS AGREEMENT:

NEW CONCEPTS  
Authorized Signer  
111 South Byrne.  
Toledo, Ohio 43615

TASC of Northwest Ohio  
Johanna McCollough, Executive Director  
3330 Glendale Avenue  
Toledo, Ohio 43614

  
\_\_\_\_\_  
Name, Authorized Signer

  
\_\_\_\_\_  
Johanna McCollough, Executive Director

6/9/2022  
\_\_\_\_\_  
Date

6/1/22  
\_\_\_\_\_  
Date

RECEIVED

JUN 23 2022

BY: \_\_\_\_\_

**WORKING AGREEMENT**  
**Between**  
**TASC of Northwest Ohio, Inc.**  
**And**  
**Zepf**

It is the policy of TASC OF NORTHWEST OHIO, INC. to adhere to the philosophy of TASC, its orthodoxy, and incorporate into its operation the ten critical elements identified by the Bureau of Justice Assistance and the Ohio Department of Alcohol and Drug Addiction Services.

This Working Agreement between Treatment Accountability for Safer Communities, Inc. herein referred to as "TASC Inc." and Zepf herein referred to as "Zepf" will remain in effect from **July 1, 2021 through June 30, 2023**. Either party may terminate this Agreement, at its sole discretion, at any time, upon 90 days written notice to the other party, provided that no termination of this Agreement shall affect the amount of fees to be charged by or owed to TASC for any consumer referred by TMC undergoing treatment at the time of termination of this Agreement.

This agreement is intended to document a referral relationship between TASC to ZEPF through mutual understanding of the procedures and expectations of each party. This agreement is not intended to indicate a contractual relationship, endorsement or liability between the organizations.

**A. ZEPF's Responsibilities**

1. ZEPF agrees to accept TASC referred consumers who:
  - a. Meet the Clinical protocols for levels of care as determined by ZEPF, and
  - b. Are able to benefit from these services as determined by ZEPF
2. ZEPF agrees to provide the necessary personnel and materials to provide treatment and rehabilitation services to drug and alcohol abusing persons referred by TASC for their continuum of care at ZEPF
3. ZEPF agrees to accept and utilize TASC assessments in determining the appropriate level of care. Updates to the TASC assessment may be conducted when determined appropriate by ZEPF
4. ZEPF will develop all consumer treatment plans.
5. ZEPF agrees to communicate with TASC regarding information sharing on mutual consumers referred by TASC.
6. ZEPF will supply written monthly updates regarding treatment progress in lieu of attending the TASC weekly staffing. Reports will be supplied within 5 working days of the month's end.

7. Within one (1) working day and via telephone contact, ZEPF will notify the TASC Case Manager of any TASC referred consumer terminated from ZEPF
8. ZEPF agrees to provide written results of urinalysis and breathalyzer tests done on TASC consumers to TASC and in accordance with appropriate written releases. Positive results will be verbally communicated within 24 hours and written reports will be forwarded within five (5) working days for all results.
9. ZEPF agrees to provide written verification of consumer admission within five (5) working days, and agrees to provide consumer discharge summaries within five (5) working days.
10. ZEPF will participate in an evaluation study for purposes of research, if requested, and have all expenses reimbursed by TASC.

**B. TASC's Responsibilities**

TASC will furnish the necessary materials, services and qualified personnel to provide the consumer substance abuse assessment, referral, interim services, case management and education to alcohol and/or other drug abusing persons in accordance with the specifications mentioned below. TASC will notify ZEPF prior to any changes in TASC's procedures regarding existing consumer services.

1. All prospective TASC consumers will be screened and assessed by TASC for substance abuse treatment eligibility prior to referral.
2. TASC will schedule a referral appointment for all consumers referred to ZEPF via telephone.
3. TASC will forward to ZEPF an electronic copy of the assessment using the MHRSB FTP site. The assessment will contain the consumer's legal history and custody status.
4. TASC agrees to distribute referrals based upon the following:
  - a. Consumer's DSM V diagnostics and recommended level of care as determined by TASC, Inc.'s SOQIC assessment and Clinical Protocols for Levels of Care.
  - b. Consumer choice in which treatment agency they wish to attend.
  - c. Availability of the appropriate level of care recommended. It is the goal of TASC to have consumer's access treatment services as soon as possible. Therefore, TASC consumers who have not started the recommended level of care within seven (7) working days of admission may be referred elsewhere for services, except in the instance when the treatment agency providing services is the sole provider. In the instance of a sole provider situation, if the consumer has not accessed the

recommended level of care within seven (7) working days from the Treatment Agency, TASC may provide interim services.

5. TASC agrees that once a consumer is admitted to ZEPF, TASC will consult with ZEPF prior to referring the consumer to another agency.
6. TASC will be the Case Manager and be responsible for monitoring consumer progress, forwarding all information received from ZEPF to the Court and all TASC and Court information to ZEPF within five (5) working days.
7. TASC will assure the consumer's continuation at ZEPF through close consumer supervision and case representation in the Court when necessary.
8. TASC will be responsible for Case Management. Primary responsibilities include accessing community resources, ensuring continuity of consumer care, and coordination between ZEPF, the Courts, and TASC.
9. TASC agrees to communicate with ZEPF regarding information sharing on mutual consumers referred by TASC.
10. Within one (1) working day and via telephone contact, TASC will notify ZEPF contact counselor of any consumer terminated from TASC.
11. TASC agrees to provide written results of urinalysis and breathalyzer tests done on ZEPF consumers to ZEPF and in accordance within appropriate written releases. Positive results will be verbally communicated within twenty-four (24) hours and written reports will be forwarded within five (5) working days for all results.
12. The TASC Case Manager will coordinate urinalysis with both ZEPF and the Criminal Justice Referral Agent. If either or both conduct urinalysis, the Case Manager will see that there is no duplicate testing, testing is random and that results are shared within two (2) working days, upon receipt of the results. This does not exclude any agency from testing consumers on an as needed basis.

**C. Confidentiality**

Both parties acknowledge that, in exchanging any information about mutual consumers, each is fully bound by the provisions of the Federal Regulations governing the confidentiality of alcohol and drug consumers' records (Title 42, CFR; Part 2).

This agreement establishes that both TASC and ZEPF will have signed releases of information meeting the standards for treatment agencies that have not been voided or expired.

Both parties agree that it will enter into and maintain compliance with Business Associate Agreements as appropriate and defined by the Health Insurance Portability and Accountability Act of 1996.

**D. Conflict Resolution**

If either party has a complaint to register concerning services provided as outlined in this agreement, the following is to occur:

Each party will commit to resolving differences regarding this agreement at the lowest level necessary to affect change. Therefore, if either party has a complaint to register all attempts should be made to resolve the issue at direct service provider level. Failure to resolve the issue at this level will result in supervision intervention. If the respective supervisors are not able to resolve the issue, the Executive Directors will arrange a meeting within ten (10) working days. At all levels, the resolution process should not take longer than ten (10) working days.

**E. Termination of Agreement**

Either party may terminate this agreement within thirty (30) days written notice.

**F. Revision of Working Agreement**

The involved parties agree to meet annually to discuss any changes necessary to the agreement.

I HEREBY FORMALIZE THIS AGREEMENT:

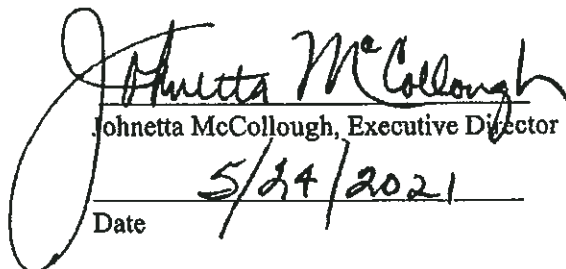
ZEPF  
Deb Flores, CEO  
6605 W Central Ave  
Toledo, Ohio 43617

TASC of Northwest Ohio  
Johnetta McCollough, Executive Director  
701 Jefferson Ave., Suite 101  
Toledo, Ohio 43620



\_\_\_\_\_  
Deb Flores, CEO

\_\_\_\_\_  
Date 05/24/21



\_\_\_\_\_  
Johnetta McCollough, Executive Director

\_\_\_\_\_  
Date 5/24/2021



## **MEMORANDUM OF UNDERSTANDING**

Between  
**Talbot Health Services**  
And  
**Neighborhood Properties, Inc. (NPI)**  
Regarding  
**HUD Continuum of Care Grant New Hope Project**  
From  
**October 1, 2023 until September 30, 2026**  
**(or during the 3-year grant period HUD specifies)**

**WHEREAS:** adults with a severe and persistent mental illness and behavioral problems experience unique challenges to live independently in the community;

**WHEREAS:** a grant application is being submitted to the United States Department of Housing and Urban Development (HUD) by Neighborhood Properties, Inc. that in effect provides units of permanent supportive housing for adults with a severe and persistent mental illness engaged in mental health and behavioral services while utilizing Continuum of Care program funding.

**WHEREAS:** Talbot Health Services and Neighborhood Properties, Inc. have a mutual interest in ensuring that adults with a severe and persistent mental illness receive housing, clinical, recovery and support services that will increase their success in independent community living.

### **IF HUD AWARDS THE FUNDING NEIGHBORHOOD PROPERTIES, INC. WILL:**

1. Draw down and allocate HUD grant funds of \$660,000 during the grant period for rental assistance, supportive housing services, and eligible administrative costs.
2. Coordinate HUD review visits, submission of Annual Progress Reports, and renewal application if applicable.
3. Assist in program planning and provide oversight for the duration of the project.
4. Provide 15 one-bedroom units of permanent supportive housing for homeless adults with a severe and persistent mental illness.
5. Administer rental subsidy and security deposits for tenants who are eligible for the Continuum of Care program.
6. Manage resident contracts as part of lease agreements and provide supportive services
7. Maintain safety and appearance of property including lawn care, snow removal, repairs and maintenance.

8. Reimburse, with HUD grant funding, a qualified third party(s) to perform required annual and pre-occupancy housing quality inspections of project housing units per HUD guidelines.
9. Act as leasing agent and evict tenants for cause only as necessary and according to the law and HUD guidelines.
10. Provide 24/7 emergency contact for property repairs in need of immediate attention.
11. Maintain accurate and complete property and financial records.
12. Reimburse Talbot Health Services for their costs related to providing NPI with a quarterly report detailing services provided and associated expenses for providing these mental health treatment services to program participants in an amount not to exceed \$300.00 for each quarterly report.

**IF HUD APPROVES THE FUNDING, TALBOT HEALTH SERVICES WILL:**

- 1) Commit unconditionally to provide appropriate medically necessary services as described in the most recent version of the Medicaid Behavioral Health Ohio State Plan Services Provider Requirements and Reimbursement Manual to the residents of the project who will accept such service at the rates listed in the manual as other patients in the community. Participant eligibility will be based on Continue of Care fair housing requirements and not otherwise restricted by Talbot Health Services. These services may include assessment, medications, therapy, counselling, and support at rates that depend on the individual provider qualifications, service setting, intensity, etc.:
- 2) Document the services provided to each unique program client to whom service is provided during the grant agreement and report to NPI the services provided and related expenses at least quarterly. The collective value of these services will be at least \$284,250 during the three-year period.

AGREED TO AND SIGNED:

  
For Talbot Health Services

  
Lynette Hair, Executive Director  
Neighborhood Properties, Inc.

Date: 9/13/22

Date: 9/13/22

# MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding (the "MOU" or "Memorandum"), is entered into on December 1, 2020 (the "Effective Date"), by and between Beach House Inc dba Leading Families Home located at 2283 Ashland Ave, Toledo, Ohio 43620 (the "First Party"), and HYPE of Lucas located at 3518 Monroe St, Toledo, Ohio 43606 (the "Second Party"). First Party and Second Party may be referred to individually as the "Party", or collectively, the "Parties".

## 1. MISSION

The partnership on which the Parties are intending to collaborate, has the following intended mission in mind:

Helping provide families the coordinated wrap-around behavioral health services necessary to maintain permanent housing and economic stability.

## 2. PURPOSE AND SCOPE

The Parties intend for this Memorandum to provide the cornerstone and structure for any and all future contracts being considered by the Parties and which may be related to the partnership.

## 3. OBJECTIVES

The Parties shall endeavor to work together to develop and establish policies and procedures that will promote and sustain a market for To provide coordinated, collaborative, comprehensive behavioral health services to Beach House Inc participants/clients., and intend to maintain a product and/or service that meets or exceeds all business and industry standards.

## 4. RESPONSIBILITIES AND OBLIGATIONS OF THE PARTIES

Any Party may decide not to proceed with the partnership contemplated herein for any reason or no reason. A binding commitment with respect to the partnership described herein will result only from execution of definitive agreements, subject to the conditions contained therein. Notwithstanding the two preceding sentences of this paragraph, the provisions under the headings Governing Law and Confidentiality are agreed to be fully binding on, and enforceable, against the Parties.

The following are the individual services that the Parties are contemplating providing for the partnership.

Beach House Inc DbA Leading Families Homeshall render and provide the following services that include, but are not limited to:

Intake paperwork, case management services, accessibility to services for clients (ie. computers/tablets for Telemed, appropriate space to allow for privacy virtually or in-person), assistance with the completion of the assessments, treatment plans, and other paperwork as

needed.

HYPE Of Lucas shall render and provide the following services that include, but are not limited to:

Assessments, therapy, and case management services as needed and agreed upon. Staff training as needed.

## **5. TERMS OF UNDERSTANDING**

The term of this Memorandum shall be for a period of 1 year from the Effective Date and maybe extended upon written mutual agreement of both Parties.

## **6. CONFIDENTIALITY**

The Parties will treat the terms of this MOU, and the documents submitted herewith, in the strictest of confidence, and that such terms will not be disclosed other than to those officers, representatives, advisors, directors and employees of any Party who need to know for the purpose of evaluating this MOU and who agree to keep such material confidential.

## **7. LEGAL COMPLIANCE**

The Parties acknowledge and understand that they must be able to fulfill their responsibilities under this Memorandum in accordance with the provisions of the law and regulations that govern their activities. Nothing in the Memorandum is intended to negate or otherwise render ineffective any such provisions or operating procedures. The Parties assume full responsibility for their performance under the terms of this Memorandum.

If at any time either Party is unable to perform their duties or responsibilities under this Memorandum consistent with such Party's statutory and regulatory mandates, the affected Party shall immediately provide written notice to the other Party to establish a date for resolution of the matter.

## **8. LIMITATION OF LIABILITY**

No rights or limitation of rights shall arise or be assumed between the Parties as a result of the terms of this Memorandum.

## **9. NOTICE**

Any notice or communication required or permitted under this Memorandum shall be sufficiently given if delivered in person or by certified mail, return receipt requested, to the address set forth in the opening paragraph or to such address as one may have furnished to the other in writing.

## **10. GOVERNING LAW**

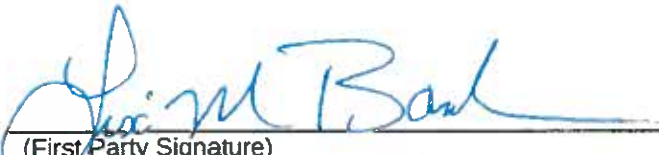
This Memorandum shall be governed by and construed in accordance with the laws of the

State of Ohio.

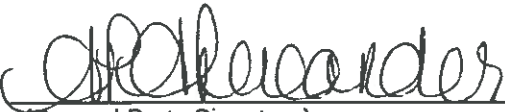
**11. AUTHORIZATION AND EXECUTION**

The signing of this Memorandum does not constitute a formal undertaking, and as such it simply intends that the signatories shall strive to reach, to the best of their abilities, the goals and objectives stated in this MOU.

This Agreement shall be signed by Beach House Inc dba Leading Families Home and HYPE of Lucas and shall be effective as of the date first written above.

  
\_\_\_\_\_  
(First Party Signature)  
Beach House Inc dba Leading Families Home  
2283 Ashland Ave  
Toledo, Ohio  
43620

12/30/2020  
\_\_\_\_\_  
(Date)

  
\_\_\_\_\_  
(Second Party Signature)  
HYPE of Lucas  
~~3518 Monroe St~~ 433 Monroe St Ste F437  
Toledo, Ohio  
43606

12/30/20  
\_\_\_\_\_  
(Date)



September 12, 2022

This letter of support by ProMedica Health System (PHS) to Ebeid Neighborhood Promise (ENP) is entered 9/12/2022. As Ebeid Neighborhood Promise addresses social determinants of health, specifically those with severe chronic medical conditions and others related to the efforts of the ENP Medical Street Outreach team: ProMedica affirms their commitment to provide related ENP initiatives through continuation of financial and in-kind support.

ProMedica's mission is to improve your health and well-being. ProMedica is constantly evolving from being a traditional integrated delivery system to acknowledging our role as a community-based and accountable anchor institution with a focus on integrated health and wellness. In addition to providing the services expected from a traditional health system, we are focused on creating a new model of healthcare that bends the cost curve and enhances health outcomes for individuals and communities. As an anchor institution rooted locally, our model requires addressing factors that drive health and well-being, such as education, jobs, hunger, and housing. Moreover, it requires constantly evaluating how we use our assets and our voice to create opportunity. We look beyond a singular focus on pure clinical and financial success. We focus on how we can have truly significant impact on health outcomes and in our communities by addressing the root causes of health and well-being. Implementing a Medical Outreach Street teams aligns with not only our mission, but our day-to-day business objectives.

ENP and ProMedica will:

- Provide 25% of grant budget match via cash and/or in-kind support
- Have a combined match and leveraging ratio of 150% or higher of the total HUD request through ProMedica ENP programmatic and partner investments
- Ensure Housing First strategies are implemented when possible
- Commit in-kind and financial resources to this initiative.
- Assist all other organizations within the Continuum of Care to serve individuals who are homeless in our community.
- Work together to share resources whenever possible.

This letter of support stands for one year and is contingent upon available resources. ProMedica and/or ENP may terminate or renegotiate this agreement at any time.

Kate Sommerfeld  
President, National Social Determinants of Health Institute  
Corp Vice President, Community Relations and Social Investments

Adrienne Bradley  
Director, Community Impact, SDOH



Creating Hope.

**Mailing Address for All Offices:**

P.O. Box 10015  
Toledo, Ohio 43699-0015  
Phone: 419-693-0631

**Starr Ave Office**

1425 Starr Ave  
Toledo, OH 43605  
Phone: 419-693-0631  
Fax: 419 693 0768

**Woodruff Ave Office**

544 E. Woodruff Ave.  
Toledo, OH 43604  
Phone: 419-242-9577  
Fax: 419-321-6913

**Cherry St Office**

1212 Cherry St.  
Toledo, OH 43608  
Phone: 419-724-3133  
Fax: 419-936-7425

**HR/Finance Office**

2310 Jefferson Ave.  
Toledo, OH 43604  
Phone: 419-693-0631  
Fax: 419 936 7574

**Jeffrey R. De Lay**

President/Chief Executive Officer

September 7, 2022

Dr. Tonia Pace  
Director  
Family House  
669 Indiana Ave.  
Toledo, Ohio 43604

This letter of support is being provided by Unison Health. Family House is charged with providing emergency shelter to homeless families in need of shelter in Northwest Ohio. As part of their mission and in collaboration with Toledo Lucas County Homeless Board (TLCHB), the local Continuum of Care for homeless services, Family House receives referrals from United Way 2-1-1. Family House also collaborates with Unison Health. Unison Health is committed to providing evidence-based mental health and substance use services to families facing homelessness and temporarily sheltered at Family House.

Over the course of several years, data retrieved from the Homeless Management Information System (HMIS) indicates a 400% increase in the number of families presenting with one or both adults reporting SUD/COD issues. In order to address this concern, Family House will be collaborating with Unison Health to ensure clients in need of mental health and substance abuse services are able to engage in the needed services.

Family House understands the importance of collaborating with community agencies such as Unison Health to meet the needs of the families we serve. We also know ensuring the mental health and substance abuse needs of the families we serve is one of the ways to lessen the likelihood of returns to homelessness while at the same time, increasing the long-term stability for the family.

In closing, we are pleased to provide this letter to you and look forward to our participation and collaboration with Family House.

Sincerely,

Tiffany Hairston, Ph.D., LPCC-S, LICDC-CS, NCC  
Clinical Coordinator of SUD Outpatient Services  
Unison Health, Inc.





October 3, 2022

To the Review Committee:

I am writing to express A Renewed Mind/OhioGuidestone commitment to collaborate with Cherry Street Mission Ministries for the 2022 Continuum of Care Supplemental NOFO to Address Unsheltered and Rural Homelessness. The project focuses on addressing unsheltered homelessness with severe service needs in the Toledo, Lucas County area.

**What services does your organization provide? Include a short overview here.**

**How does your organization collaborate/ partner with Cherry Street?**

1. We provide mental health services at Cherry Street Mission, including diagnostic assessment, therapy, and case management services. This may help clients to be able to maintain housing once they are stable enough to gain this. We continue to provide services once someone leaves the services of Cherry Street Mission. We help to remove barriers to treatment by being easily accessible to the guests of Cherry Street.

We look forward to working with you on this exciting endeavor.

Sincerely,  
Ramona A. Kaufman, LSW





Mercy Outreach Program  
2200 Jefferson Avenue  
Toledo, OH 43604  
o 419-251-8579  
f 419-251-1046  
mercy.com

September 21, 2022

To the Review Committee:


I am writing to express Mercy Outreach Program's commitment to collaborate with Cherry Street Mission Ministries for the 2022 Continuum of Care Supplemental NOFO to Address Unsheltered and Rural Homelessness. The project focuses on addressing unsheltered homelessness with severe service needs in the Toledo, Lucas County area.

The Mercy Outreach Program provides care coordination services to adults who have chronic illness and are at risk for repeated, preventable emergency room and hospital admissions due to wide range of the social barriers that make it difficult to manage their illness. This support extends beyond the traditional services offered by Medicare/Medicaid and other insurance providers. Additional focus is given to individuals with mental illness and co-existing chronic health conditions who experience significantly higher rates of both hospital and emergency department services

Initial conversations with the administrative staff at Cherry St Mission evolved into fully integrated program involvement to serve high acuity adult homeless residents in the shelter. A core team of nursing, social work and community health workers from Mercy Outreach Program provide a multidisciplinary approach to care. This team collaborates weekly with Cherry St Mission shelter staff and service providers at Unison Behavioral Health Care to ensure integrated service engagement to residents who typically have multiple medical and mental health challenges combined with poverty and other social-economic factors. This engagement has provided wrap around services to these residents and resulted in improved health outcomes and quality of life for the residents served.

We look forward to working with you on this exciting endeavor.

Sincerely,

  
Beverly Bahret RN, BSN  
Manager, Mercy Outreach Program



Creating Hope.

Mailing Address for All Offices:  
P.O. Box 10015  
Toledo, Ohio 43699-0015  
Phone: 419-693-0631

Jeffrey R. De Lay  
President/Chief Executive Officer

September 21, 2022

To the Review Committee:

I am writing to express Unison Health commitment to collaborate with Cherry Street Mission Ministries for the 2022 Continuum of Care Supplemental NOFO to Address Unsheltered and Rural Homelessness. The project focuses on addressing unsheltered homelessness with severe service needs in the Toledo, Lucas County area.

What services does your organization provide? Include a short overview here.

Unison Health provides the full continuum of community mental health services to those who need it most. Unison Health specializes in providing community-based evidence-based practices to those adults with severe and persistent mental illness or chronic substance use disorders and children with severe emotional disorders.

How does your organization collaborate/ partner with Cherry Street?

- 1.Unison Health currently partners with Cherry Street to provide outpatient mental health services in their Life Revitalization Center.
- 2.Unison Health partnered with Cherry Street to develop and open The Caleb house, a transitional housing that provides intensive support services to help transition into permanent supportive housing.

We look forward to working with you on this exciting endeavor.

Sincerely,

Amanda Kern, LISW-S  
Vice President, Clinical Development



**MEMORADNDUM OF UNDERSTANDING**  
**BETWEEN**  
**CHERRY ST. MISSION MINISTRIES**  
**AND**  
**UNISON HEALTH**

Background

This Memorandum of Understanding (“MOU”), is adopted and effective May 10, 2022 by and between Cherry St. Mission Ministries (CSMM) Unison Health (Unison) for the purpose of a collaboration for Unison Health staff to provide on-site case management services to a select number of residents residing at CSMM’s Caleb House, located at 128 18<sup>th</sup> Street Toledo, OH 43604.

The MOU outlines the relationship between CSMM and Unison in which Unison clinical staff will provide diagnostic assessments (DA) and case management services to guests of the CSMM Caleb House. CSMM staff will identify potential residents for the Caleb House and communicate these names to Unison staff. Unison’s staff will complete a DA to determine final eligibility. Residents of the Caleb House must be enrolled in Unison Health services. Following the DA, Unison will communicate with CSMM and facilitate a move-in date for the resident. Unison Health’s staff will work with residents with the goal of a time limited stay (~6-9 months) at the Caleb House Transitional Housing, to secure long term permanent supportive housing. CSMM will maintain responsibility for all property management and facilities related duties.

Statement of MOU

1. **MOU PERIOD:** This MOU will be effective beginning **May 10, 2022** unless otherwise terminated.
2. **Covenants of Unison:**

Unison shall be responsible for all clinical supportive services including:

- a. Provide direct support services and stability management as clinically indicated at regularly scheduled times to individuals residing at the CSMM Caleb House, including:
  - i. Diagnostic assessments
  - ii. Case management
  - iii. Individual therapy
  - iv. Care navigation

- v. Teaching activities of daily living, such as budgeting, cooking, grocery shopping, and personal hygiene.
- vi. Medication adherence monitoring
- vii. Prompting and monitoring of resident property responsibilities such as lawn care and day to day property maintenance.
- b. If guests are part of a rent agreement with CSMM, Unison Health staff will facilitate client payment and communicate any rent barriers to CSMM.
- c. Unison is not financially liable for any rent payments, utilities payment, property management, or facilities management. The Caleb House is entirely owned by CSMM. Any property repairs needed are the responsibility of CSMM.
- d. Unison shall communicate any resident concerns (ie: decompensation, failure to comply with rent or residency terms) to CSMM. Any resident removal is at the discretion of CSMM.
- e. *As a one-time purchase* utilizing existing grant funds awarded to Unison to reduce homelessness, Unison Health will purchase furniture for the Caleb House, not to exceed \$5,000.00. Any needed furniture or property exceeding \$5,000.00 will be purchased by CSMM. Furniture shall be purchased by June 15, 2022.

3. **Covenants of Cherry St. Mission Ministries:**

CSMM shall be responsible for all property management, including:

- a. Identify potential eligible residents for the Caleb House, and communicate these names to Unison Health leadership.
  - b. Determine any rent that shall be paid by the guest.
  - c. Provide access (ie; keys, access codes) to Unison Health staff to the Caleb House.
  - d. All financial terms, agreements, and payments, such as: development of a resident lease, rent collection, evictions, and utilities payments.
  - e. Residents are responsible for lawn care, snow removal, and general day to day maintenance. CSMM is wholly responsible for facilities management in the event residents are unable to complete assigned tasks.
  - f. Provide resident access to food at the Life Revitalization Center
  - g. Resident removal or eviction
  - h. Ongoing property repairs or upkeep
  - i. Ongoing furniture purchases
4. **Amendment of MOU:** This MOU may be modified or amended provided that any such modification or amendment is agreed to in writing by both Parties and is signed by persons so authorized by Parties. It is agreed, however, that any amendment to laws, rules, or regulations cited herein will result in the correlative modification of this MOU, without the necessity for executing a written amendment.

5. **Termination:**
  - a. This MOU may be terminated at any time upon thirty (30) days written notice by any Party. Notice of termination shall be sent or otherwise delivered to the designee of each agency.
  - b. This MOU may be terminated immediately upon: the mutual agreement of CSMM and Unison; a loss of funding; a disapproval by a federal or state administrative department; or discovery of noncompliance with any federal or state law, rule(s) or regulations(s) by either Party. In the event termination occurs pursuant to this paragraph, notice shall be sent as soon as possible after the termination in accordance with paragraph (a) of this Section 5.
6. **Monitoring and Evaluation:** The Parties will monitor the manner in which the terms of this MOU are being carried out. Compliance with any established objectives hereunder shall be monitored in order to evaluate the extent to which such objectives are being achieved.
7. **Independent Contractors:** Unison Health and CSMM and their agents and employees, will act in accordance with this MOU in an independent capacity, and not as officers, employees or agents of the other Party.
8. **Confidentiality:** The Parties agree that they shall not use any information, systems, or records made available to either Party for any purpose other than to fulfill the obligations specified herein. The Parties agree to be bound by the same standards of confidentiality that apply to their employees and the State of Ohio. The terms of this Article shall be included in any subcontracts executed by either Party for work under this MOU. CSMM specifically agrees to comply with state and federal confidentiality laws and regulations applicable to the program(S) under which this MOU is founded.
9. **Civil Rights:** Unison and CSMM agree that as a condition of this MOU, there shall be no discrimination against any eligible individual or any employee because of race, color, sex, religion, national origin, handicap, or any other factor as specified in Title VI of the Civil Rights Act of 1964, Rehabilitation Act of 1973, and subsequent amendments.
10. **HIPPA Compliance:** To the extent required by law, The Parties agree to comply with the Health Insurance Portability and Accountability Act of 1119 (HIPPA) and regulated regulations, as they may be amended.
11. **42 CFR Part 2 Compliance:** To the extent required by law, The Parties agree to comply with the Federal Confidentiality of Alcohol and Drug Abuse Patient Records and regulated regulations, as they may be amended.

12. **Drug-Free Workplace:** The Parties agree to comply with all applicable state and federal law regarding a drug-free workplace.

13. **Compliance with all laws:** It is further agreed that Unison and CSMM will comply with all appropriate federal and state laws in the performance of this MOU.

**SIGNATURES:**



Authorized CSMM Representative

COO

Title

1501 Monroe ST

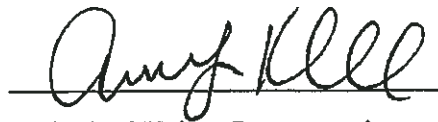
Street Address

Toledo, OH 43604

City, State, Zip

5-10-22

Date



Authorized Unison Representative

VP, Business Operations

Title

1425 Starr Ave.

Street Address

Toledo, OH 43605

City, State, Zip

May 10, 2022

Date



Organization Address:  
230 13<sup>th</sup> Street  
Toledo, OH 43604-5443

Mailing Address:  
P.O. Box 9564  
Toledo, OH 43697-9564

Phone: (419) 255-5520  
Fax: (419) 259-4609



[www.StPaulsCommunityCenter.org](http://www.StPaulsCommunityCenter.org)

@SPCCToledo



**Memorandum of Understanding**

Between St. Paul's Community Center and Neighborhood Health Association

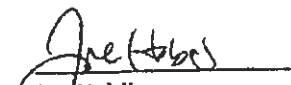
This Memorandum of Understanding (MOU) is entered on September 1<sup>st</sup> 2022 between St. Paul's Community Center (SPCC) and Neighborhood Health Association (NHA).

The purpose of this MOU is to confirm our working relationship that impacts the wellbeing of the clientele of our respective agencies, to wit, SPCC encourages its clients to improve their physical health and NHA supports individuals taking responsibility for their own health.

SPCC and NHA will:

- Provide mutual referrals and coordination of services for individuals experiencing homelessness.
- Assist each other in our commitment to serve individuals who are homeless in our community.
- Work together to share resources whenever possible.

This MOU will automatically renew after one year. SPCC and Neighborhood Health Association may terminate or renegotiate this MOU at any time. If either party proposes any such action, the other party shall give written notice of the proposed change at least 30 days in advance.

  
 Joe Habib  
 SPCC  
 President/CEO

  
 Doni Miller  
 NHA  
 Chief Recovery Officer



*Partially funded by the City of Toledo, the Lucas County Mental Health and Recovery Services Board, the United Way of Greater Toledo and many area churches and service organizations, foundations and generous and caring individuals.*

Our Mission is to  
improve your health  
and well-being.

September 12, 2022

This Memorandum of Understanding (MOU) is entered on September 2022 between ProMedica Ebeid Neighborhood Promise (ENP) and St. Paul's Community Center (SPCC). The purpose of this MOU is to confirm our working relationship that impacts the well-being of the clientele of our respective agencies. As Ebeid Neighborhood Promise addresses social determinants of health, specifically those with severe chronic medical conditions, and SPCC seeks to help its clients get housed, both agencies will partner together to improve the quality of their shared clienteles' lives.

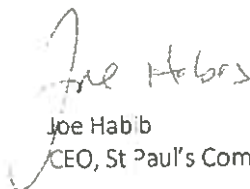
ENP and SPCC will:

- Ensure Housing First strategies are implemented where possible.
- Continue providing mutual referrals and coordination of services for individuals experiencing homelessness.
- Assist each other in our commitment to serve individuals who are homeless in our community.
- Work together to share resources where possible.
- SPCC will host ENP Street Team routinely, no less than once per week on average, to provide medical outreach to SPCC clients and refer to ENP wraparound services.

This MOU stands for one year and is contingent upon available resources. ProMedica and/or SPCC may terminate or renegotiate this MOU at any time.



Kate Sommerfeld  
President, ProMedica SDOH Institute  
Corporate VP, Community Relations & Social Investments



Joe Habib  
CEO, St Paul's Community Center



# P-9c Lived Experience Support Letter

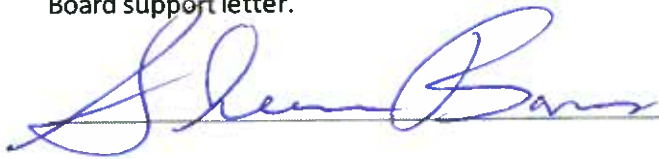
10/07/2022

RE: Approval of Toledo Lucas County Homelessness Board Special Notice of Funding from The REA  
committee Internal Systems Experts

Sheena Barnes was appointed by the ISE (Internal System Experts) on 10/01/2022 to represent the REA committee, Sheena also has former lived experience of homelessness with her children. All standing members signed on 10/07/2022 to approve the documentation received from The Toledo Lucas County Homelessness Board Continuum of Care to support the following policy priorities and programs.

After reviewing the priorities with each Internal Systems Experts with verbal, visual assistance, time allotted for questions and answers as well as being provided a copy of the special plan priorities and objectives that Toledo Lucas County Homelessness Board has established to achieve set outcomes. We have approved of these goals as they have been explained to the committee and designate Sheena Barnes to represent us in any further written or verbal communication.

I Sheena Barnes accept the role of the liaison and sign off on the Toledo Lucas County Homelessness Board support letter.



10/07/2022

# Signature of Internal System Experts

I agree that I have had the priorities and contents of the Special NOFO plan explained to me by Sheena Barnes, Director of Inclusion and Access. I have received a copy of the Plan Priorities and objectives.

I agree with and have no concerns about this Plan. I agree to allow Sheena Barnes to write a letter of support on the behalf of the Racial Equity and Access Committee.

1. Name/Date

Michael Gregory 10-7-22

2. Name/Date

Michael E. Gross 10/7/22

3. Name/Date

Ashleigh Wicker 10/7/22

4. Name/Date

Plan. CoC Plan

## **OH-501 CoC Special Plan to Reduce Unsheltered Homelessness**

The OH-501 Continuum of Care (the CoC) is the collective effort to further collaboration and accelerate solutions to end homelessness in Toledo and Lucas County, Ohio. The CoC's vision is a Lucas County where everyone has a safe and sustainable place to call home. The CoC is comprised of a vast array of partners from all areas of the community, including homeless service providers, local governments, the public housing authority, the Lucas County Mental Health and Recovery Services Board, Lucas County Children Services, the local Veterans Affairs office, businesses, and other nonprofit and community stakeholders. Importantly, the CoC is intentional to ensure participation in all CoC planning activities by those individuals with lived expertise. In the spirit of collective impact, the CoC has worked to retool and rebuild our community capacity when it comes to addressing issues of homelessness and housing instability. For the past five years, our community has worked collaboratively to build system capacity to ensure homelessness is rare, brief, and nonrecurring.

As the Collaborative Applicant and HMIS Lead, the Toledo Lucas County Homelessness Board (TLCHB) serves as the Lead Agency for the CoC. In 2017, TLCHB worked with the Board of Lucas County Commissioners (County), the City of Toledo (City), Lucas Metropolitan Housing Authority (LMH), and the Lucas County Mental Health and Recovery Services Board (MHRSB) to reimagine our local homelessness response system. This coalition served as lead partners for the development and implementation of No Barriers Housing Initiative, which is a systemwide framework to ground our service delivery model in the philosophy and principles of Housing First. The goal of No Barriers Housing is to end chronic homelessness in Lucas County and to build a service delivery model to ensure all experiences of homelessness are rare, brief, and non-recurring. This collaborative effort led to the establishment of the No Barriers Housing Core Committee (NBH Committee), which includes a broad spectrum of stakeholders from the community including community service providers, local governmental authorities or agents, local educational representations, court representatives, County Sheriff representatives, nonprofit agents, and those with lived expertise.

The No Barriers Housing Core Committee established an initial action plan that identified the initial strategic actions including: 1) identification of Housing First Champions; 2) realignment of the local Coordinated Entry System (CES) to comport with HUD Notice CPD-16-11 and HUD Notice CPD-17-01; 3) adoption of HUD's Order of Priority for Permanent Supportive Housing; 4) establishing a full-time Housing First coordinator position at TLCHB; 5) creation of a special voucher program dedicated to individuals or families experiencing chronic homelessness; 6) establishment a flexible fund to aid in overcoming barriers to housing; 7) establishing a fidelity model for intensive case management and/or assertive community treatment teams; 8) establishing a baseline for chronic homelessness utilizing HMIS; 9) and finalizing the initial core leadership team membership.

The No Barriers Core Leadership team established a comprehensive implementation plan and met monthly throughout 2018 to execute the strategies and steps outlined therein. This work culminated in the development of a Housing First Policy and Procedure Guide that outlines the following in great detail: 1) the process to identify and ensure low-barrier access to supportive services for individuals or families experiencing chronic homelessness; 2) an equitable process by which individuals or families experiencing chronic homelessness are assessed, prioritized, and referred to permanent supportive housing opportunities within our community, and; 3) a fidelity model to ensure appropriate supportive services are available after housing placement.

While No Barriers Housing grounded the CoC in the principles of housing first, additional measures were required to improve CoC governance and system operations. In early 2019, TLCHB and LMH recognized that homelessness and housing instability continued to be serious problems in Lucas County. With a common desire to eliminate homelessness and housing instability, TLCHB and LMH entered a new, long-term collaboration, whereby TLCHB became a nonprofit affiliate of LMH. Under this Collaborative Affiliation Agreement,

TLCHB maintains its existing nonprofit status and independent funding, but LMH provides ongoing support and oversight. Through this collaboration, TLCHB and LMH have worked together to enhance operations and build a stronger service delivery model for our community— one with the capacity of providing the most vulnerable members of our community with a place to call home. One important and immediate direct outcome of this partnership was that LMH modified its Admission and Continued Occupancy Policy (ACOP) to drastically improve the accessibility of housing for those who have a criminal record.

LMHA and TLCHB are not the only organizations of their kind to have entered close collaborations. The U.S. Interagency Council on Homelessness recommends local partnerships between Continuum of Care organizations and public housing authorities. Additionally, the City of Toledo, Board of Lucas County Commissioners, and the MHR SB all maintain seats on the TLCHB Board of Directors. By working together, our community has been able to better leverage resources toward the elimination of homelessness

### **Leveraging Housing Resources**

The CoC participated in the development and creation of Toledo Together: A Guiding Vision and 10-Year Action Plan for Housing, which serves as the comprehensive housing strategy and was developed in partnership with the City of Toledo Department of Housing and Community Development and Enterprise Community Partners, Inc. Toledo Together was created through an extensive engagement process guided by the Comprehensive Housing Strategy (CHS) Advisory Group (inclusive of a vast array of CoC and community stakeholders) and supported by several engagement activities, including focus groups, stakeholder interviews, surveys, and public meetings. This effort established a unified vision for housing investments in the City of Toledo and a roadmap to achieve this vision over a 10-year period.

Based on the analysis completed for Toledo Together, a core set of housing needs emerged: 1) limited housing diversity; 2) vacant properties; 3) rehabilitation and repair of owner-occupied homes; 4) limited supply of rental homes; 5) potential loss of affordable rental homes; 6) more pathways to homeownership; 7) inequity in housing outcomes; 8) inequity in neighborhood conditions; 9) barriers to residential development. All these housing needs adversely impact the ability of individuals or families experiencing homelessness to access appropriate housing opportunities.

In general, demographic trends in Toledo are shifting away from family households to single-person households, with the average household size declining over time. These trends suggest a need for a range of housing options in terms of type, price, and household lifestyle. However, most homes in Toledo (65 percent) are single-family detached and most of Toledo's land is zoned for this type of development. As a result, Toledo has a large supply of single-family homes with few available housing options. Two out of five family homes are occupied by one person. Single-person households make up 37 percent of all households in Toledo, while homes designed to serve them (studio and one-bedroom units) account for only 14 percent of the city's housing supply.

Toledo lacks enough homes for extremely low-income individuals and families (equivalent to \$17,250 annually for a 2-person household according to HUD-defined income categories). There is a shortage of 12,705 affordable and available rentals for extremely low-income renter households. In other words, for every 100 extremely low-income renters, only 35 units are affordable and available. Most of these units are concentrated in neighborhoods that already face high levels of vacancy and poverty rates among households. The overall shortage, coupled with small increases in rents and a demand for lower costs units among higher-income renters, makes it increasingly difficult for extremely low-income households to compare to other renters to find affordable homes.

The CoC has also conducted a participatory mapping and gaps analysis process, which relied heavily on input from individuals with lived expertise. Key findings of the gaps analysis identified the following needs: 1) access

to and information about permanent supportive housing options across the housing continuum, 2) availability of housing options for households with children and affordable housing options that are available and accessible for individuals and families with extremely low income.

As it relates to housing resources, the City of Toledo has led the community in efforts to diversify funding sources to support housing activities and efforts to increase local affordable housing projects' competitiveness for funding, including the Low-Income Housing Tax Credit (LIHTC) awarded by the Ohio Housing Finance Agency (OHFA). Prior to 2021, Toledo had only received a small number of awards to finance subsidized housing development from OHFA in the preceding decade.

In 2021, the City of Toledo issued a Notice of Funding Availability (City NOFA) for Affordable Rental Housing, Permanent Supportive Housing, and Non-Congregate Shelter Projects. The City NOFA made available approximately \$16,000,000 million of American Rescue Plan Act (ARPA), Home Investment Partnerships Program (HOME), and HOME American Rescue Plan (HOME-ARP) funds to support the acquisition, new construction or rehabilitation of affordable rental housing, permanent supportive housing, and non-congregate shelter projects. The Board of Lucas County Commissioners has added an additional \$13,400,000 million through various streams to this housing development pipeline. This represents an unprecedented investment into the housing development pipeline that will result in no less than 600 new housing units across the community, including a projected 200 new single-site permanent supportive housing units in Lucas County over the next 5 years.

Since the implementation of Toledo Together, our community has already seen a significant increase in the number of OHFA awards we have received. In both 2021 and 2022, the CoC provided a primary prioritization for Toledo Warren Commons and Park Hotel PSH respectively for the competitive 9% LIHTC. Both priority projects were awarded 9% LIHTC and are applicants for funding through the Special NOFO. Additionally, the CoC has worked with the City of Toledo and Unison Health to purchase an existing multi-family apartment complex and transform that property into permanent supporting housing. Unison Health is also an applicant through the Special NOFO.

### **Development of New Units and Creation of Housing Opportunities**

The CoC has actively advocated for and provided support on three new single site Permanent Housing projects in Lucas County, which will add a total of 111 one- and two-bedroom single site PSH units to Lucas County by 2025. All three of these PSH projects are leveraging housing units for 100% of the units in the project.

Warren Commons: Upon construction in 2023, Warren Commons will provide forty-six (46) one-bedroom units of permanent supportive housing prioritized for individuals who are homeless and disabled by mental illness, substance abuse, dual diagnosis and/or a physical disability. The population served will have incomes at or below 30% AMI as required by the United Supportive Housing System (USHS). Warren Commons will be operated by TASC of Northwest Ohio, Inc. (TASC), which was established in 1992 to serve criminal justice-involved populations, providing intervention services to high-risk adult and juvenile ex-offenders. TASC is Ohio Department of Mental Health and Addiction Services (OMHAS) certified and accredited by the Commission on Accreditation of Rehabilitation Facilities International (CARF). Since 2008, TASC has successfully managed a HUD permanent supportive housing project utilizing scattered sites. Over the years, TASC has developed a level of trust and accountability with numerous landlords that are receptive to providing housing to individuals with addiction issues and ex-offenders, regardless of their criminal history, if TASC is involved and providing support services. Utilizing additional scattered sites, in partnership with OMHAS and the Corporation for Supportive Housing (CSH), TASC successfully houses high-risk individuals and provides case management and other support services for individuals exiting incarceration and returning to Lucas County. TASC faithfully adheres to the Housing First model and is in the process of securing Trauma Informed Certification. TASC has been a sub-recipient of CoC funding for over a dozen years. TASC has leveraged

funding from Medicaid, MHR SB, OMHAS, and CSH to manage its programs and provide appropriate supportive services for a HUD project. Additionally, TASC has formal working agreements with New Concepts and the Zepf Center for behavioral health services.

With the assistance of Community Housing Network (CHN) developers, TASC has been awarded Low Income Housing Tax Credits (LIHTC) and has leveraged that award to attract additional construction assistance from State and local funders. TASC will contract with National Church Residences for Property Management including around-the-clock (24/7) front desk operation. NCR has a proven track record of successful Medicaid billing and utilization. Lucas County Metropolitan Housing (LMH), the local housing authority has committed to 46 Project Based Vouchers. TASC currently has LSWs on staff that can immediately provide services until Warren-specific staff is hired. TASC also has staffers who are comfortable navigating HMIS. With these stop gaps in place, Services will immediately be available to serve the prospective residents and there be no lapses in the provision of services. Residents at Warren Commons will have access to services rooted in Housing First principles: professional and individualized supportive services including psychiatric services, medication monitoring, health services, employment services, assistance with financial stability, individual counseling, and substance abuse treatment. These services can be billed to Medicaid. This will be the first PSH built in Toledo since 2008.

Park Hotel: With construction scheduled to begin in 2023, the Park Apartments will offer 45 units of safe, permanent supportive housing to transition aged youth (18-24 years old) with a certified disability. It will serve our community's highest-need youth experiencing homelessness. This population will benefit from a non-time limited supportive housing approach with youth-centered services, a model previously unavailable in our community and need demonstrated by local data.

Lucas Housing Services Corporation (LHSC), along with its parent/affiliate organization Lucas Metropolitan Housing (LMH), have extensive experience in utilizing federal funding for the purposes of development and operations of supportive housing. LMH and LHSC supplement their housing opportunities with a robust Resident Services Department which provides day-to-day support for the over 18,000 residents it serves. Services are offered to youth, families, seniors, and individuals with disabilities and include (but are not limited to): job training, education, physical fitness and health supports, supportive services, and financial coaching. Harbor, LHSC/LMH, National Church Residences, CHN, and the CoC have entered a Memorandum of Understanding and will work together to provide true supportive housing, whereby property management works alongside a robust supportive services model to support all participants regardless of their needs or history. The Continuum of Care will certify eligibility and make appropriate referrals to the program.

Funding for demolition, construction, and ongoing rental subsidies has been secured through a combination of ARPA and LIHTC funding. Youth input into design features has been solicited and implemented. Construction is scheduled to begin in 2023 and a task force has been convened to begin service planning. Tenant-based vouchers will be available for positive exits.

Whitney Manor: In August 2022, Unison Health purchased a 20-unit property, Whitney Manor, which the agency intends to rapidly utilize as PSH units before the end of the year. Unison Health is a formal partner with TLCHB in the No Barriers Housing Choice Voucher program. This project was purchased with funds allocated by the City of Toledo and will add 20 units for individuals experiencing chronic homeless in Lucas County.

Additionally, TLCHB has been accepted into the Corporation for Supportive Housing 2022-2023 Opening New Doors Institute along with LMH and Cherry Street Mission Ministries, the largest singles adult shelter in Northwest Ohio. This five-month intensive training assists development teams with efficiently creating successful project proposals to increase the availability of supportive housing in our community. While still in the concept phase, LMH and CSMM intend to propose a 40–50 unit PSH project that will integrate into its current services and provide much needed housing options for single adults experiencing chronic homelessness.



## Leveraging PHA

Lucas Metropolitan Housing (LMH) is the public housing authority serving Lucas County, Ohio. The agency provides housing for nearly 18,000 individuals on an annual basis through its 37 public housing developments and its management of the Housing Choice Voucher program (Section 8). Through its public housing developments, LMHA manages 2,633 units of housing. Through the Housing Choice Voucher program, LMHA administers 4,698 vouchers which subsidize rental payments for low-income families obtaining housing through private market landlords. In addition to housing, LMHA provides an array of family self-sufficiency services to its residents through its own staff and partnerships with over 17 outside nonprofits and governmental agencies. To promote homeownership and asset-building, LMHA administers 61 rent-to-own units for its residents. It also manages 191 market-rate housing units in the community. LMHA has an annual budget of approximately \$70 million per year and a staff of approximately 140.

LMH has greatly expanded its capacity to support greater housing stability in Toledo and Lucas County. It has established a Homeless Preference on its waiting list, which allows homeless individuals to receive priority consideration for housing. It secured a highly competitive \$2.3 million Jobs Plus grant from HUD to bring intensive workforce development services, financial coaching, and other supportive services to several of its housing developments in East Toledo.

In 2020, LMH updated its Administrative Plan to change the total number of Supportive Housing Vouchers and create the No Barriers Housing Voucher Program (housing first vouchers) dedicated to persons experiencing chronic homelessness. In 2020 and 2021, LMH allocated 35 and 30 vouchers to the Housing First voucher program for a total of 65. TLCHB worked with LMH and Unison Health to manage the No Barriers Housing Initiative and manage utilization of the specially designated Housing Choice Vouchers to individuals who have been identified as chronically homeless through adherence to Housing First principles. To date, the program has housed over 60 individuals formally experiencing chronic homelessness. TLCHB expects an additional allocation as this special voucher program nears a 92% utilization rate.

The No Barriers Housing Program will continue to serve as a vehicle for all CoC or ESG-funded providers to access tenant-based vouchers for individuals or families experiencing chronic homelessness. All partners that offer permanent supportive housing-oriented supportive services will have the opportunity to leverage this special voucher program as either the primary form of housing subsidy for their program participants or as a secondary option if their project applications include a request for rental assistance.

LMH, along with its non-profit affiliate LHSC, is partnering with the Lucas County Juvenile Justice Center, the CoC, and other social service agencies to implement The Bridges to Independence and Success (TAY) Pilot program. This pilot program provides campus like housing and wrap around services to homeless individuals ages 18 to 21 that have aged out of the Lucas County Juvenile Justice Center. The program assists participants with gaining skills to help them have a positive transition into early adulthood and enable them to live a productive and successful life.

In 2021, LMH worked with the court system, and advocacy groups like the Lucas County Re-Entry Coalition and The Ridge Project, to assist individuals who have been in the criminal justice system find housing through a dedicated set-aside of 20 vouchers. LMH is partnering with the Hospital Council of Northwest Ohio to continually assess the need of providing rental subsidy to reduce risk factors for infant mortality.

Through the Getting to 1 Through Housing initiative, LMH works to increase housing stability of low-income families experiencing homelessness or unstable housing who are either pregnant or have a child(ren) 12 months of age or younger. Twenty-five additional vouchers were awarded in January 2020 and 40 additional vouchers were added in March 2021 for a total of 90 vouchers allocated to this project.

On March 16<sup>th</sup>, LMH amended the Administrative Plan to add additional language regarding administering 123 Emergency Housing Vouchers. In August 2021, TLCHB entered into a service contract with LMH to coordinate services to be provided to eligible EHV individuals or families. In consultation with LMH, TLCHB consulted with CoC and community stakeholders to determine an equitable prioritization and ongoing evaluation process to ensure appropriate referrals for eligible individuals and families. Additionally, TLCHB has served as a primary agency to coordinate with community resources and service providers to support housing search assistance as needed consistent with HUD Notice PIH 2020-15. All 123 EHV's are currently "shopping" and our community has achieved a 63% cumulative utilization rate to date.

LMH has provided the local CoC with a letter committing to actively support, engage, and collaborate with the CoC in its planning and subsequent implementation of the Stability Vouchers, which will supplement existing voucher programs that serve those experiencing homelessness or housing instability.

### **Landlord Recruitment**

Landlord recruitment has never been more important, not just to add housing options, but to prevent an increase in unsheltered homelessness and additional strain on a system with limited resources. The CoC's Eviction Prevention Partnership, a multi-agency consortium comprised of eleven local agencies and organizations dedicated to providing a holistic approach to eviction prevention, has served over 100 households in its first six months of operation. TLCHB has created a full-time Eviction Prevention Coordinator position, increasing landlord recruitment through its ability to rapidly avoid eviction, provide financial assistance, and engage in one-on-one conversations with landlords and tenants. These conversations explain programmatic processes both within TLCHB and with other community resources, negotiate alternatives to legal evictions, refer to partners within the Eviction Prevention Partnership, and provide basic mediation and problem-solving between tenants and landlords. Since implementation of this program, TLCHB has seen an increase in landlords previously served through this program proactively reaching out to the eviction prevention coordinator to avoid eviction with other tenants.

TLCHB and LMH have established a joint Landlord Engagement Project (LEP) to work collaboratively within Lucas County's homelessness crisis response system to a) identify housing opportunities for households experiencing homelessness, both individuals and families; and b) coordinate with landlords and property managers to more immediate access to housing opportunities and promote housing stability for individuals and families with housing needs. The LEP seeks to create a collaborative partnership among landlords, property managers, participating human services agencies and household experiencing homelessness or housing insecurity.

TLCHB has created a Landlord Engagement Specialist position internally to develop and implement the Landlord Engagement Project utilizing HUD's Landlord Engagement & Recruitment Desk Book and other best practices. The Landlord Engagement Specialist will refine and maintain a database of landlords, landlord rental criteria, and vacancies to ensure that providers of tenant based RRH and PSH who participate in the Coordinated Entry System have immediate access to available units for the individuals or families that have been prioritized and referred to be housed. The Landlord Engagement Specialist will also play a vital role in ensuring immediate access to and rapid utilization of all existing and future housing choice vouchers leveraged to provide RRH or PSH services to individuals or families experiencing homelessness.

Through support from the Coalition on Homelessness and Housing in Ohio (COOHIO), TLCHB established a Landlord Risk Mitigation Fund in January 2021 to encourage private landlords to work with homeless-assistance providers and rent to households experiencing homelessness with more severe service needs, prioritizing those with histories of chronic homelessness. Eligible activities or expenses may include extraordinary damages in excess of the security deposit; extraordinary cleaning or pest-control costs; delinquent rent up to one month; rent exceeding Fair Market Rent, and other costs required to recruit or retain landlords.

LMH established a Landlord Risk Mitigation Fund funded by the Board of Lucas County Commissioners that mirrors TLCHB's existing program in 2022.

### Leveraging Healthcare

The CoC has a strong history of collaborating with primary and behavioral healthcare providers in outreach, shelters and housing programs and has submitted several projects through the Special NOFO which would greatly increase the scope of those activities for people experiencing unsheltered homelessness including a medical street outreach program through ProMedica, one of the largest comprehensive healthcare providers in Lucas County.

**Housing First in PSH:** Beginning in 2017, the Mental Health and Recovery Services Board (MHR SB) and the CoC set out to develop and implement a housing first framework for PSH. This collaborative effort culminated in the creation of the No Barriers Housing Core Committee and established intersystem prioritization for individuals and families experiencing chronic homelessness. In 2018, MHR SB identified "reducing chronic homelessness for individuals with behavioral health issues" as a priority outcome for the public behavioral health system (MHR SB, "Priority Outcome Measures," 2018). Subsequently, the MHR SB issued a Request for Proposals seeking to fund an Ohio Department of Mental Health and Addiction Services-certified agency(ies) to serve chronically homeless individuals using Housing Navigators and Housing Stability Managers. Unison Health was awarded the contract after responding to the RFP successfully. The scattered-site PSH program operated by Unison Health has set the standard for PSH programming with a high fidelity to housing first.

**Homelessness Medical Respite Program:** The CoC is partnering with Cherry Street Mission Ministries to pilot a medical respite program with 6 beds (3 female and 3 male beds) to better serve persons experiencing homelessness and who are discharging from local hospitals or otherwise have significant underlying chronic health conditions. Safe, undisrupted recovery leads to better health outcomes. Medical respite programs have been shown to contribute to a reduction in hospital admissions, increased access to primary care and health education for program participants, and costs 5-10% of the cost of an average hospital day. Services will include clinical care, case management, and supportive relationships to address underlying barriers and create a bridge to permanent supportive housing. With Cherry Street Mission Ministries as the project leader, the collaborative workgroup supporting this project includes TLCHB, Unison Health, Neighborhood Health Association (FQHC), Mercy Health, and ProMedica. The CoC plans to expand upon this initial pilot program.

**Zepf Center Crisis Care:** Crisis Care is an all-encompassing behavioral health care provider that operates 24 hours a day and 365 days a year by qualified mental health professionals. The Crisis Stabilization Unit is a modern, clean, and therapeutic environment that provides voluntary clients with stabilization. This home-like setting could include administration of psychiatric medications as well as individualized counseling, recreation therapy, peer support, and group therapy. The 23 Hour Observation Unit provides up to 23 hours of observation for clients that have an identified need for stabilization while also functioning as a sobering center for clients that may not need hospitalization. The walk in Psychiatric Urgent Care provides services that allow patients to access a mental health and medical professional without an appointment. Prescribed medications can be obtained the same day and follow up mental health services for continued medication management is also available. Crisis Care also provides emergency services and mobile response and stabilization services. The Zepf Center manages Crisis Care and is a formal member of the CoC. All CoC collaborate on a regular basis with Crisis Care.

**FQHC Partnership:** The lead agency and virtually all Coc partners maintain both formal and informal relationships with Neighborhood Health Association (NHA), which is one of our FQHC's. NHA's Mildred Bayer Clinic for the Homeless is located centrally to downtown Toledo, several emergency shelters, and the TLCHB office and can accept referrals for anyone living on the street, staying in a shelter or transitional

housing, or doubling up. Our CoC can provide referrals to Mildred Bayer for primary care, dental, vision, and other healthcare services, including COVID-19 testing. Most forms of insurance are accepted, including Medicaid and Medicare, and no one is turned away for an inability to pay. Mildred Bayer also offers hygiene, clothing, private restrooms, and showers for those who wish to use them.

**Lucas County Guardianship Services Board:** The CoC partners closely with the Lucas County Guardianship Services Board ("GSB"). The GSB's mission is to serve the citizens and residents of Lucas County, Ohio, by developing and implementing a quality program of adult public guardianship services to offer to as many of the developmentally disabled and otherwise qualified individuals of Lucas County residents requiring guardianship services for whom such adequate services are not otherwise available. The GSB serves as guardian of the person to qualifying Lucas County wards for whom it is appointed as guardian by the Lucas County Probate Court. The GSB works with the Lucas County Mental Health and Recovery Services Board, TLCHB, other CoC partners and the Lucas County Probate Court to achieve their common goals of an improved quality of life for its adult wards through a quality public collaboration. The GSB serves as a critical support in engaging those experiencing chronic homelessness, especially those that remain unsheltered.

**Toledo Lucas County Health Department:** In March 2020, Lucas County established an Emergency Operation Center (EOC) and incident command system in order to achieve community-wide coordination in response to the COVID-19 pandemic. TLCHB served as the liaison for the CoC and all partners throughout the housing continuum. TLCHB attended weekly, if not daily, Situation Report meetings and disseminated all new information provided to CoC partners. In coordination with TLCHB, the Lucas County EOC established a comprehensive donation management and disbursement process that provided access to critical personal protective equipment, hand sanitizer, cleaning supplies, and other items necessary to mitigate the spread of COVID-19. TLCHB regularly worked with the EOC Donation Center to source PPE and other needed resources on behalf of CoC emergency shelters and other homelessness service providers. TLCHB joined the Board of Lucas County Commissioners, the Lucas County Mental Health and Recovery Services Board, Lucas County Children Services, Lucas County Board of Development Disabilities, and others in establishing an Isolation & Quarantine Hotel (I & Q Hotel) for the benefit of staff and program participants for all partners within each system. The partners shared costs and procured a hotel for a period of 4 months. TLCHB supported staffing needs and coordinated food, transportation, and other needs of individuals or families utilizing the I & Q Hotel. After the 4-month period, the hotel operated opted out of the contract. Since that time, TLCHB and partners have continued to utilize emergency hotel / motel resources as our CoC's main tool to mitigate the spread of COVID-19, especially for the CoC's congregate emergency shelters. In addition to PPE and other needed resources, TLCHB has regularly sourced and disbursed COVID-19 tests to ensure safe intake procedures are maintained and access to need resources remains immediate. The CoC coordinates system-wide vaccination clinics available all program participants and/or staff for all CoC partners and stakeholders.

**Social Determinants of Health:** The CoC coordinates closely with our local hospital systems through the lens of social determinants of health. For more than 10 years, ProMedica has pioneered efforts and has become an industry leader in thought, innovation, and action in addressing the social determinants of health (SDOH). ProMedica's National Social Determinants of Health Institute seeks to create healthier people and communities. In 2020, the ProMedica National Social Determinants of Health Institute issued a Request for Proposal for services that address 1) education & training, 2) health & wellness, 3) jobs & finances, 4) stable housing, and 5) basic needs. Multiple CoC providers were awarded funding, including Family House. Family House is an applicant for the Special NOFO.

**Additional CoC Healthcare Partnerships:** A vast majority of CoC providers and applicants to the Special NOFO also maintain formal and informal relationships that effectively leverage healthcare resources.

- Family House and Leading Families Home, our largest family shelter providers, possess formalized referral agreements with behavioral and substance use treatment services and/or in house licensed social workers and mental health specialists and offer these services to all participants who qualify.
- Cherry Street Mission Ministries has applied for a project through the Special NOFO and would be integrated into the CES for the first time, bringing with it strong healthcare partnerships with two mental health agencies and Mercy Health, one of the two largest healthcare providers in Toledo-Lucas County.
- St. Paul's Community Center has agreements with several primary and behavioral healthcare providers within close proximity and receives significant funding through the MHRSB.
- The Zepf Center currently operates the region's only youth drop in emergency shelter and conducts street outreach for youths experiencing homelessness. Zepf, a community-based behavioral health clinic with over 40 years of service in Toledo. Zepf provides a wide array of services, including adult, child, and adolescent mental health, addiction treatment services, integrated care. Zepf also partners with Neighborhood Properties, Inc. (NPI), the largest PSH provider in the CoC, to operate the Homeless Outreach and Person-centered Engagement (HOPE) Project. This project works with individuals and families experiencing homelessness who have a co-occurring mental health or substance use challenges to attain housing while improving quality of life through attaining permanent housing, and linkage to wraparound services, vocational services, and community resources.
- Neighborhood Properties Inc., the largest PSH provider currently funded through the CoC, links all tenants who qualify to mental and physical healthcare providers funded through Medicaid with staff providing assistance with applications and transportation to appointments. NPI has a formal MOU with Talbot Health Services to provide mental and behavioral health services should their New Hope program be funded through the Special NOFO. Leading Families Home and St. Paul's Community Center also offer re-housing programs with formal partnerships with physical and behavioral healthcare providers.
- TASC's Toledo Warren Commons holds multiple agreements with mental health and substance use disorder treatment providers.
- National Church Residences - Commons at Garden Lake (CAGL) possesses a commitment from the VA Ann Arbor Healthcare System, which has committed to providing primary and behavioral healthcare services to all 60 resident veterans at CAGL, valued at \$3.96 million over three years.
- Lucas Housing Services Corporation's Park Hotel PSH has formally partnered with Harbor Behavioral Health as a subrecipient of the Special NOFO to provide Medicaid eligible, accredited supportive services on-site through three case managers and one peer support specialist, who will provide trauma-informed, youth oriented mental health counseling services and case management, behavioral health counseling services, financial literacy, education connections, health promotion and wellness, and life skills training onsite. Harbor will also be able to provide direct referrals to offsite mental health and substance use disorder services.
- ProMedica has submitted a supportive services project to create a street medicine team to engage people experiencing sheltered and unsheltered homelessness and those at risk of homelessness throughout areas of persistent poverty in Lucas County consisting of a nurse, two community health workers, and a peer-support person who has experienced homelessness. ProMedica is the largest acute care hospital in Toledo, with extensive research and programs addressing the social determinants of health and are aggressively committed to eliminating discriminatory and historically inequitable health practices and outcomes based on these determinants. The ProMedica Street Medicine team will aim to identify and engage unsheltered individuals who are hesitant to pursue traditional medical care in an effort to prevent adverse health outcomes and improve overall health. If funded, this project would allow the CoC to greatly expand its outreach for those experiencing unsheltered homelessness by integrating one of Lucas County's largest healthcare providers into the CES. In addition to vastly increasing the scope of street and shelter medical outreach in Lucas County, ProMedica would be able to leverage over \$1.5 million of cash match and in-kind resources through its Ebeid Neighborhood Promise Partner Programming, which

addresses social determinants of health, particularly as they relate severe chronic medical conditions and its impact on people experiencing unsheltered and sheltered homelessness with severe service needs.

### **Current Strategies to Identify, Shelter, House Unsheltered Homeless**

#### **Current Street Outreach Strategy**

The CoC works with several key stakeholders to coordinate street outreach efforts in our community. All street outreach efforts are collaborative in nature and the CoC seeks to ensure equitable access to outreach services and prioritization of those experiencing chronic homelessness. The CoC has fully integrated all street outreach efforts into the local coordinated entry system. Referrals from street outreach partners help to create a common By Name List to allow for equitable referrals to all resources within the CoC or broader community. Resources are prioritized following the framework of HUD's Order of Priority for PSH. Outreach teams record all relevant data via HMIS. The CoC's Race Equity and Access Core Committee informs CoC Street Outreach strategy, policies, and procedures to ensure culturally appropriate engagement and communication strategies across all intervention types. The CoC centers all policy considerations and planning activities around the voice of our lived expertise advocates and internal system experts. Street Outreach Teams include:

**Neighborhood Properties, Inc. PATH Team**, which holds the Substance Abuse and Mental Health Services Administration (SAMHSA) Projects for Assistance in Transitioning from Homelessness (PATH) grant locally and is CoC funded as well. PATH is a formula-based program, designed to support assertive outreach, a known effective technique to support service delivery to individuals with severe mental illnesses (SMI), co-occurring SMI and substance use disorders, and persons experiencing homelessness or at imminent risk of homelessness. PATH helps participants navigate documents, applications, and appointments needed to get housing and treatment. PATH participants are encouraged to connect to local social services, health, and community resources and are eventually linked to housing. PATH typically works with a person for 90 days, with the end goal to identify and guide homeless individuals to supportive housing and mental health care.

The CoC regularly coordinates with NPI's PATH team for community-wide rapid resolution efforts where individuals may be displaced (encampments, hotels closing, code enforcement). This team proactively and reactively responds to needs by canvassing our geographic area daily. They interact with individuals on the streets, in encampments, in parking lots/cars, under bridges, behind shopping centers, and in other areas of high concentration of unsheltered homelessness. During engagement, they survey the individual to assess needs and vulnerabilities as well as determine willingness to engage. Wherever possible, they offer immediate needs (food, blankets, hygiene supplies) as well as a connection to temporary shelter, mental health care and substance abuse support if needed, and ongoing case management. PATH's outreach covers all of Lucas County but often is focused in the urban downtown area given the heavier concentration of unsheltered homelessness.

**The Zepf Center Safety Net's Street Outreach Program** engages runaway youth in need. Zepf provides crucial services to the community and operates the only youth emergency drop-in shelter in Lucas County for youth 17 years of age and younger. Zepf has been performing youth-oriented street outreach since 2019, providing services for runaway and homeless youth and youth at-risk for trafficking. In addition to providing outreach on the streets and other spaces where youth congregate, this funding also supports the area's only Drop-in Center that specializes in the needs of Runaway and Homeless Youth. During the COVID-19 pandemic, Zepf Center maintained services to the community, including keeping Safety Net open and keeping the SOP team out in the community. Safety Net works in collaboration with the Lucas County Human Trafficking Coalition, the Partners Against Trafficking in Humans (PATH) Program, and the Toledo Runaway Task Force. The SOP actively engages with youth experiencing homelessness with the intent of building supportive relationships, providing meaningful advice and support, and enhancing the possibility that youth will engage in services to exit homelessness. The SOP utilizes nonjudgmental engagement on the street and through social media and connections to other youth-centric organizations, has a visible presence at community events, and utilizes peer input to locate and assist youth who have been reluctant to engage.

## **Current Strategy to Provide Immediate Access to Low-Barrier Shelter and Temporary Housing for Individuals and Families Experiencing Unsheltered Homelessness**

The CoC has established and maintains a Coordinated Entry System (CES) to coordinate and manage the homelessness crisis response system's resources that allows CoC partners to make consistent and equitable decisions from available information to connect people efficiently and effectively to interventions that will rapidly end their homelessness. The CES Written Policies and Procedures comport with all requirements outlined in HUD Notice CPD-16-11, HUD Notice CPD-17-01, HUD's Coordinated Entry Policy Brief, ESG Program Interim Rule, and CoC Program Interim Rule.

Persons at-risk or experiencing homelessness may access the CES in a variety of ways; however, each pathway ultimately involves connecting households to a single, centralized point for screening, diversion, and referrals to temporary shelter. United Way 2-1-1 serves as the main access point for all persons presenting as homeless or at risk of homelessness. All CoC rapid re-housing, permanent supportive housing and homelessness prevention providers direct walk-ins and other inquiries to 2-1-1 to access the CES. United Way 2-1-1 is a free, 24/7, 365-day health and human service resource available to anyone in Lucas County. This centralized system utilizes a combination of United Way 2-1-1 Community Resource Navigator Specialist staff (CRNS) and Coordinated Entry (CE) specialists. CRNSs are trained to provide the centralized screening and to administer the modified VI-SPDAT. Once a client with a housing instability has cleared the initial screening for safety concerns, the call is elevated to CE specialists for Housing Problem Solving for diversion and homelessness prevention components. Households determined to be in-need of and eligible for temporary placement services are then referred to participating emergency shelter providers. All screening questions include culturally and linguistically competent questions to reduce cultural and linguistic barriers to housing and services for special populations, including immigrants, refugees, and other first-generation populations; youth; individuals with disabilities; and LGBTQ persons. All information pertaining to resources and services can be made available in accessible formatting and language upon request.

If the CE specialists are unable to divert or prevent homelessness, they review the modified VI-SPDAT results, bed availability at the appropriate shelter(s), and any waitlist and temporary shelter criteria before authorizing a temporary shelter placement or waiting list referral. In filling empty beds, the CE specialists will identify the highest priority household at the time of the bed opening using the order of priority from the VI-SPDAT. When the CE specialists will contact the next highest prioritized household and offer available options. If a household chooses to not take advantage of any offer, the CE specialists will document the decline in HMIS; however, this will not impact the household's ability to receive future offers. With an accepted offer, the CE specialist will contact the temporary shelter agency and present them with the referral. If a provider determines that a referred case is ineligible or inappropriate for their programs, Centralized CE Approach and that provider must work jointly to make a more appropriate referral. The CE specialists will also provide HMIS access for the referred agency. Transportation assistance may be required and provided in some cases.

As a response to the need for immediate shelter during the COVID-19 pandemic, TLCHB funded temporary hotel/motel stays and developed guidelines for the implementation of this programming. Unsheltered and high-risk households, as well as households with at least family member who had tested positive for COVID prior to intake into emergency shelter, were able to access these hotel/motel services as an expansion of the Coordinated Entry system. TLCHB coordinated CES and shelter services to ensure that households were able to access food and CES services, including housing assessments and other needs typically provided by emergency shelters during the first two years of the COVID-19 pandemic.

In October 2021, TLCHB implemented Housing Problem Solving into the front end of the CES with the goal of reducing the amount of time households with remained on the community shelter waitlist, particularly households experiencing first-time homelessness and those less severe service needs. HPS works by diverting

people from traditional CES resources through problem solving conversations, referrals to community resources, and the limited use of flexible financial assistance to overcome one-time barriers. From June 2021 to June 2022, the CES saw a 37% decrease in individuals and households on the Community Shelter Waitlist, even in light of the dramatic increase in the shelter waitlist beginning in August 2021 and continuing into 2022. Remarkably, there was a 65% decrease in the Community Shelter Waitlist from August 2021 to June 2022. These results indicate that, even with a dramatic increase in homelessness after the expiration of the federal eviction moratorium in September 2021, HPS, in conjunction with the CoC CES, was effective at reducing the community shelter waitlist.

### **Current Strategy to Provide Immediate Access to Housing**

The CoC uses the Service Prioritization Decision Assistance Tool (SPDAT) as the local standardized assessment tool to determine the level of housing assistance appropriate for each household. The SPDAT generates a recommendation for referral to PSH, RRH, or SSO programs. The SPDAT is completed with the household by a case manager, CE Specialist, or other professional trained by the CoC.

Once the SPDAT or F-SPDAT has been completed, the CoC accepts referrals through the Community SPDAT By-Name List Referral Form. The TLCHB Referral Specialist is responsible for prioritizing, monitoring and maintaining the Community SPDAT By-Name List. Individuals or families on the Community SPDAT By-Name List are prioritized and referred to available housing opportunities following HUD's Order of Priority for PSH.

Once a referral has been made, TLCHB's Landlord Engagement Specialist will then work with the Referral Specialist to match individuals or families that have been referred to a participating scattered-site supportive housing program with an available opening with one of the CoC's participating landlords when possible. If there are no units identified at the time of referral, the Landlord Engagement Specialist will support the participant and their case management team in the housing navigation process.

Additionally, TLCHB implemented the Housing Problem Solving (HPS) Program into the CES to address bottlenecks in housing referrals caused by pandemic. The implementation of this program was a response to an urgent and increasing need in our community to provide rapid resolutions, diversion, and homelessness prevention. The program model is designed to divert households with shorter histories of homelessness and less severe service needs away from entering the homelessness system by problem solving on the front end of Coordinated Entry, thus preserving limited supportive housing resources for those with longer histories of homelessness and severe service needs. This program can assist in reducing the barriers to rapid and stable housing by providing assistance with security deposits, utility arrears, and associated move-in costs that are often not covered by traditional housing resources. HPS is able to complement traditional housing programs for those with most severe service needs to increase efficacy and efficiency by addressing barriers as well as working as a stand-alone resource available to all members of the community experiencing housing instability or homelessness who may not otherwise be able to access traditional housing resources. TLCHB has applied for a SSO-CE project in the Special NOFO to expand HPS beyond the front end of the CES and into shelters and throughout the community to rapidly assist households move out of homelessness and into permanent stable housing that fits their level of service needs, preserving traditional supportive housing resources for individuals with more severe service needs and longer histories of unsheltered homelessness. TLCHB also contracts with Leading Families Home, a CoC housing provider, to perform housing inspections and rent reasonableness when required for RRH or PSH scattered site housing, making the process from application to move-in more efficient.

### **Updating the CoCs Strategy to Identify, Shelter, and House Individuals Experiencing Unsheltered Homelessness with Data and Performance**



In 2021, CoC established a OH-501 CoC Data Warehouse in partnership with Simtech, Inc. that allows immediate access for our partners and the public to review system data. The CoC maintains multiple dashboards including:

- 1) **System Performance Measures Dashboard** provides annual metrics based on HUD's System Performance Measures, allows for year-to-year analysis, and allows for broad, entire system performance monitoring.
- 2) **Project Performance Dashboard** provides a visual representation of HUD Annual Performance Reports, data that is unique to the project level, and best for peer-to-peer evaluation of projects.
- 3) **Community Performance Dashboard** provides the ability to customize time range, de-duplicated client counts, and best for looking at overview of community.

These dashboards make the review and analysis of system data more user friendly and provides a better platform to improve data quality and therein the CoC's ability to leverage existing data to better inform decision-making and service delivery. As HMIS lead, TLCHB is working with CoC partners to improve data quality, regularly sends out reporting and findings to agencies for guidance on resolving their project error rates, and to increase HMIS training opportunities. OH-501 Key Performance Indicators are updated annually and are monitored quarterly toward annual performance. Future planning around HMIS includes adjustments to assessments/screening criteria, the creation of a universal assessment leveraging HMIS data, and movement toward an Open HMIS system.

The CoC conducts two PIT Count per year which allows us to gain a snapshot of sheltered and unsheltered homelessness. Our CoC has seen an increase in the number of people experiencing unsheltered and chronic homelessness since 2018. This data has informed our strategy to increase permanent housing resources in the CoC and implement Housing Problem Solving to reduce waitlists for emergency shelter and housing resulting in more immediate access to resources for the unsheltered population.

NPI's PATH Street Outreach, which engages in daily street outreach and covers the entire geographic region, enters all program participants in HMIS and completes SPDATs to provide referrals to our CES housing prioritization list. From July 1, 2021 through June 30, 2022, PATH staff contacted 345 individuals, enrolling 208 into the program.

TLCHB currently has strong relationships with the local government, law enforcement, businesses and other community stakeholders, which alert TLCHB to unsheltered individuals, whom we can then engage in PATH services and enter into the CES. Toledo Metroparks staff have also been trained by TLCHB on how to provide access to 211/CE to unsheltered individuals.

If funded through the Special NOFO, the Cherry Street Mission Ministries SSO project and the ProMedica Medical Street Outreach will engage with additional people experiencing unsheltered homelessness and enter into HMIS, vastly increasing outreach, engagement, and data. CSMM is the largest singles shelter in Northwest Ohio and has not historically been a part of the CES. However, over the course of the past several years, CSMM has shown interest in integrating into the CES and submitted its first CoC project application to the Special NOFO. CSMM alone served over 1000 individuals in 2021 and, if this data were integrated into the CES, would be able to increase our understanding of homelessness in Lucas County and paint a clearer picture as to the service needs of individuals in our CoC. ProMedica's Street Outreach will be able to reach individuals who may be reluctant to participate in traditional homelessness services and build rapport to connect them to the CES formally, increasing our understanding of unsheltered or hidden homelessness.

### **Identify and Prioritize Households Experiencing or with Histories of Unsheltered Homelessness**

Individuals and families are assessed where they are and will be offered the following Street Outreach services through the NPI PATH Program as needed and appropriate: engagement, case management, emergency health

and mental health, and transportation services where they are otherwise not available in the mainstream. Based on the need of services population, Street Outreach projects assess, prioritize, and re-assess the need for essential services related to street outreach, and they continuously engage unsheltered persons and persons experiencing chronic homelessness (and most at risk of becoming chronically homeless), even if they repeatedly decline housing and services. When appropriate, based on the individual's needs and wishes, the referral to permanent supportive housing or rapid re-housing that can quickly assist the individuals to obtain safe, permanent housing shall be prioritized over the provision of or referral to an emergency shelter.

The CES will ensure that those with the greatest needs receive priority for housing and service provision and that no unnecessary barriers exist for individuals to receive assistance. The CoC has adopted a prioritization for individuals or families experiencing chronic homelessness should be given priority for non-dedicated PSH beds as vacancies become available through turnover. PSH renewal projects serving specific disabled subpopulations (e.g., persons with mental illness or persons with substance abuse issues) must continue to serve those groups, as required in the current grant agreement. However, the chronically homeless within the specified subpopulation should be prioritized for entry.

In addition to the CoC's two PIT counts each year, the CoC supports and gathers data for HMIS at a large outreach event called Tent City, which serves over 1000 individuals experiencing homelessness or poverty in NW Ohio during its annual three-day long event. This is an additional opportunity to engage the unsheltered population. TLCHB administers the ID Me Program, which provides birth certificate services, state ID, and social security cards free of charge for those who need vital documents to obtain housing. Data from the largest emergency shelter, Cherry Street, showed that over 50% of guests lacked vital documents. The ID ME Program ensures that individuals can secure necessary documentation and overcome potential barriers to housing more rapidly. Expanding street outreach through the projects submitted in the Special NOFO will allow our CoC to gain the trust and access to many more people experiencing unsheltered homelessness, integrating them into the CES, and allow us to connect them to housing via our standardized prioritization process.

### **Involving Individuals with Lived Experience of Homelessness in Decision Making**

The CoC centers all planning and strategic efforts around our partners who are individuals and families experiencing homelessness. In 2021, the CoC joined 6 other Ohio CoCs and the Ohio Balance of State as a collaborative applicant to participate in HUD's Coordinated Entry Equity Demonstration Round 2. The CoC's participation in this demonstration program has led to the establishment of a local Race Equity and Access Core Committee, which will work to center all CoC activities through an equity lens.

In August 2022, the CoC onboarded five Internal System Experts (ISE) to review, critique and guide new policies and procedures, as well as detailing challenges they have faced navigating the homeless crisis response system, for the REA committee and the CoC. Participation consists of at least one monthly meeting and an additional one-on-one with the REA liaison (Director of Inclusion and Access) both of which approximately last one hour. These experts are compensated for their participation (\$15 per hour up to four hours monthly). The compensation also includes their travel and prep time for each monthly commitment. Additionally, 28% of the employees employed by TLCHB have lived experience and we intentionally engaged people with lived experience for employment by removing education requirements when we can to increase our pool of diverse applicants with lived experience. All projects submitted for the Special NOFO will be required to incorporate participant feedback in service delivery and/or incorporation of people with lived experience in decision making.

### **Supporting Underserved Communities and Supporting Equitable Community Development**

TLCHB has developed the Race Equity Access Core Committee (REA), the overarching goal of which is to develop a better understanding of the impact racial equity has on homelessness and create policy recommendations for Continuum of Care leadership. Working with those with lived expertise, as well as CoC partners, TLCHB is committed to approaching an end to homelessness utilizing a lens of racial equity. The

initial REA committee first meeting was held June 24<sup>th</sup> of 2022 and consisted of the CoC and other community partners. This meeting established the foundation of goals and initiatives to address inequities based on race, ethnicity, age, gender identity, sexual orientation and other self and social identifiers.

Through the REA committee and utilizing HUD's CoC Racial Equity and Analysis Tool, our CoC analyzes system data to identify populations that are disparately represented and/or underserved within our homelessness system. This data demonstrates that people of color, particularly Black people, are considerably over-represented within populations experiencing homelessness in Lucas County. Black residents comprise 19% of the total population of the CoC, but 50% of the population experiencing homelessness in the 2021 PIT Count. We center our planning to address these inequities through input from our Internal System Experts and REA Committee to ensure that our CoC understands the needs and barriers of these underserved populations from those who are impacted by its inequities.

In May 2022, TLCHB hired a Director of Access and Inclusion to provide support for the advancement of inclusion and access throughout TLCHB and the local homelessness response system. This position is central to coordination and recruitment of Internal System Experts for the Lived Experience Workgroup as well. This position participates in several HUD equity committees and groups on a statewide and national level to establish procedures and approaches to address racial equity and discrimination among individuals and families that are unsheltered or have lived experience with homelessness who are currently transitioning into secured housing.

The CoC and all CoC-supported agency providers have adopted anti-discriminatory policies. All CoC partners are monitored on and required to follow HUD's Equal Access Rule. Consideration for shelter, transitional, RRH or PSH placement is unbiased by a client or family's racial make-up.

Diversity in agency-level and CoC-level decision making efforts weigh heavily in funding recommendations for both ESG and CoC programs, and participating agencies are expected to have leadership and management staffing set-ups that are reflective of the populations served. The CoC governing board is planning revisions to its governing policies to require more inclusive and reflective representation in its own Board makeup. The CoC is also planning a full CES analysis and review in 2022 to discern if the existing assessment tool (SPDAT) creates a disparate impact on different races within our system due to implicit biases. TLCHB has engaged in discussions with other CoCs on how they have implemented new assessment tools that result in a more equitable outcome for minorities within our system and has begun exploring alternative assessment tools not known to result in disparities. The CoC has discussed the data in the HUD race equity tool at nearly every CAC meeting this year to begin to familiarize local decision makers with a shared understanding of the existing status. In its work using the Housing First assessment tool, our CoC hopes to work with specific agencies to identify any policies and procedures that may be disproportionately affecting individuals of color. Finally, the CoC has taken every opportunity to engage with HUD tools and resources to address inequities in our system.

Housing Problem Solving (HPS) is a part of our current efforts to increase equity throughout the CES. HPS is not rooted in historically marginalizing practices and utilizes an equitable approach for all participants that is not contingent upon the same standardized assessment used for other housing resources, screening, eligibility, or prioritization and does not require significant financial resources. HPS techniques can be applied to any stage in the CES Process through open-ended, exploratory conversations designed to find solutions that are unique to the household's needs, resources, and housing stability goals. HPS solutions can act as standalone resolutions or as complements to existing programs. Of the 246 families served through HPS in our pilot year, the heads of household of these families were disproportionately female (65%), African American (67%), and very low income (32% under \$5000/year and 58% under \$15,000/year). Additionally, 52% of heads of household identified as having one or more chronic or disabling condition. TLCHB is pursuing funding opportunities to aid in the expansion of HPS throughout the CES as part of a permanent response to historically inequitable practices in the homelessness response and housing systems, including an SSO-CE project through the Special NOFO.