

CASE to Care Community Meeting July 23, 2009 – Break-out Notes - Final

Note – Below are notes recorded at break-out groups generated from the following or similar questions:

What will the Toledo / Lucas County Homelessness Prevention / Homeless Service Delivery System look like five years from now with all adequate resources and services in place and fully funded?

What barriers need to be overcome to get us there? What areas need attention? How does or doesn't the CASE Plan address this or get us there?

Community Engagement

Objective #1 - TLCHB

- Secure \$'s to neighborhoods to prevent unstable households
- Service map – 'where do I send someone in my neighborhood for services'
- Appropriate outreach intervention: trained counselors by neighborhood
- Increase TLCHB capacity to manage above

Objective #2 TAAEH

- Organization effectiveness is on the upswing however only as good as participants willing to do good work
- Educate stakeholders & utilize new skills identified
- Set broad standards for services
- Job-training to create stability for those at risk; small business engaged
- Service each other

Objective #3 Stakeholders

- Leverage resources / reduce duplication
- Paid staff to work with people
- Funding plan to sustain program
- Affordable housing (tax elements as a consideration)
- “ “ “ (part of a larger community agenda)
- Acknowledgement that homelessness needs to be addressed as part of the planning process
- Have a realistic time frame on \$'s
- Reduced paperwork – Centralized User Friendly System
- Dissemination of resources and information 'on the street' and neighborhood level
- Service funding that leads to transformation

See Consumer Group for comments on Objective #4)

Consumer Group

A consumer group (consumer) will begin meeting monthly as a committee of TAAEH.

In addition to organizing details, the committee will look at the three areas of need noted at break-out session: Transportation; Education (minimum-GED); Peer Support

Coordinated Services

Centralize & Consistent Intake: Necessary & Highly Valued

- Hand-off – clients access appropriate and effective services efficiently
- Mobile and include follow-up otherwise to move beyond being a ‘rescue-squad’ only

Medical / Nursing Home

- Primary Care coordinated with follow-up
- Physicians Education on homelessness issues and prevention
- Preventive medical care needs to be a part of the ‘care’ system

Standards (Continuum of Care participation /Services Delivery)

- Outcome focused with quality reporting and tracking component (HMIS)
- Comparative outcomes analysis
- Qualitative emphasis / face-to-face interviews

Supportive Services

- Professional and fully funded
- Community Building Emphasis

Technology

- Maximize current technology capacity (HMIS Training / Client Referral & Follow-up)

Homelessness Prevention

Assist those at imminent risk of homelessness -

- View from 2014
 - o *More jobs / training /education*
 - o *Affordable Housing w / more choice & more units including 4-5 bed-room units*
 - o *1st option Prevention – less shelter*
 - o *More long-term support housing*
 - o *No waiting for MH services*
 - o *Safer neighborhoods*
 - o *Centralized / unified Assessment*
 - o *One stop shop for services / homelessness prevention and homeless services*
 - o *No domestic violence*
 - o *Empowered people*

Needs:

- Definition of ‘imminent risk’
- Points of particular concern:
 - o *Eviction (prevention)*
 - o *Transition out of shelter / transitional housing*
 - o *Transition out of institutions (foster care / nursing home / health / corrections)*
- Adequate Community Response
 - o *NIMBY*
 - o *Sexual Offenders*
 - o *Lack of support systems / housing single individuals – primarily single male*
- Progress:
 - o *Discharge Policy sub-committee has been formed*
 - o *Identify discharge policy barriers*
 - o *Common Intake assessment tool needed*

Sustainable Affordable Housing

- *View from 2014*
 - *Toledo Lucas County Housing Trust Fund has a secure, dedicated revenue stream \$2M/yr*
 - *LMHA has replaced 400 units of traditional public housing w/ Housing Choice Vouchers*
 - *LMHA waiting list has been eliminated*
 - *Re: Foreclosure*
 - *Banks are lending*
 - *“Making Home Affordable” a success*
 - *Renters protected from foreclosure eviction*
 - *Ordinance passed re: Habitability Standards of foreclosed properties*
 - *Neighborhood Stabilization Program proves successful for ‘tipping point’ neighborhoods*
 - *“Pay to Stay” passed*
 - *Genesee County model land banking is adopted and successful*
 - *Concentrated comprehensive housing is adopted (e.g. NSNN?)*
 - *Employment in 21st century industries has reduced unemployment to under 5%*
 - *No waiting for MH services*
 - *Safer neighborhoods*
 - *Centralized / unified Assessment*
 - *One stop shop for services / homelessness prevention and homeless services*
 - *No domestic violence*
 - *Empowered people*

How?

- *Seek increase in fully-funded Section 8 vouchers*
- *Family Self Sufficiency program fully-funded & successful*
- *Local enhancement for vouchers for those most at risk of remaining homeless*
- *Dedicated revenue stream secured for TLCHTF*